Dreamforce 2018
Hello. my name is Eugenio Gil and I am the global lead for the Lightning platform practice at Accenture. I get to play the role of the global platform lead which means that I am able to connect with all the different teams in the world XXX and help them build the next generation XXX platform for all of our clients.

Hi - I am Stephanie Helland and I am the North American service Cloud lead for Accenture.

So, your session that you just did, was based on Lightning? For those might have missed the session, tell us what it was all about.
So lightning information is all about the change with a human in the center. We need to talk about personas, we need to talk about journeys. We need to make the application that we build centric with human at the center.

So, what are some of the great things that you have learned this week at Dreamforce that you planning to bring back?
I think this is the right time for going into the Lightning platform. Little by little we are seeing how clients can be successful without the pains that we see in the past couple of years.

Last, but not least, what has been your favorite thing about Dreamforce this year?
So, one of the sessions I attending this year is about how you have to think about Lightning information in the long-term. How you can align to Salesforce plans and how you can make that meaningful to your clients as well.

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