Future Workforce

Putting human skills at the heart of competitiveness and growth in the age of intelligent technology.

What It Is
A comprehensive approach that creates a more productive and adaptive workforce, uses digital technology to reinvent the employee experience and redesigns organizations to be more agile.

Why It Matters
Digital technologies demand that people acquire new skills. And people are demanding new ways of working. These two trends call for new talent and organization strategies.

Where It’s Going
Leading businesses are reimagining the nature of work, pivoting their workforce to create new forms of value and scaling up “new skilling.”

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