Brent Earnest

Secretary of Health and Human Services, State of New Mexico

As we think about how to bridge systems and programs to better collect data, to better understand what programs are working, I think both technology and then how we’re using that data and information that we gather through those connections is the way we’re really trying to approach a different delivery of human services to better understand an individual’s needs, but also understand what changes may impact and improve populations.

We’re seeing the opportunity for that kind of delivery, of a better delivery of human services. I’m not sure we’re seeing it yet come to fruition. I think there’s a real – as the technology advances and as the expectations advance for better outcomes and everyone’s striving towards those better outcomes, I think those things are coming together in a nice way that really are pushing this industry, these enterprises forward.

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