Health and Human Services is at a crossroads. The focus used to be on programs and process and the ability to react to issues. But rising demands for personalization and service delivery now require us to be more proactive.

Developing ecosystems of care is imperative. Fortunately, technology, access to data and new methods for service development like agile are making what was once impossible a very tangible reality. More than 100 Health and Human Services leaders recently convened at Harvard University for the 2017 Health and Human Services summit to talk about how to build new ecosystems that will respond to this change.

They discussed strategies for incorporating analytics, artificial intelligence and user centered design in order to tackle some of the most significant Health and Human Services challenges of our times. This includes child welfare, the opioid crisis and community well-being.

Today, there are more opportunities than ever for families and communities to thrive and lead healthier and more productive lives.

But Health and Human Services agencies need to create an adaptable environment that is both responsive and intuitive.

We need more proactive interventions that keep people safe and build strong communities. Powerful ecosystems and sustainable progress require innovative technology, comprehensive data, increased collaboration and a focus on outcomes.

And it demands a willingness to break down traditional barriers and silos. It's no longer enough to simply provide services: we must also empower the most vulnerable members of our communities to realize outcomes accelerated, giving them a chance to reach their full potential.

How will you accelerate outcomes?

Visit us at accenture.com/outcomes to learn more.