Welcome. Welcome to Intelligent You. My name is Chacko Lakshminarasimhan (Managing Director, Accenture Operations) and within Accenture Operations I lead one of the operating rooms for the business process services. Today I’m going to talk to you about finance & accounting business process services (BPS or shortly F&A). What is F&A? You can split it into four parts, 1 sourcing rules and services and paying the supplier on time. 2, you are taking orders from the customer and making sure money is in the bank from the customer. 3, you are recording the transactions and you report it properly and 4th is the management reporting. So, these are the 4 things that we have within Finance and accounting. I’m going to give you a case study a very mini one right. I have a client who has 3 main problems to solve from. 1, they have a lot number of people within whose skills they want to enhance so that they can move up and take more value-added kind of activities. 2, They want to improve the quality of services, 3, the cost of transaction processing. So, they have given this work to Accenture. So, let me take a live example – the customer I’m dealing with, they have around 250 people around in their shop they have transitioned their services so now we are doing well on it quality of services and we are well on the way of making sure cost of transaction processing for the business case is met. Now the current thinking through how to go they go about transforming their internal talent, move up their value skills curve for them internally which is what is very critical for them, along with the 3 problems they wanted to solve. So, what are we expecting from you. This is an IntelligentYou contest obviously we are looking for ground breaking innovative solutions from you that we could take it to our customer. So all the very best we look forward to your exciting interest. Thanks again Cheers! Accenture Operations logo