The Future Belongs to Intelligent Operations

These organizations that harness diverse data driven by applied intelligence and human ingenuity to empower insight-led decision making, superior customer experiences and breakthrough business outcomes.

Why Now?

In today’s increasingly disruptive and complex world, change comes quickly, turning current operational best practices into tomorrow’s liabilities.

Why Now?

Nearly 80% are concerned with disruption and competitive threats.

Almost 80% indicate that 50%-90% of their data is unstructured and largely inaccessible.

50% say their back office is not keeping pace with requirements.

Top workforce skills for the future:

50%

creativity,

entrepreneurial spirit.

But nearly half believe HR talent acquisition is not keeping up with the needs of the business.

Are you establishing smart partnerships and leveraging their innovation potential?

For 92% predictive decisions based on real-time data are a key driver impacting business.

But almost 80% estimate that 50% to 90% of their data is unstructured and largely inaccessible.

Nearly 90% believe automation and AI will help them achieve their business goals.

Over 80% stated it takes months or years for business functions to change in response to business needs.

Copyright © 2018 Accenture All rights reserved.

The Five Essentials of Intelligent Operations

1. **Innovative Talent**
   - Organizations need creative and entrepreneurial talent who understand digital technologies, industry and functional priorities.
   - Do you have the right talent to navigate the future?

2. **Data-Driven Backbone**
   - Structured and unstructured data across internal and external ecosystems can drive breakthrough insights.
   - Can you get to the right data to drive real transformation?

3. **Applied Intelligence**
   - Integrated Automation, Smart Analytics, and Artificial Intelligence can help transform operations.
   - Are you deploying applied intelligence to innovate faster?

4. **Leveraging the Power of the Cloud**
   - Cloud ties together all the ingredients of Intelligent Operations integrating diverse data across platforms in a secure environment.
   - Is your infrastructure agile and flexible to anticipate customer requirements?

5. **Smart Partnership Ecosystem**
   - The ecosystem brings complementary skill sets and new technologies to drive innovation.
   - Are you establishing smart partnerships and leveraging their innovation potential?

See more, do more, be more.


Copyright © 2018 Accenture All rights reserved.