MELANIE: Hi! My name is Melanie and I lead a unique team within Accenture Operations. We work a little differently. Kind of like a start-up company. In a space where we are surrounded by other tech industry leaders who we're always learning from. Let's head on up and meet the team.

Hey Matt! Looks like you’re having fun with the virtual reality headset.

MATT: Hey Mel, how are ya doing? Yeah, we’re having great fun. We just got this in the today. It gives the team a chance to play with the latest and greatest technologies.

MELANIE: So Matt, you mentioned the team. Tell us more about the team.

MATT: Sure. They come with an innovation mindset. They’re big thinkers, big dreamers and essentially the pixie dust that makes up this team.

MELANIE: Awesome. So how are we using this technology in Accenture Operations?

MATT: We’ve got artificial intelligence, we’ve got virtual reality that’s out there today, augmented reality. And we’re seeing how we can apply some of these latest trends and technologies to our workforce of the future.

MELANIE: Very cool. OK, it is my turn? Can I get a try?

MATT: You sure can.

MELANIE: Awesome.

MATT: Here you go.

MELANIE: Thanks!

MELANIE: Derek is a trend researcher on our team. Derek, how does your research influence Accenture Operations?

DERRICK: So if we have all of the information available on a technology, we are able to ensure that the solutions that we are developing actually are valuable for our clients. And we want to do this before we invest heavily.

MELANIE: So you mentioned our clients. What kind of end result does that provide them?

DERRICK: At the end of the day, we want to become trusted advisors for our clients and help guide their business decisions. If we have our research right, we are able to help shape their business strategy.

MELANIE: Excellent!

MELANIE: Hey Chip. Chip is our Hacker Maker extraordinaire. What are you doing over here?

CHIP: I’m working on this little computer. It has LEDs and sensors and buttons and is internet connected. It’s basically a prepacked IOT device, Internet of Things device. We’re learning how to code and build with it so that we can add it to our toolbox.
MELANIE: Awesome. So how is this relevant to our Accenture Operations clients?

CHIP: This whole station is built so that we can learn about new technologies. From 3D printers to IOT devices to even drones and blockchain. We are trying to become comfortable with these technologies so that we can integrate them into our solutions for our clients. We're not just thinking about today or tomorrow, but we're thinking about two, five or even ten years into the future.

MELANIE: Well cool! I'll let you get back to tinkering. Thanks!

CHIP: Great, thanks for stopping by!

MELANIE: I hope you enjoyed meeting part of the team today. If you want to learn more about Accenture Operations, check out the link below.

Accenture.com/operationscareers