Liberate your supply chain workforce

Robots, prescriptive analytics and artificial intelligence (AI) are unleashing human potential. Are you taking action to embrace them?

Humans + machines = the multiplier effect

Over the next three years, the majority of U.S. supply chain executives agree:

- Supply chain performance will rely on supply chain talent (78%)
- Robots, prescriptive analytics and AI will change supply chain roles and responsibilities (84%)
- The jobs mix in the supply chain organization will change significantly (76%)
- The number of supply chain jobs will increase (70%)

What supply chain initiatives is your organization focused on?

- Training the workforce to build new skills and use new technologies (68%)
- Redefining jobs and roles and the new skills required (51%)
- Undergoing an organizational alignment and change management program (49%)

Wanted: Intrapreneurs

The supply chain workforce must move beyond traditional roles and become internal entrepreneurs, or “intrapreneurs.” These dynamic innovators proactively identify growth opportunities and manage the risks associated with them.

How do U.S. executives see the future supply chain workforce?

Top supply chain roles:

- Supply chain risk managers (43%)
- Reverse logistics managers (41%)
- Supply chain scientists/analysts (35%)

Most significant ways roles will change:

- Planners will collaborate more externally with suppliers or customers (54%)
- Planners will collaborate more internally with other supply chain roles/functions (49%)
- Planners will spend more time on forward-looking strategic decisions and less on reactive problem-solving (81%)

Positioning for success: Think big, start small

Take action now to make the most of these revolutionary technologies:

- Attract your future workforce
  - Identify exceptional talent, including people who may have never considered a supply chain career to fill intrapreneur roles.
- Extract the robot from the human
  - Redirect the “liberated” human worker to focus on the customer, service level promises, and new products and services.
- Place your innovation bets
  - Map pilot opportunities to existing technology solutions according to their maturity and availability.

Learn more about liberating your supply chain workforce potential with our full report:

https://www.accenture.com/HumanSupplyChain

© 2017 Accenture All rights reserved.