Advances in digital technologies are impacting work and the workforce as the pace of change increases. And working people in the US are optimistic.

New ways of working require new skills. And people in the US are willing to invest.

Many working people in the US are aware of the skills they need to develop. But employers can do more when it comes to accelerating reskilling.

Top skill areas people in the US consider important to develop in order to remain relevant at work:

- Technical skills
- Ability to change and learn
- Complex problem solving
- Customer service
- People management
- Judgment and decision-making

 CEOs must be mindful to put their people first and at the center of change to create the future workforce.

- Accelerate reskilling
  - From top to bottom, invest in technical and more human skills such as creativity and judgment. Scale reskilling by using digital technology and set intelligent software to personalize training.

- Redesign work to unlock human potential
  - Utilize the ‘new breed’ of human employee opportunities so workers feel their contributions matter. Create roles that allow employees to meld into different skill sets. Bridge the skills divide by leveraging technology to help employees and freelancers alike.

- Strengthen the talent pipeline from its source
  - Address industry-wide skill shortages by supporting long-term, sustainable solutions. Work with education to design curricula that develop relevant skills at the beginning of the talent supply chain.

For more information, please visit: www.accenture.com/HarnessingRevolution

Copyright © 2017 Accenture. All rights reserved.

Accenture and its logo, and High Performance Delivered are trademarks of Accenture.