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# Customer Care Careers in Canada

**Bill Ewer:** We're looking for individuals who are passionate about our customers.

**Jordan Duncan:** People who are motivated, goal driven, people who want to succeed, really represent our core values.

**Bill Ewer:** It's that passion and that real appreciation of the customer service aspect, that sets the individuals within Accenture apart. Approximately ninety percent of all managers started out as customer service representatives, and made their way through the organization.

**Shelly Milka:** One of the greatest things about Accenture is that I still have the same passion for my job as I did eight years ago. This environment is inclusive, it's exciting and it's fun.

**Jordan Duncan:** In the training department it is very important for people to feel supported. Because if they don't feel supported, they aren't going to be able to do their job properly. We want to make sure that the people we invest the time and the money into feel that they are able to propel themselves further.

**Bill Ewer:** As we are a global firm, really the opportunities for a customer service representative are boundless. It's all about performing strongly in your current role and the opportunities will present themselves down the road.

**Shelly Milka:** We offer an avenue where you can grow, learn, and truly find your way. We've expanded over the years since I've been here, and it's really shown me that no matter what you're looking for, we have a place for you within Accenture.

**Jordan Duncan:** Accenture has helped shape me over these last five years to, be something from someone who graduated university to now, being a productive member of our workforce.

**Bill Ewer:** I started as a customer service representative. Given the opportunity, I was promoted to multiple roles across the organization and I am now the Service Deliver Lead.

**Shelly Milka:** Whether you're just starting your career out, or you're looking to really plant your feet here, this is the environment for you.

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