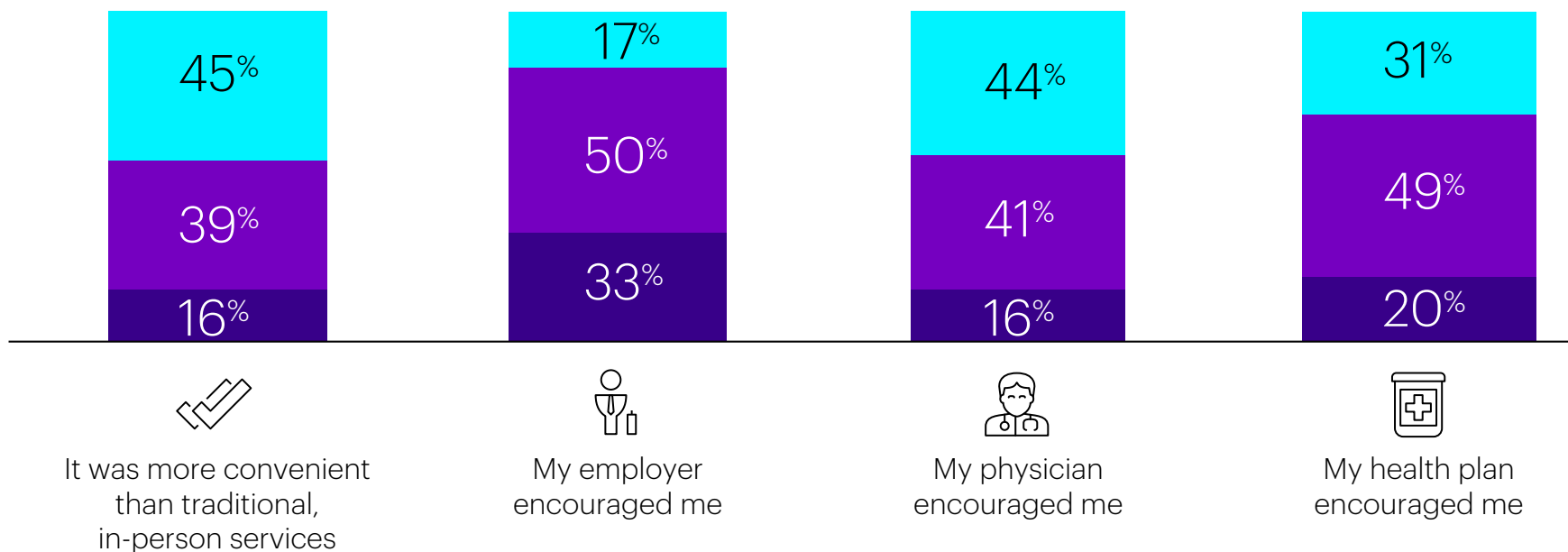




Reasons for hesitant consumers to try virtual health

Impact of situations on likelihood to receive healthcare virtually (Among those not very interested)



Base: not very interested in healthcare (n=100)

● More likely ● No more or less likely ● Less likely

Q830 If the following were actual situations about receiving healthcare virtually, would you be less likely, no more or less likely, or more likely to do so?