Delivering Public Service for the Future

A New Era for High Performance Budget Officers

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It’s really exciting to see right now in budget offices across the country, they’re really starting to realize how important it is to use performance information, so what you’re starting to see now are budget offices use data, use information about the performance of a program about the effectiveness of a program, to determine how you should prioritize spending, and where the money should go for the different programs.

You’re seeing, an enormous amount of transparency, pretty much all kinds of, budget information, financial transactions of the state, are all being provided, and are all accessible on the web, for everyone to see, but in addition to that, they’re really trying to move on, to not only provide the information but to figure out ways to provide it in a way that people can really utilize and understand it.

The other thing you’re seeing that I think is very exciting, at the state level is budget offices continuing to think about ways to engage the public, but in a way that gets them thinking about the big picture, of where to prioritize the budget, where to spend money, perhaps where to raise money or even cut, revenue, and, that’s exciting because too often the, interaction between, the government as they make their budget, and citizens in constituency groups is just, the special interests, interested only in what they, want.

So, what’s starting to happen through use of the web, through public hearings, through other, areas of utilizing information technology is to try, and, get the public to provide a more global picture of what they think the priority of government should be.

About Delivering Public Service for the Future

What does it take to deliver public service for the future? Public service leaders must embrace four structural shifts – advancing toward personalized services, insight-driven operations, a public entrepreneurship mindset and a cross-agency commitment to mission productivity. By making these shifts, leaders can support flourishing societies, safe, secure nations and economic vitality for citizens in a digital world – delivering public service for the future.

About Accenture

Accenture is a global management consulting, technology services and outsourcing company, with more than 323,000 people serving clients in more than 120 countries. Combining unparalleled experience, comprehensive capabilities across all industries and business functions, and extensive research on the world’s most successful companies, Accenture collaborates with clients to help them become high-performance businesses and governments. The company generated net revenues of US$30.0 billion for the fiscal year ended Aug. 31, 2014. Its home page is www.accenture.com.