

A Vision Beyond Voice: Transform Business Collaboration

High performance. Delivered.

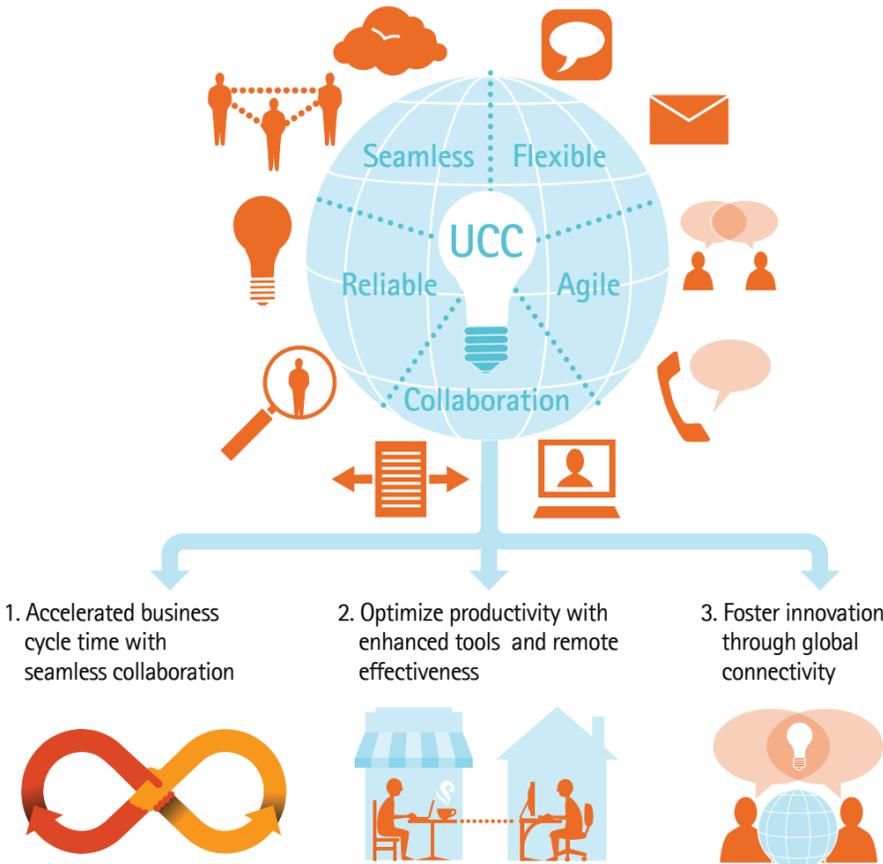
In today's digital world, workers need collaboration tools available anywhere, anytime, from any device to support faster decision-making processes, better connectivity and innovation . . . and, as technology consumers, they expect superior performance.

Accenture and Cisco help clients integrate collaboration tools into business processes, applications and devices. Results include improved communications with employees, customers and partners. Our Unified Communications and Collaboration (UCC) solutions can be delivered on-premise, cloud-based or hybrid with an advanced managed services delivery model. What we deliver:



1 A Vision Beyond Voice

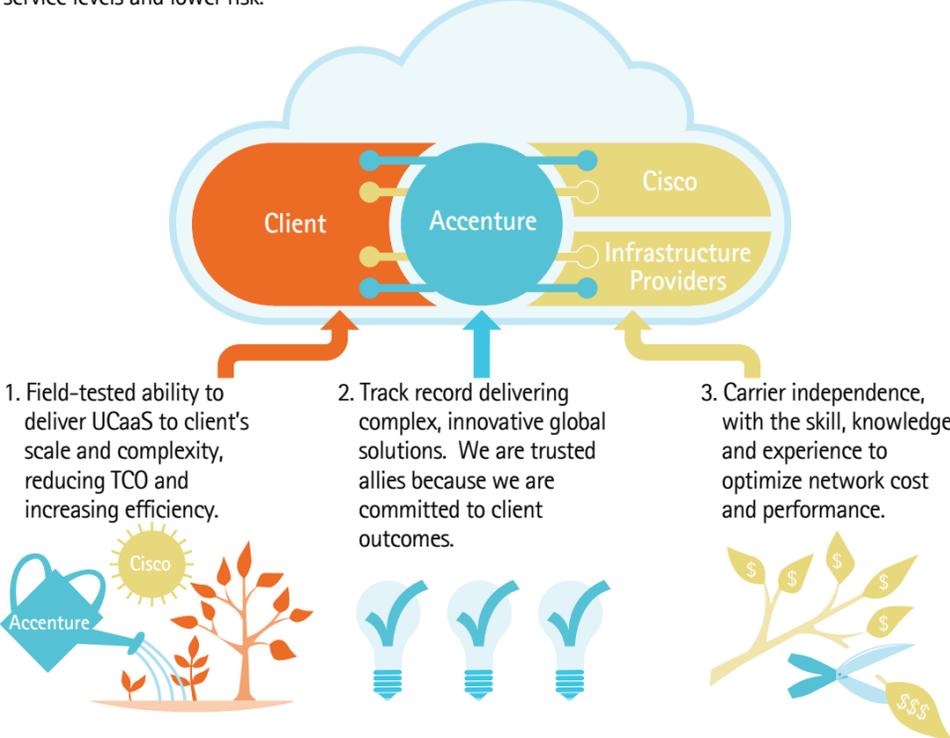
Using rapid design and deployment of communications and collaboration technologies, we help enable anytime, anywhere, any device capabilities over fixed or wireless connectivity.



- Value delivered**
- Accelerated deployment of UCC capabilities
 - Field-tested deployment approach leverages our tools, knowledge, experience and repeatable processes.
 - Business-centric global deployment approach
 - Single point of accountability, globally
 - Reduced transformation risk

2 Cost-effective and scalable communications

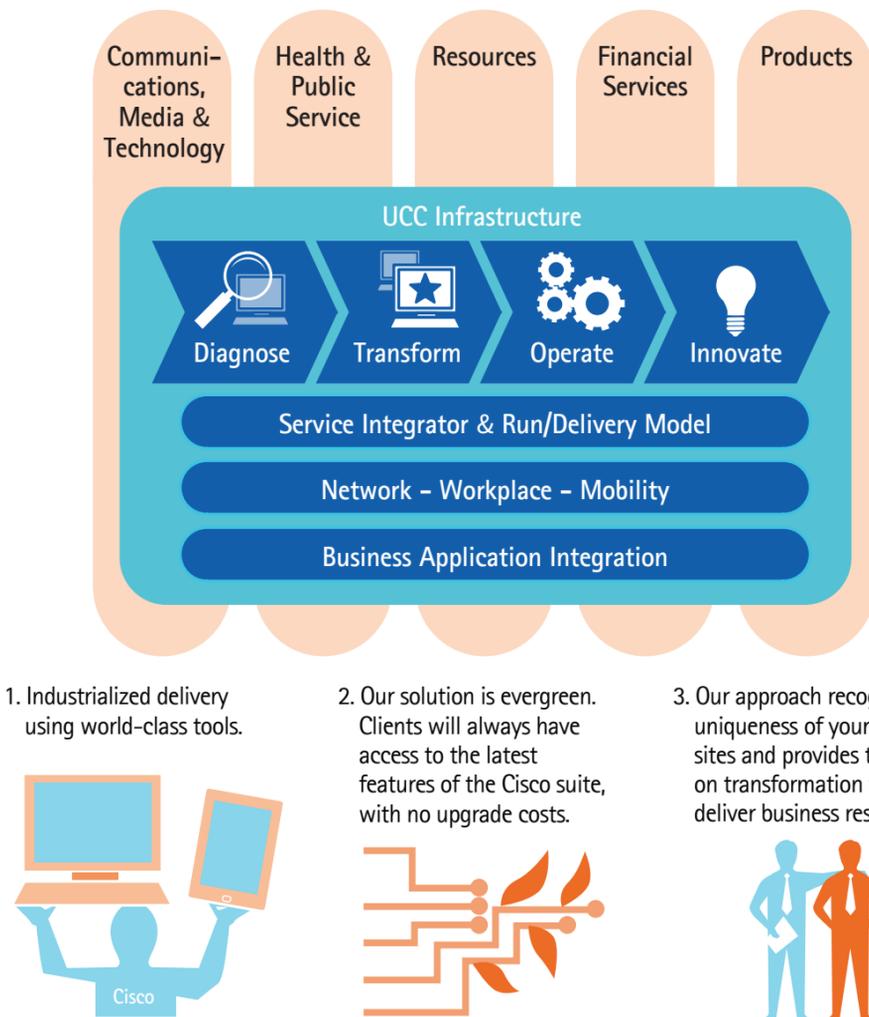
Cost-effective and scalable UCC as-a-service (UCaaS) capabilities provide a secure, virtualized platform with centralized management, reduced capital and operating expense, improved service levels and lower risk.



- Value delivered**
- Enhanced workforce productivity, with improvements often ranging from up to 5 to 25 percent
 - Lower total cost of ownership for UCC capabilities, with OpEx and CapEx reductions often in the range of up to 10 to 35 percent
 - Fully integrated Cisco collaboration suite (voice, video, mobile, IM, presence, collaboration)
 - Cisco Engineering support

3 Infrastructure tuned to your business needs

Continuously aligning collaboration tools and technology with business processes and applications helps our clients respond nimbly to business, technology and marketplace change.



- Value delivered**
- Seamless communication and collaboration with employees, customers and business partners
 - Improved service levels, generally in the range of up to 20 percent or more
 - Faster business process cycle time
 - Create new ways of working and delivering business value