



High performance. Delivered.

Experience
Operations Video
Transcript

Accenture Operations for
the Retail industry

We helped a leading clothing, footwear and textiles retailing group in Southern Africa, realize annual operational savings of 25 percent.

We helped a global retailer reduce their overall outbound transportation cost by 10 percent and improve service levels at their stores by 20 percent.

We helped a photographic retailer reduce its average inventory from approximately US \$68 million to US \$32 million. We also improved product availability to 93 percent despite reducing stock levels by 50 percent.

We helped a large retail company achieve a paperless retail solution that has proven to be a game-changer in their US hiring process.

We helped a leading Italian retailer to significantly reduce processing time of invoices and transition 400+ employees to a new platform.

We helped a leading U.S. retailer improve their forecast planning, resulting in a cost saving of approximately US \$11 million.

Thanks to our Operations team bringing extensive, specialized experience to our Retail clients

A pioneer in Outsourcing, with more than 21 years of experience, we help our Retail clients across the world adapt to frequent change and evolving customer expectations to free up capital, drive revenue and enable customer-centric innovation.

Accenture Operations helps clients achieve high performance.

Our Next Generation BPO focus combines analytics, domain expertise, technology and industry knowledge to drive innovation for retail clients.

We have globally connected people actively collaborating on 'Industry Communities of Practice'

Our business advisors have extensive industry experience and use it to uncover insights from clients' data to make recommendations that drive tangible business results.

These initiatives help Retail clients address business challenges like:

- Revenue generation
- Working capital improvements
- Optimizing costs and profit & loss performance

With unmatched industry experience, analytical skills and global delivery capabilities...

We are helping our clients move from challenges to outcomes

Accenture. High performance. Delivered.

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