



High performance. Delivered.

Experience
Operations Video
Transcript

Accenture Operations for
the Insurance industry

We helped a global insurance group manage a set of individual life policies which it was no longer underwriting or marketing- And reengineered their processes to reduce cost of operations, improving process efficiency and increasing customer retention.

We helped a leading global financial services group design and implement an innovative model for managing its temporary workforce - helping achieve a 15 percent savings on hiring costs and a 90 percent reduction in temporary labor suppliers and invoice.

We helped a leading mortgage insurer develop a new loss mitigation service and achieve an 18 percent workout rate.

Thanks to our Operations team bringing extensive, specialized experience to our Insurance clients

A pioneer in Outsourcing, with more than 21 years of experience, we help our Insurance clients reduce operating costs; enhance processing speed, accuracy and consistency; improve service to customers; add flexibility to manage transaction volumes, and build a more productive and motivated workforce.

Accenture Operations helps clients achieve high performance.

Our Next-Generation Operations focus combines analytics, domain expertise, technology and industry knowledge to drive innovation for Insurance clients

We have globally connected people actively collaborating on 'Industry Communities of Practice'

Our Business Advisors have extensive industry experience and use it to uncover insights from clients' data to make recommendations that drive tangible business results-These initiative help Insurance clients address business challenges like:

- Revenue generation
- Working capital improvements
- Enhanced competitive differentiation

With unmatched industry experience, analytical skills and global delivery capabilities...

We are helping our clients move from challenges to outcomes

Accenture. High performance. Delivered.

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