



High performance. Delivered.

Experience  
Operations Video  
Transcript

Accenture Operations for  
the Health industry

We helped a major health benefit provider reduce their collection time to its lowest historical level; improve customer service and deliver annual savings of more than \$25 million.

We helped a national healthcare group achieve their vision for improved patient care by helping deliver, consolidate and integrate its operations across patient management, procurement, and finance areas

We helped a major health benefit provider achieve a 99.5 percent financial accuracy and annual savings of US \$7 million on their claims processing operations

Thanks to our Operations team bringing extensive, specialized experience to our Health industry clients

A pioneer in Outsourcing, with more than 21 years of experience, we help Health industry clients across the world deliver more effective, efficient and affordable healthcare.

Accenture Operations helps clients achieve high performance.

Our Next-Generation Operations focus combines analytics, domain expertise, technology and industry knowledge to drive innovation for Health industry clients

Enabling healthcare providers, companies and public health organizations to adopt intelligent long-term strategies along with responding to near-term cost pressures.

We have globally connected people actively collaborating on 'Industry Communities of Practice'

Our Business Advisors have extensive industry experience and use it to uncover insights from clients' data to make recommendations that drive tangible business results-These initiative help Healthcare clients address business challenges like:

- Revenue generation
- Working capital improvements
- Increased customer satisfaction

With unmatched industry experience, analytical skills and global delivery capabilities...

We are helping our clients move from challenges to outcomes

Accenture. High performance. Delivered.

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