



High performance. Delivered.

Experience
Operations Video
Transcript

Accenture Operations for
the Electronics and High
Tech industry

We helped a global electronics manufacturer establish a standardized warranty claims management process in 24 countries, saving them \$6.9 million in direct service cost over two years.

We helped a global technology services company achieve a more than 35 percent reduction in operating costs by driving improvements in procurement process compliance and realization of supplier discounts.

We helped a networking and communication technology provider reinvent its approach to statutory and tax support for local entities and new markets - improving quality and compliance, reducing risk and delivering annual savings of approximately \$5 million.

We helped a global aerospace and defense corporation streamline and strengthen its procurement operations across target geographies, enhance compliance and reduce costs.

Thanks to our Operations team bringing extensive, specialized experience to our EHT clients.

A pioneer in Outsourcing, with more than 21 years of experience, we help EHT clients across the world embrace frequent change, accelerate innovation processes and create winning ideas that translate into reduced costs and increased revenue.

Accenture Operations helps clients achieve high performance.

Our Next-Generation Operations focus combines analytics, domain expertise, technology and industry knowledge to drive innovation for EHT clients

We have globally connected people actively collaborating on 'Industry Communities of Practice'

Our Business Advisors have extensive industry experience and use it to uncover insights from clients' data to make recommendations that drive tangible business results-These initiative help EHT clients address business challenges like:

- Revenue generation
- Working capital improvements
- Optimizing costs and profit & loss performance
- And customer retention and acquisition

With unmatched industry experience, analytical skills and global delivery capabilities...

We are helping our clients move from challenges to outcomes

Accenture. High performance. Delivered.

Copyright © 2014 Accenture
All rights reserved.

Accenture, its logo, and
High Performance Delivered
are trademarks of Accenture.