



WOMEN AT ACCENTURE

VIDEO TRANSCRIPT

ANDREA KALAIRASU

Team Lead

Andrea: Hi, my name is Andrea, and I'm a lover of life, of people, and food!

I am the delivery team lead for a social media client account. We support 9 different languages across 8 different regions and I'm responsible to ensure we meet our client's targets week on week to ensure we provide the best to users.

Outside of work, I love to cook and try different cuisines. I'm a self-professed foodie. I'm also passionate about sharing with people what I know and to bring out the best in them.

And I should thank Accenture for giving me the opportunity to work with people from various backgrounds and cultures, so that I can share with them what I know and what I have learnt, so that they can also bring out the best in them through work.

What do you love most about your role in Accenture?

Andrea: I joined Accenture in May 2016 as an Operations Team Leader and within three months, I was given the opportunity to move up as a Quality Lead.

The project that I work for is highly focused on providing great user experience for the client.

I play a critical role in ensuring that the reps make the right decisions based on policies set by the client.

I am also glad that I can raise issues and challenges that we have with the current processes and structures and I'm able to provide suggestions to improvise what we have in place so that we are able to provide the best for our clients.

I'm happy I joined Accenture as the work is both fulfilling and fun. The organization and leadership team is always supportive and open to feedback or suggestion, regardless of our career level.

As a plus, my project serves eight nationalities and nine languages, giving me the opportunity to learn more about ASEAN cultures.

I am blessed to be part of a very diverse and unique group of people.

How does Accenture enable you to lead effectively?

Andrea: I admire Accenture's stance on equality. I know I am treated fairly and my voice is heard, regardless of my position, career level or tenure in the organization.

It's been over a year, yet I still feel the same. I look forward to doing more and succeeding—together.