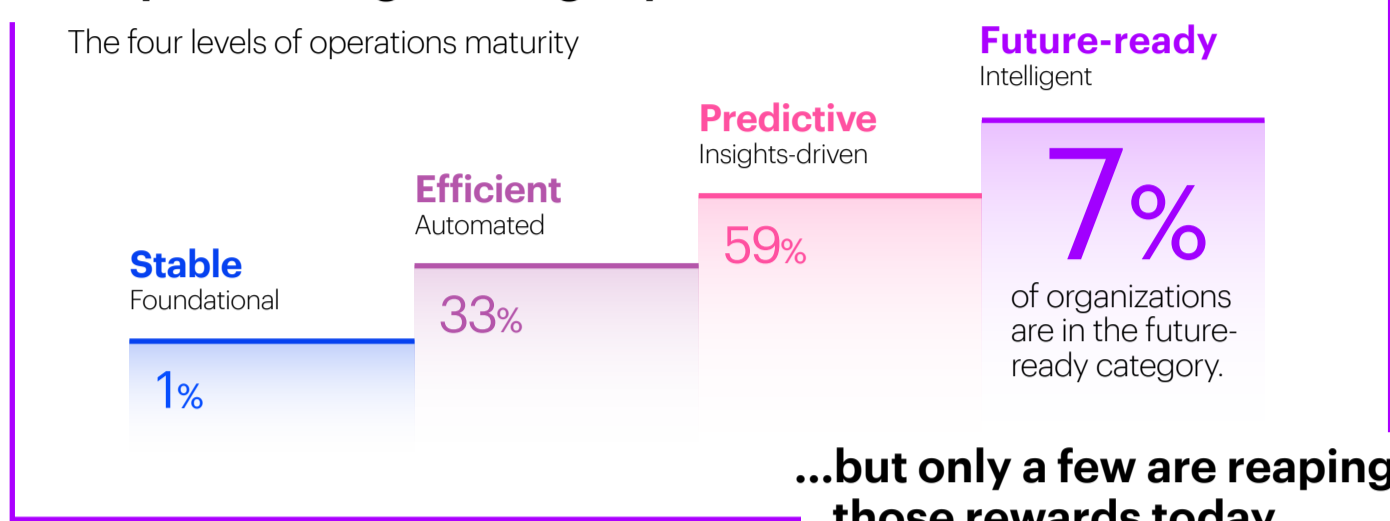


FAST-TRACK TO FUTURE-READY PERFORMANCE

Elevate every decision with intelligent operations

Future-readiness brings organizations a competitive edge and agility...



1.7x

Higher efficiency for future-ready organizations.*

2.8x

Higher profitability for future-ready organizations.*

*Future-ready organizations exhibited 6.4 percentage points higher profitability and 13.1% greater efficiency, on average.

There are gains from moving up even one maturity level

US \$5.4T

in added global profitability has been left on the table due to insufficient operational maturity.

No one-size-fits-all, but there is a path to value

Future-ready organizations take advantage of transformational value**—they increase performance in efficiency and profitability, as well as improving innovation, strengthening ecosystems and delivering excellent customer and employee experiences.

**Transformational value is calculated using proprietary modeling and experience-based investigation to determine a scientific, holistic calculation of value.

What do future-ready organizations do differently?

There are three things organizations must know to become future-ready

01 Know the ultimate goal

Go beyond incremental change. Conceptualize aspirations.

82%

of future-ready organizations expect to scale leading practices across the enterprise by 2023.

02 Know the key steps

Enhance intuition with high-quality, diverse data. Scale automation and analytics, artificial intelligence (AI) and integrated solutions. Foster a human+machine specialized workforce.

71%

Augment human talent with technology

of future-ready organizations expect to adopt an agile workforce strategy at scale by 2023.

Automate at scale

5x as many company executives expect their operating models to run end-to-end digitized processes by 2023 compared to today.

Commit to data-driven decision making

52% of future-ready organizations are using analytics at scale today.

03 Know how to leapfrog maturity levels

Build ecosystem relationships with complementary skill sets and technologies on demand.

77%

of future-ready organizations are expecting to further their stakeholder experience/ecosystem partnership strategies at scale by 2023 (up from 31.5% today).

Outsmart, outperform, outpace

Now is the time to make a move to intelligent operations. Here's how:

- **Think** big and go beyond incremental change
- **Enhance** intuition with the highest-quality, diverse data
- **Scale** automation and analytics, AI and integrated solutions with leading practices
- **Foster** a human+machine, specialized workforce
- **Put** a cloud infrastructure at the heart
- **Build** complementary third-party and ecosystem relationships



Read the report to fast-track your journey to intelligent operations

[Download report](#)