



LUCAS FROM ACCENTURE CZ: PROCUREMENT OPERATIONS ASSOCIATE

VIDEO TRANSCRIPT

Lucas

I am from the Netherlands originally, but I grew up in Norway, so I consider myself half Dutch, half Norwegian. I've lived in Prague for almost three years and unfortunately most of the time has been inside, but it's still a really nice place to be.

I moved to Prague because I wanted to go somewhere new, somewhere exciting, and I thought, okay well, this is in the heart of Europe and it's a place I've always wanted to go. I studied engineering, so my whole background is engineering and robotics. I heard about them before through job fairs and also through advertising.

So I haven't worked for Accenture before. In Prague, I got approached by a recruiter. My position as procurement operations associate.

So we help a client that is all over Europe. I particularly work with a large part of the clients, but in our team we also have in Romania and Greece, Czech Republic also.

My responsibility is to the clients place orders and we make sure that the order are OK and that they are allowed to make them. And sometimes the users that have some problems so they contact us and we help them as good as we can.

And another part we do is we have suppliers and the whole process that we check if it's still all right or if we should update it. So my day, my boss has implemented this meeting. So every morning we start with the team, which is quite nice. Especially because I haven't met them in person yet. I'm still on the work from home .

So we start with a meeting and then I start to organize my day and see how busy it's going to be. And then throughout the day it's a bit varied. Sometimes there's a phone call or an email that comes in from the client where they need help, and sometimes I'm busy with other stuff. So it's quite varied. We get a lot of stuff throughout the day, so it really helps to be organized. That's something I found out really fast.

Other skills – I got hired because I speak Dutch. If you speak any European language, I think you would be more than welcome. We work with SAP and Coupa. These are two very similar tools and I'm sure people have heard of them before. Those are the two specific tools. And the other stuff is just normal Windows and Microsoft.

I like the possibilities. So they have a whole learning board that you can do anything you want from and within Accenture. Or also, they always stay in Accenture and they invest in you and it makes it feel like you're welcome.



Well, the ideal profile would be somebody that likes to work in a team where everybody is different. So I think the most we have is two people from the same country in our team. You should be organized and you should speak a European language.

Well, everybody should come to Prague, not just Dutch people. It's a really nice place to live. It's a beautiful city. There's lots to do, lots to see. And even if you manage to get bored of Prague, it's in the middle of Europe and 2 hours by train or plane. Then you can reach most of the major cities. It makes you feel like you belong. So you get hired at the center and immediately it's like, welcome. And they invest into you and into your future and it makes you feel good when you work there.

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