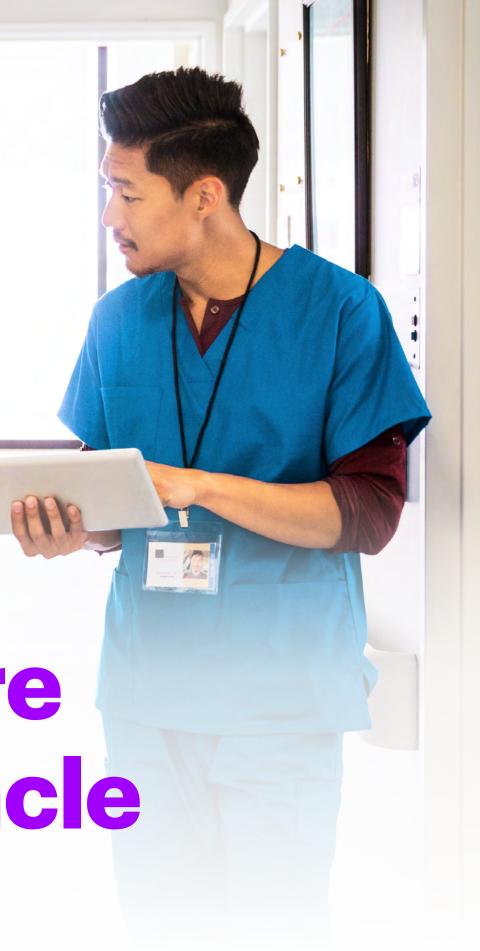


Transforming Healthcare with Accenture and Oracle



Reinventing healthcare—from access through experience to outcomes

The COVID-19 pandemic accelerated adoption of new technologies and, as a result, has prompted a global surge in demand for healthcare transformation and quick shifts to new operational models. Accenture and Oracle Health are combining our strengths to help our health clients achieve this transformation and drive digitization across the health ecosystem.

Our unique partnership features:

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1. Dedication to client success. Client success is a priority for both organizations across all levels, beginning with the CEOs.



2. Investing in delivery excellence and automation. By leveraging Accenture's capabilities to deliver on Oracle Health's global demand, Oracle Health will infuse Accenture's best practices, tooling and automation to help their clients achieve enhanced delivery quality at scale.



3. Innovating for the future. Our clients will experience health AI collaboration on advanced capabilities such as clinical analytics, predictive modeling and next-best-decision support and establishing a future connected health ecosystem.





Delivering end-to-end value for modern, human-centric health operations

Spanning more than three decades, Accenture's relationship with Oracle is built on a powerful framework for joint innovation and solution delivery that leverages our deep healthcare experience, functional business knowledge and Oracle technology skills. Our solutions and services empower healthcare organizations to transform their business functions and technologies throughout the ecosystem:

- Human Health Insights to improve patient health outcomes and reduce the cost of care
- the health value chain
- value faster and at a lower cost
- patient experience

ⁱ Watch on Demand: Oracle OpenWorld Larry Ellison Keynote, Oracle Corporation, 2019, https://www.oracle.com/openworld/on-demand.html?bcid=6087600491001.

Connected Health Ecosystem to seamlessly integrate data across

Compressed Digital Healthcare Transformation to realize tangible

Revenue Cycle Transformation to optimize operations and enhance

Providing Human Health Insights for holistic patient care across the healthcare journey

Data fragmentation and a lack of interoperability between health systems and their stakeholders prevents health providers from holistically managing patient care, providing a personalized patient experience, or meaningfully impacting outcomes throughout the care continuum.

We deliver a holistic view of a patient's health record by providing a data fabric and an interoperable solution that leverages Oracle data lakehouse analytics, AI and cloud technologies, combined with Accenture's Human Health Insights. Holistic health records can combine data across clinical systems, claims history, patient monitoring devices, wearables, socio-environment data, genomics and more. With access to this data, health organizations can leverage Accenture's foundational and use-case-specific solutions to rapidly unlock opportunities for value creation and operational savings such as: Q 0-8-0 0 0 0 Embed descriptive and predictive insights into existing patient-level workflows to inform proactive, personalized care

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Understand population health needs to support macro-level supply and demand decisions to optimize access, quality and outcomes

A connected health ecosystem

The lack of integrated processes and data fragmentation across the health value chain results in increased cost of care, inefficient use of resources and patient dissatisfaction. These inefficiencies are burdening already stretched hospitals and reducing the level of automation and intelligence that can be applied to core business processes.

To address this challenge, Accenture and Oracle Health are collaborating on creating a Connected Health Ecosystem: The seamless integration of health systems and data across all parts of the health value chain to enable intelligent workflows and insights that can result in **improved healthcare experiences** and **reduced costs of care**.

A Connected Health Ecosystem can improve access to care, elevate experiences for hospital staff, and reduce the overall cost of care.



For example:

Reducing supply waste and inventory carry, while improving supply and procurement accuracy

Addressing the shortage in critical hospital workforce by improving the efficiency and effectiveness of human capital management with intelligent scheduling, hiring and staffing

Improving the patient experience with seamless care coordination across multiple stakeholders



Delivering digital healthcare transformation

The digitization of health data and systems within cloud platforms is being propelled by post pandemic government funding and challenged by increased strain on healthcare workers, the need to reduce costs, and complex national sovereignty laws that protect citizen data against geopolitical threats. Health organizations must find ways to work within these constraints while applying the benefits of cloud platforms.

Together, Accenture and Oracle are helping healthcare organizations realize tangible value of Oracle's leading suite of healthcare applications by: Providing tools and resources to help drive down the cost and duration of software implementation and support.

Oracle's suite of health applications delivered on a modern sovereign cloud environment enables healthcare organizations to drive digitization and operational efficiency. These sovereign cloud environments also satisfy a range of deployment requirements, including data center location, access control, support team residency, regulatory certification compliance and a dedicated air gap network.

Innovating and prototyping new solutions with clients that solve challenges

• Use large language models (LLM), artificial intelligence (AI) and generative AI to increase efficiencies and quality of digital health transformation

Optimizing revenue cycle operations

Increasing costs, rising patient expectations, new regulatory requirements, and outcomes-based reimbursement models are putting pressure on healthcare systems to drive down administrative costs by optimizing Electronic Medical Records (EMR) and Revenue Cycle Management (RCM) systems, digitizing and automating processes, and shifting to cloud platforms.

However, deployment of technology-driven revenue cycle improvements is often sluggish, following a "start from scratch" approach that fails to leverage existing technology and talent investments.

Accenture and Oracle help speed up this process by accelerating the deployment of technology to drive real revenue benefits to our clients by:

- Deploying rich analytics to help identify and manage high value performance improvement opportunities trapped in an organization's revenue cycle
- Re-thinking revenue cycle operations to align with best practices
- Maximizing the use of technology by focusing on reducing your overall cost to collect
- Implementing process changes to facilitate a smooth transition to new technology solutions



Accenture and Oracle help clients and deploy technology to lock in value and achieve ROI opportunities across three value levers – revenue uplift, cash acceleration and cost reduction.



Begin your journey toward a technology-enabled, human-centric future in healthcare

With **Accenture and Oracle**, organizations can transform how they do business in healthcare to meet and address today's challenges—whether those challenges pertain to data, technology or trust.

By combining Accenture's deep expertise in digital healthcare transformation with Oracle's technology, we can bring a new level of human-centricity to your healthcare business by better supporting patients throughout their health journey and bringing them to the center of healthcare.

Our joint commitment to enabling human-centric healthcare is evident in everything we touch. We strive to deliver exceptional value for our clients and to change patient lives—today and in the future—by increasing access to care, personalizing experiences and achieving healthier outcomes.

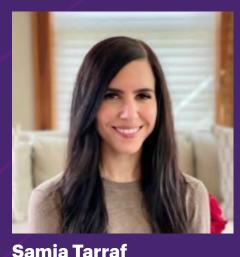
Learn more about how **Accenture** and **Oracle Health** can help your organization lead with empathy and humanize the healthcare experience and the industry itself.



Our Leaders



Rich Birhanzel Senior Managing Director, Global Health Lead, Accenture



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About Accenture

Accenture is a global professional services company with leading capabilities in digital, cloud and security. Combining unmatched experience and specialized skills across more than 40 industries, we offer Strategy and Consulting, Technology and Operations services and Accenture Song — all powered by the world's largest network of Advanced Technology and Intelligent Operations centers. Our 721,000 people deliver on the promise of technology and human ingenuity every day, serving clients in more than 120 countries. We embrace the power of change to create value and shared success for our clients, people, shareholders, partners and communities. Visit us at <u>www.accenture.com</u>.

About Oracle

Oracle offers integrated suites of applications plus secure, autonomous infrastructure in Oracle Cloud. For more information about Oracle (NYSE: ORCL), please visit us at <u>www.oracle.com</u>.

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