SAMIA AND THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS

VIDEO TRANSCRIPT

Samia Tarraf [00:00:00] Hi, everybody. It's day two here at CloudWorld and I'm joined by Marty. Marty, thank you so much for joining me today.

Marty Nowling [00:00:07] Thank you, Samia. It's great to be here.

Samia Tarraf [00:00:08] Share with everybody out here who you are.

Marty Nowling [00:00:11] Yeah, I'm the Digital Transformation Lead for the Church of Jesus Christ of Latter-day Saints. We're a global organization looking to move off of PeopleSoft and excited for this transformation.

Samia Tarraf [00:00:24] So you are on your journey. You began your journey. You started it with HR, share with us a little bit about what you have learned so far.

Marty Nowling [00:00:32] Right towards the end crunch time with HR I was pulled from our effort. The ERP side moved to HR, super excited to go learn. I didn't know anything about payroll, but I learned a lot. Go into cloud. I learned a lot of good experiences. And as we move to the finance side, we're not your standard corner church. We're a central organization, global organization, centralized in Salt Lake City. But we service everywhere 190 countries, 20 plus lines of business. We have our own trucking company, we have our own canneries, we... ranches, all of those types of things because we have lots of lines of business that makes us complex. And that's what keeps me up at night, is the complexity of The Church and how do we implement a cloud software world line to.

Samia Tarraf [00:01:17] Share with that audience. What is one piece of advice you would give as you start on your journey.

Marty Nowling [00:01:24] Recently. Obviously, or where we completed a what we call our business integration face a pre-phase where we sat down with Accenture and went through a three month session of trying to figure out how to approach this. We had questions like, how do we implement this? Because there's 180 countries. How do you... it's not Big Bang, right? We had questions of who are the right stakeholders. We had questions of how much is this going to cost us? We knew it was going to be a lot of sticker shock. Yes. But it's now getting the right story to the right individuals to get the right buy-in to make this transformation.

Samia Tarraf [00:01:58] That's good advice. You know, you and I and the teams talk a lot about meaningful partnership. Share with us a little bit about what matters to you and your partnerships as we proceed.

Marty Nowling [00:02:09] From the get go. We have said that we'll have three seats at the table for this transformation during our business integration phase. We had you, Accenture at the table. We obviously were at the table and we brought Oracle in between the three of us. Some of the benefits we saw in this engagement were something was brought into scope, planning and budgeting, which was out of scope because it wasn't in PeopleSoft was brought into scope. I immediately said from the PMO side, No, we can't add that to scope because that's out. That's how we've already determined that. Oracle came in and said, Marty, consider this. It makes sense. And collectively we've now added that the scope and that's been a big benefit going forward. We have to have that partnership. Yeah, I don't know any other way. Oracle knows the system that they built. You guys or our system integrator know the best practices in the industry and we know our business. Collectively we want to be together at the table to make the right decision for us and anybody else.

Samia Tarraf [00:03:03] Thank you.

Marty Nowling [00:03:04] Yeah, you bet. Thank you.

Samia Tarraf [00:03:05] Marty. Thank you for being with us today. Thanks, everybody, for listening. We'll see you soon.