

**PURCHASE ORDER TERMS & CONDITIONS FOR SUPPLY OF  
GOODS AND/OR SERVICES**

These Purchase Order Terms & Conditions for Supply of Goods and/or Services (“Agreement”) will govern all transactions between Accenture and an entity who receives a Purchase Order (“Supplier”) regarding the goods and/or services described in such Purchase Order (“Deliverables”). Supplier and/or Accenture may be referred to as a “Party” or “Parties” in this Agreement.

**1. Goods and/or Services to be Provided by Supplier.**

**1.1 Order**

**1.1.1**A purchase order issued by Accenture (“Purchase Order”) shall set forth the Deliverables required by Accenture, and Supplier agrees that this Agreement is the sole and exclusive agreement with respect to the Deliverables supplied pursuant to the Purchase Order; provided, however, that in the event that Accenture and Supplier have separately entered into a separate, signed written agreement in order for Accenture to purchase the Deliverables, the provisions of such agreement (“Separate Agreement”) shall supersede this Agreement.

**1.1.2**In the event Supplier does not provide Accenture with written notice of the refusal of the order within three (3) Accenture business days after the delivery of the Purchase Order by Accenture, such Purchase Order shall be deemed to fully be accepted by Supplier upon the expiration of such three (3) business days.

**1.2 Performance.** Supplier warrants and undertakes that the Deliverables will be free from defects in material and workmanship and will conform to any specifications or requirements in this Agreement or agreed upon by the Parties in writing. Supplier warrants that if any Deliverable(s) fails to meet any such specifications or requirements or is otherwise nonconforming, Supplier will, at its own cost and expense and within 30 days of its receipt of written notice of such failure, either correct such deficiency or provide a plan acceptable to Accenture for correcting such deficiency. If such deficiency is not corrected within such 30-day period or a corrective plan is not accepted by Accenture, Accenture will have the option to require Supplier to: (i) provide a full refund; or (ii) promptly replace or reperform the Deliverable(s) at no charge. All Deliverables will be subject to an inspection and acceptance by Accenture, even if the Parties have not included any specifications or requirements regarding the Deliverables in this Agreement. Supplier warrants to Accenture that no Deliverables will infringe any patent, trademark, copyright or any other intellectual property right.

**1.3 Delivery.** Prices will be based on delivery at the location specified by Accenture, with all duties, tariffs, freight, insurance and other costs related to transportation and delivery being the responsibility of Supplier. Title to and risk of loss/damage for goods remain with Supplier until the goods have been delivered to Accenture in accordance with any delivery instructions provided by Accenture and the acceptance inspection is completed by Accenture. Supplier is the importer and exporter of record. Supplier agrees to promptly provide free replacement of goods lost or damaged in transit, at no additional charge. In the event Supplier does not provide the Deliverables by the date requested by Accenture, Accenture may terminate this Agreement as provided below in this Agreement. When performing any services at the premises of Accenture or an Accenture client, Supplier will comply

with the workplace and security procedures as well as the occupational health and safety standards provided by Accenture.

**2. Payment, Invoicing and Taxes.**

**2.1** All amounts payable under this Agreement will be made in Japanese yen or the other currency specified in the Purchase Order.

**2.2** Supplier is entitled to invoice Accenture after the acceptance by Accenture has taken place in accordance with Section 1.3 above. Invoices will be addressed to the relevant department of Accenture. All invoices submitted to Accenture must include adequate documentation, including, as applicable: (i) a statement that the Deliverables comply with the provisions of this Agreement; (ii) an explanation of the Deliverables provided during the period covered by the invoice, including the applicable purchase order number, invoice number, invoice date, name of the Accenture requestor, description of the Deliverables and the corresponding price, items to be stated as a qualified invoice (*Tekikakuseikyusho*)/qualified simplified invoice (*Tekikakukanniseikyusyo*) under the Consumption Tax Act (only if Supplier falls under a business issuer of qualified invoice (*Tekikakuseikyusyo-hakkojigyousya*) under the Consumption Tax Act), other legally required items; and (iii) if expense reimbursement is provided for in this Agreement in relation to Supplier’s services, itemized expenses with receipts or other documentation if a receipt is unavailable.

**2.3** Accenture will make payment in accordance with this Agreement. Payment will be made at the end of the next month after the invoice is issued or in case the Subcontractors Act applies, within 60 days after the delivery. Payment of an invoice (in whole or in part) will not be deemed acceptance of any Deliverables. Accenture is entitled to postpone and/or offset payment to the extent permitted by applicable laws if the Supplier owes Accenture money for any reason or if Accenture disputes the amount due in good faith.

**2.4** During the term of this Agreement and for a period of 3 years thereafter, Accenture will have the right, at its expense, to audit the books and records of Supplier related to Supplier’s activities under this Agreement.

**2.5** Applicable taxes will be billed as a separate item or line item. Accenture will pay sales, use, value added, goods and services, and all other similar taxes imposed by any official, authorized governmental entity for the Deliverables provided under this Agreement, excluding taxes based solely on Supplier’s income or property. Accenture will pay such tax(es) in addition to the sums due under this Agreement provided that Supplier itemizes them on a proper invoice. Accenture reserves the right to request proof of payment if previously paid by Supplier. If Accenture is required to withhold or deduct any taxes from any payment, Accenture will not be required to “gross up” the amount of such payment and will pay the total amount reflected on the invoice less the applicable withholding taxes. The Parties will cooperate in good faith to minimize taxes to the extent legally permissible. Each Party will provide and make available to the other Party any resale certificates, treaty certifications and other exemption information reasonably requested by the other Party. Notwithstanding the foregoing, provided Accenture furnishes Supplier with a copy of a resale exemption certificate, no sales taxes will be billed to Accenture.

**3. Confidentiality.**

**3.1 Definition.** During their performance under this Agreement, each Party may have access to information (in any

form) that relates to the other's past, present, and future research, development, business activities, products, services, and technical knowledge, and which is identified by the disclosing Party as confidential or which would reasonably be understood to be confidential under the circumstances ("Confidential Information"). Information of or relating to Accenture's clients will also be deemed to be Confidential Information of Accenture.

**3.2 Use.** A Party may use or make copies of the Confidential Information of the other Party only to the extent reasonably necessary for purposes of this Agreement.

**3.3 Protection.** Each Party will protect the confidentiality of the Confidential Information of the other in the same manner that it protects the confidentiality of its own similar confidential information, but in no event using less than a reasonable standard of care. Each Party will restrict access to the Confidential Information to those of its personnel (including such personnel employed by its affiliates) and subcontractors engaged in the delivery, performance, management, receipt or use of the Deliverables under this Agreement, and in any event such parties shall be bound by obligations of confidentiality substantially similar to the terms of this Agreement.

**3.4 Return.** Each Party will return or destroy the other Party's Confidential Information in its possession upon request by the other Party, unless otherwise allowed to retain such Confidential Information. Each Party may retain copies of the other Party's Confidential Information required for compliance with its recordkeeping or quality assurance requirements (subject to the terms of this Agreement).

**3.5 Exceptions.** Nothing in this Agreement will prohibit or limit a Party's use of information (including, but not limited to, ideas, concepts, know-how, techniques, and methodologies) (a) previously known to it without an obligation not to disclose such information, (b) independently developed by or for it without use of the other Party's Confidential Information, (c) acquired by it from a third party which is not, to the receiver's knowledge, under an obligation not to disclose such information, or (d) which is or becomes publicly available through no breach of this Agreement.

**3.6 Compelled Disclosure.** If the receiving Party is required by law to disclose any Confidential Information of the other Party in connection with a legal proceeding, it will, to the extent legally permissible, promptly notify the other Party of such requirement and reasonably cooperate with the other Party in opposing such disclosure. To the extent the legal requirement to disclose is not successfully challenged by the other Party, the receiving Party may then comply with such requirement to the extent required by law.

**3.7 Publicity.** Supplier will not make any reference to this Agreement, its terms, business information, or use Accenture's name, logo or trademark in any public announcements, promotions or in any other fashion visible outside its organization without Accenture's prior written consent.

**3.8 Data Privacy.** In any case where Supplier will access, handle or use any data that relates to or identifies any natural person ("personal data") owned, controlled or processed by Accenture or by an Accenture client, Supplier will comply with "Schedule 1 Handling of Personal Information" and any additional agreement, schedule, addendum and provisions provided by Accenture (if any).

#### **4. OWNERSHIP OF DELIVERABLES & INTELLECTUAL PROPERTY RIGHTS.**

**4.1** Supplier hereby assigns and grants to Accenture all rights and licenses necessary for Accenture to access and use the Deliverables and to exercise the rights granted under this Agreement, and pass-through the same to its Affiliates and designated users, for the use and benefit of Accenture and in providing services to Accenture's clients and business partners. Except with respect to any proprietary materials, programs, and documentation provided by Supplier or its suppliers and in existence prior to the Deliverables being provided under the Agreement ("Pre-Existing Materials"), all right, title and interest in the Deliverables, including all intellectual property rights including rights under Article 27 (rights of translation, adaptation, etc.) and Article 28 (Right of the original author in the exploitation of a derivative work) of the Copyright Act (Act No. 48 of 1970), will be the exclusive property of Accenture, to the extent permitted by applicable law. If such intellectual property rights are held by Supplier's personnel, Supplier shall make sure that all intellectual property rights are transferred to Supplier from Supplier's personnel, and Supplier shall transfer the intellectual property rights to Accenture. Supplier hereby assigns to Accenture ownership of all right, title and interest in the Deliverables (excluding Pre-Existing Materials) and waives any moral rights therein.

**4.2** Supplier hereby assigns and grants to Accenture an irrevocable, non-exclusive, worldwide, perpetual and fully paid-up right and license to use and modify the Pre-Existing Materials to the extent necessary for Accenture to use the Deliverables as provided for in Section 4.1 above. Pre-Existing Materials or open source software will not be incorporated into any Deliverable without Accenture's prior written approval.

**4.3** To the extent the Deliverables consist of software, Accenture will be entitled to install and use the software on equipment owned or controlled by Accenture or on cloud platforms provided by third parties. For avoidance of doubt, to the extent that any Deliverables consist of cloud-based services, such cloud-based services may be used by Accenture as provided for in Section 4.1 above.

**4.4** Supplier agrees to defend, hold harmless and indemnify Accenture from any claim that a Deliverable (or any portion thereof) infringes or misappropriates any intellectual property right of a third party. In addition, if a claim of infringement is made, Supplier will, at its own expense, promptly exercise the first of the following remedies that is practicable: (i) obtain for Accenture the rights granted under this Agreement; (ii) modify the Deliverable so it is non-infringing and in compliance with this Agreement; (iii) replace the Deliverable with a non-infringing one that complies with this Agreement; or (iv) accept the return or cancellation of the infringing Deliverable and refund any amount paid.

#### **5. Compliance with Laws.**

**5.1** Each Party represents and warrants that it is aware of, understands, has complied with, and will comply with, all laws applicable to it in the performance of this Agreement, in effect on or that become effective after the Effective Date, including but not limited to: (i) anti-corruption laws such as the U.S. Foreign Corrupt Practices Act, the U.K. Bribery Act and other local anti-corruption laws; (ii) data privacy laws, regulations and regulatory guidance, such as the EU's General Data Protection Regulation 2016/679 of 27 April 2016 ("GDPR"); (iii) export/import and economic sanctions laws ("Trade Control Laws"); (iv) immigration, labor and employment laws; (v) employment opportunity and anti-discrimination laws; and (vi) environmental laws, and all contract clauses required by such laws are incorporated by reference.

Supplier will not provide any Deliverables to Accenture that would cause a violation of any such laws.

**5.2** Unless otherwise agreed in writing, the Supplier will not provide any Deliverables to Accenture that require an export license or other form of government authorization under applicable Trade Control Laws to transfer or use in connection with this Agreement. Upon request, the Supplier will provide Accenture with the export control classification under applicable Trade Control Laws of any Deliverables provided in the performance of this Agreement.

**5.3** Supplier will promptly notify Accenture of its violation of any applicable laws in its performance of this Agreement.

#### **6. Liability and Insurance.**

**6.1** To the extent permitted by law, in no event will Accenture be liable for any lost revenues, lost profits, incidental, indirect, consequential, special or punitive damages. To the extent permitted by law, in no event will Accenture's aggregate liability to Supplier for all claims exceed the total price payable by Accenture to Supplier under this Agreement. Supplier shall be liable for the compensation of damages in the event Supplier, its employees or subcontractors cause damages to Accenture or in connection with breach of this Agreement. In addition, in the event Accenture receives any claims from third parties or expends costs (including attorneys' fees) in connection with the Deliverables, Supplier shall compensate the damages or indemnify the costs.

**6.2** Supplier will obtain and maintain all applicable and appropriate insurance coverage (such as business, workers' injury, motor vehicle, errors and omissions, professional & commercial general and liability insurance) in an amount sufficient to cover Supplier's obligations in this Agreement. If Supplier will have any access to personal data under this Agreement, such insurance will include cyber liability (data privacy) coverage.

#### **7. Assignment and Subcontracting.**

**7.1** Supplier is engaged as an independent contractor. Nothing in this Agreement will be deemed or construed to create a joint venture, partnership or employment relationship between Accenture and Supplier (including its Personnel). Accenture will have no liability or responsibility for Supplier's Personnel. Supplier will remove Personnel from any assignment under this Agreement, for any lawful reason at Accenture's sole and reasonable discretion.

**7.2** Supplier will not assign, transfer or subcontract this Agreement or its rights or obligations (including its data privacy obligations) to any third party (whether resulting from a change of control, merger or otherwise) without Accenture's prior written consent. In any event Supplier will remain solely responsible for any and all acts, errors or omissions of its subcontractors (including its sub-processors).

**7.3** Accenture's rights, benefits and/or obligations under this Agreement may be assigned or transferred to any Affiliate. Supplier hereby provides its consent in advance for such assignment or transfer.

#### **8. Supplier Standards of Conduct.**

Accenture is committed to conducting its business free from unlawful, unethical or fraudulent activity. Supplier will act in a manner consistent with the ethical and professional standards of Accenture as described in the Accenture Supplier Standards of Conduct, including prompt reporting of unlawful, fraudulent or unethical conduct. A copy of these standards can be found at [accenture.com/us-en/company-ethics-code](https://www.accenture.com/us-en/company-ethics-code).

#### **9. Term and Termination.**

**9.1** This Agreement comes into force when Supplier accepts a purchase order by Accenture and continues in effect until Supplier completes the delivery of the Deliverables.

**9.2** Either Party may, upon giving thirty (30) days' prior written notice via email identifying specifically the basis for such notice, terminate this Agreement for breach of a material provision of this Agreement by the other Party, provided the other Party will not have cured such breach within the thirty (30) day period. For avoidance of doubt, failure by Accenture to make timely payment(s) to Supplier in accordance with the provisions of this Agreement will be deemed a breach of a material provision. Accenture may terminate this Agreement for its convenience (for any or no reason) upon thirty (30) days prior written notice via email to Supplier.

**9.3** Upon termination of this Agreement, Supplier will deliver to Accenture all work in process, drafts and other materials developed in connection with the Deliverables, and any other materials, documentation or information necessary for Accenture to complete, or have completed, the work to be performed hereunder by Supplier. All provisions of this Agreement which by their nature are intended to survive the expiration or termination of this Agreement, including but not limited to Sections 3, 4, 5, 6, 8, 9, 10 and 11, will survive such expiration or termination.

#### **10. Governing Law and Disputes.**

**10.1** The Parties will make good faith efforts to resolve, in a confidential manner, any dispute which may arise under this Agreement, by escalating it to higher levels of management, prior to resorting to litigation or other legal process.

**10.2** The Agreement and any dispute or matter arising under it will be governed by the laws of Japan, without giving effect to conflict of laws rules. Subject to Section 10.1, the Tokyo District Court will have exclusive jurisdiction for the first instance. The United Nations Convention on Contracts for the International Sale of Goods does not apply.

#### **11. Miscellaneous.**

**11.1** This Agreement sets forth the entire understanding between the Parties with respect to its subject matter, and supersedes all prior agreements, conditions, warranties, representations, arrangements and communications, whether oral or written. The Parties agree that any click-through, online or other terms or licenses accompanying any Deliverables are null and void and will not bind Accenture.

**11.2** Any changes to this Agreement will be valid and binding only if such changes are set forth in a written agreement signed by Supplier and Accenture. If any part of this Agreement is found to be invalid, unlawful or unenforceable then such part will be severed from the remainder of the Agreement which will continue to be valid and enforceable to the fullest extent permitted by law.

**11.3** No delay or failure by either Party to exercise any of its powers, rights or remedies under this Agreement will operate as a waiver of them. For purpose of this Agreement an email will be deemed to be "written" or a "writing".

**11.4** In connection with this Agreement, Supplier shall not engage in any efforts intended to influence the policies, laws or regulations of any government entity. Any such efforts by Supplier, as described in the preceding sentence, will be deemed a material breach of this Agreement.

**11.5** The Parties agree that Affiliates of Accenture located in the same country as Accenture shall also be entitled to place

orders under this Agreement directly to the Supplier. Any such order by an Affiliate shall be deemed to be a separate agreement between the Affiliate and the Supplier but shall be governed by the terms & conditions and pricing in this Agreement. An "Affiliate" means any entity, whether incorporated or not, that is controlled by or under common control with Accenture plc, a public limited company incorporated in Ireland with its registered office at 1 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland (registration number 471706) and its successors, where "control" means the ability, whether directly or indirectly, to direct the management and policies of another entity by means of ownership, contract or otherwise.

**11.6 Incorporation of Schedules.** In the event that schedules or addendum are required, such schedules or addendum shall be incorporated into this Agreement and each reference to the "Agreement" shall include such schedules or addendum.

The priority order in case of any conflict or inconsistent within this Agreement is as follows.

I This PURCHASE ORDER TERMS & CONDITIONS FOR SUPPLY OF GOODS AND/OR SERVICES and documents with signature or name and seal by the parties,

II Schedules or addendum such as schedule I

III Any other documents explicitly incorporated into this agreement by reference to it in this agreement.

In the event of any conflict among the terms of this Agreement, the following order of precedence will apply: (i) this document and any other documents signed by both Parties, (ii) the schedules, such as Schedule A; and (iii) any other documents expressly incorporated by reference into this Agreement but not signed by both Parties.

**11.7 Electronic Signatures.** The Parties agree that this Agreement may be electronically signed and that the electronic signatures appearing on this Agreement are the same as handwritten signatures for the purposes of validity, enforceability and admissibility.

## **12. INFORMATION SECURITY**

**12.1 Industry Standards.** Supplier will implement appropriate technical and organizational security measures that comply with Industry Standards in all applicable goods, services, equipment, software systems and platforms that Supplier uses to access, process and/or store Accenture Data. "Accenture Data" means all information, data and intellectual property (including personal data) of Accenture or its clients or other suppliers, collected, stored, hosted, processed, received and/or generated by Supplier in connection with providing the Deliverables to Accenture, including personal data. "Industry Standards" means security measures that are commercially reasonable in the information technology industry and that are designed to ensure the security, integrity, and confidentiality of Accenture Data, and to protect against Security Incidents.

**12.2 Illicit Code.** Except for the functions and features expressly disclosed in Supplier's documentation made available to Accenture, Deliverables will be free of any programs, subroutines, code, instructions, data or functions, (including but not limited to viruses, malware, worms, date bombs, time bombs, shut-down devices, keys, authorization codes, back

doors or passwords allowing Supplier access) that may result in any inoperability, damage, interruption, or interference of the Deliverables or any equipment on which the Deliverables reside or with which the Deliverables are capable of communicating.

**12.3 Security of All Software Components.** Supplier will inventory all software components (including open source software) used in Deliverables, and provide such inventory to Accenture upon request. Supplier will assess whether any such components have any security defects or vulnerabilities that could lead to a Security Incident. Supplier will perform such assessment prior to providing Accenture with access to such software components and on an on-going basis thereafter during the term of the Agreement. Supplier will promptly notify Accenture of any identified security defect or vulnerability and remediate same in a timely manner. Supplier will promptly notify Accenture of its remediation plan. If remediation is not feasible in a timely manner, Supplier will replace the subject software component with a component that is not affected by a security defect or vulnerability and that does not reduce the overall functionality of the Deliverable(s).

**12.4 Security Assessment.** If Accenture reasonably determines, or in good faith believes, that Supplier's security practices or procedures do not meet Supplier's obligations under the Agreement, then Accenture will notify Supplier of the deficiencies. Supplier will without unreasonable delay: (i) correct such deficiencies at its own expense; (ii) permit Accenture, or its duly authorized representatives, to assess Supplier's security-related activities that are relevant to the Agreement; and (iii) timely complete a security questionnaire from Accenture on a periodic basis upon Accenture's request. Security issues identified by Accenture will be assigned risk ratings and an agreed-to timeframe to remediate. Supplier will remediate all the security issues identified within the agreed to timeframes. Upon Supplier's failure to remediate any high or medium rated security issues within the stated timeframes, Accenture may terminate the Agreement immediately and without any responsibilities in relation to any damages incurred by Supplier due to the termination.

**12.5 Application Hardening.** Supplier will comply with this Section 12.5 if Supplier is providing Accenture with access to or the use of any software, including software-as-a-service or cloud-based software. Supplier will maintain and implement secure application development policies, procedures, and standards that are aligned to Industry Standard practices (e.g., SANS Top 35 Security Development Techniques and Common Security Errors in Programming and the OWASP Top Ten project). This applies to web application, mobile application, embedded software, and firmware development. All Personnel (In this Section 12, "Personnel" means Supplier's personnel, its contractors, and its agents.) responsible for application design, development, configuration, testing, and deployment will be qualified to perform such activities and receive appropriate training on such policies, procedures, and standards.

**12.6 Infrastructure Vulnerability Scanning.** Supplier will scan its internal environments (e.g., servers, network devices, etc.) related to Deliverables monthly and external environments related to Deliverables weekly. Supplier will have a defined process to address any findings but will ensure that any high-risk vulnerabilities are addressed within 30 days.

**12.7 Application Vulnerability Assessment.** Supplier will comply with this Section 12.7 if Supplier is providing Accenture with access to or the use of any software, including software-as-a-service or cloud-based software. Supplier will perform an

application security vulnerability assessment prior to any new release. The test must cover all application and/or software vulnerabilities defined by the OWASP or those listed in the SANS Top Cyber Security Risks or its successor current at the time of the test. Supplier will ensure all high-risk vulnerabilities are resolved prior to release. Supplier will provide a summary of the test results including any open remediation points upon request. Supplier will have a defined process to address any findings but will ensure that any high-risk vulnerabilities are addressed within 30 days.

**12.8 Penetration Tests and Security Evaluations of Websites.** Supplier will perform a comprehensive penetration test and security evaluation of all systems and websites involved in providing Deliverables prior to use and on a recurring basis no less frequent than quarterly. Supplier will have an industry recognized independent third party perform one of the quarterly tests. Supplier will have a defined process to address any findings but any high-risk vulnerabilities must be addressed within 30 days. Supplier will provide a summary of such tests and evaluations, including any open remediation points, to Accenture upon request.

**12.9 Asset Management.** Supplier will: i) maintain an asset inventory of all media and equipment where Accenture Data is stored. Access to such media and equipment will be restricted to authorized Personnel; ii) classify Accenture Data so that it is properly identified and access to it is appropriately restricted; iii) maintain an acceptable use policy with restrictions on printing Accenture Data and procedures for appropriately disposing of printed materials that contain Accenture Data when such data is no longer needed under the Agreement; iv) maintain an appropriate approval process whereby Supplier's approval is required prior to its Personnel storing Accenture Data on portable devices, remotely accessing Accenture Data, or processing such data outside of Supplier facilities. If remote access is approved, Personnel will use multi-factor authentication, which may include the use of smart cards with certificates, One Time Password (OTP) tokens, and biometrics.

**12.10 Access Control.** Supplier will maintain an appropriate access control policy that is designed to restrict access to Accenture Data and Supplier assets to authorized Personnel. Supplier will require that all accounts have complex passwords that contain letters, numbers, and special characters, be changed at least every 90 days, and have a minimum length of 8 characters.

**12.11 Cryptography.** Supplier will maintain policies and standards on the use of cryptographic controls that are implemented to protect Accenture Data.

**12.12 Secure Disposal or Reuse of Equipment.** Supplier will verify that all Accenture Data has been deleted or securely overwritten using Industry Standard processes, prior to disposal or re-use of equipment containing storage media.

**12.13 Operations Security.** Supplier must enable logging and monitoring on all operating systems, databases, applications, and security and network devices that are involved in providing Deliverables. Supplier will maintain anti-malware controls that are designed to protect systems from malicious software, including malicious software that originates from public networks. In addition, Supplier will use anti-malware software (of Industry Standard or better quality), maintain such software at the then current major release, purchase maintenance & support available from the vendor for such software, and promptly implement new releases and versions of such software.

**12.14 Information Transfer and Storage.** Supplier will use Industry Standard encryption to encrypt Accenture Data that is in transit. Supplier will also use Industry Standard encryption to restrict access to Accenture Data stored on physical media that is transported outside of Supplier facilities.

**12.15 Workstation Encryption.** Supplier will require hard disk encryption of at least 256-bit Advanced Encryption Standard (AES) on all workstations and/or laptops used by Personnel where such Personnel are accessing or processing Accenture Data.

### **13. Miscellaneous.**

**13.1** Supplier represents, warrants and covenants to ensure that it, its parent, subsidiaries, affiliated companies and those employees and shareholders with 50% or more of the voting rights (collectively, "Related Parties") do not or shall not in the future fall under the following categories (collectively, "Anti-Social Forces"): (i) an organized crime group, (ii) a member of an organized crime group, (iii) a quasi-member of an organized crime group, (iv) a related company or association of an organized crime group, (v) a corporate racketeer, or (vi) other equivalent groups of the above.

**13.2** Supplier represents, warrants and covenants to ensure that the Related Parties themselves or through the use of third parties have never conducted or will not conduct in the future any of the following actions: (i) a demand with violence, (ii) an unreasonable demand beyond the legal responsibility, (iii) use of intimidating words or actions in relation to transactions, (iv) an action to defame the reputation or interfere with the business of Accenture or any of its Affiliates by spreading rumors, using fraudulent means or resorting to force, or (v) other equivalent actions of the above.

**13.3** In case Accenture determines that it is not appropriate to maintain business transactions with Supplier after becoming aware that the representations and warranties in Sections 12.1 and 12.2 are not or were not true or that Supplier breached the covenants in Sections 12.1 and 12.2, Accenture may terminate the Agreement immediately and without any responsibilities in relation to any damages incurred by Supplier due to the termination.

**13.4** For the purpose of securing safety and other risk management regarding Accenture's business and workplace environment, prior to starting the work, and to the extent of not violating any laws, Supplier shall conduct, at Supplier's cost and in the way designated by Accenture, a background check ("Background Check"), fulfilling the criteria Accenture sets forth separately, on the person that Supplier appointed to perform the services. Supplier shall report the results of its Background Check to Accenture, upon a request by Accenture. Supplier guarantees to Accenture that only the person who passes the Background Check will be engaged in the work.

## Schedule 1 Handling of Personal Information

### Article 1 (Purpose)

The purpose of this schedule is to establish the conditions of the handling of Personal Information in the Deliverables (including service provision services) ordered by Accenture from Supplier based on this Purchase Order, handling the Personal Information ("Business").

### Article 2 (Definition)

The definitions of terms in this schedule shall have the following meanings.

- (1). "Personal information" means information about an individual disclosed or provided by Accenture to Supplier in writing, electronic data, oral, video or other forms or media, or obtained by Supplier in connection with Business that can identify a specific individual by the description etc. contained in the information. In addition, this includes those that can identify a specific individual by collating with other information, and copies / reproductions thereof.
- (2). "Business" means the business referred to in Purchase Order form that Accenture entrusts to Supplier.
- (3). "Employees" are Supplier's directors, executive officers and corporate auditors, as well as those who are directly or indirectly engaged in Supplier's business (including permanent employees, contract employees, part-time employees, dispatched employees engaged in work at Supplier, etc.).
- (4). "Safety management measures" are (1) organizational safety management measures such as the establishment of organizational systems and regulations, (2) human safety management measures such as education and training for employees, (3) physical safety management measures such as entry / exit control and theft prevention, and (4) technical safety management measures such as access control and measures against unauthorized software, which are carried out to prevent leakage, loss or damage of Personal Information and other safety management of Personal Information.

### Article 3 (Safety management measures)

1. In carrying out Business, Supplier shall fulfill duties stipulated in this schedule and as a business operator handling personal information stipulated in the Act on the Protection of Personal Information ("Act"), related laws and regulations, and guidelines established by the competent ministries. The same shall apply when Supplier does not fall under the business operator handling personal information stipulated by Act.
2. Supplier shall take safety management measures including the following matters when carrying out Business.
  - (1). Appoint a person in charge of management of Personal Information and notify Accenture in writing, and make the person in charge of management thoroughly manage Personal Information.
  - (2). Thoroughly comply with the confidentiality obligation regarding Personal Information during the validity period of Purchase Order form and after its expiration, and shall not disclose or leak such Personal Information to a third party, or use Personal Information beyond the scope necessary to carry out Business without obtaining the prior written consent of Accenture.
  - (3). Shall not copy or duplicate Personal information except for backup purposes without the prior written consent of Accenture.

### Article 4 (Employee supervision)

1. Supplier shall take the measures specified in the following items for employees who need to come into contact with

Personal Information in order to carry out Business, and shall supervise the applicable employees as necessary and appropriate.

- (1). Store Personal Information in such a way that anyone other than the employee who needs to come into contact with Personal Information in order to carry out this business will not contact Personal Information, and inform the employee who comes into contact with personal information of the content of Supplier's obligation stipulated in this schedule and require those employees to comply with the obligation. The same shall apply even after the employee is no longer engaged in Business.

- (2). Provide necessary education and training to employees who need to have access to Personal Information in order to carry out Business.

2. If requested by Accenture, Supplier shall obtain written consent from the employee to complying with the same obligations as Supplier specified in this document, and shall submit a copy of the consent to Accenture.

### Article 5 (Accident response)

1. If any of the following facts ("Accidents, etc."), occur or a risk of the occurrence is deemed, at Supplier or its subcontractor, Supplier shall immediately notify Accenture of the fact or risk and follow Accenture's instructions.

- (1). Damage, loss, loss, plagiarism, theft, etc. of Personal Information (including its recording medium).

- (2). Use of Personal Information for purposes other than the purpose of Business or beyond the scope necessary for performing Business.

- (3). Disclosure, leakage, etc. of Personal Information to persons other than employees who need to come into contact with Personal Information when carrying out Business.

- (4). Acts that violate any of this schedule, Act, related laws and regulations, and guidelines formulated by the competent ministries.

2. In the event of an Accident, etc., Supplier shall, at its expense, (1) investigate the cause of the Accident, etc., (2) take measures to prevent the occurrence and spread of damage due to the Accident, etc., (3) notify the victim of the Accident, etc., and implement necessary publication, (4) response to complaints, objections, claims, etc. from victims, and (5) formulate and implement the measures for recurrence prevention. If Accenture take some of these measures, Supplier must bear the costs that Accenture have spent on such measures and compensate for the damages that Accenture have incurred.

3. If Accenture request the provision of information necessary for Accenture to report to the competent ministries and agencies including the Personal Information Protection Commission regarding an Accident, etc., Supplier shall immediately provide the information by the method designated by Accenture. Supplier shall conduct a necessary investigation, etc. for the provision of information at its expense.

### Article 6 (Responsibility to the principal)

If Supplier receive a request for disclosure, correction, addition or deletion etc. of Personal Information from the principal, or if a third party other than the principal such as an administrative agency or a judicial institution requests the provision of Personal Information, Supplier shall promptly notify Accenture and take necessary measures in consultation with Accenture.

### Article 7 (Audit / Confirmation)

1. Accenture may request Supplier to submit reports and materials at any time in order to confirm the fulfillment status of Supplier's obligations based on this schedule.
2. If Accenture deems it necessary based on the report, etc. in the preceding section, Accenture may enter the facility of Supplier or its subcontractor and audit or confirm the compliance status of this schedule.
3. If Accenture deems it necessary based on the results of the reports or audits in the preceding two sections, Accenture may request Supplier and its subcontractor to take necessary corrective measures.
4. Supplier shall not refuse Accenture's request based on the preceding three sections without justifiable reason, and Supplier shall make subcontract take appropriate measures to comply with Accenture's request.

**Article 8 (Return of Personal Information)**

In the case of termination or cancellation of Purchase Order, or if requested by Accenture, Supplier shall promptly return Personal Information including copies and reproductions thereof, received from Accenture or obtained by itself in the performance of Business, at Supplier's expense, otherwise Supplier shall discard or delete those Personal Information etc. at Supplier's expense, to make Personal Information including copies and duplicates non-reproducible, and then submit a document certifying the disposal or deletion to Accenture.

**Article 9 (Cancellation of contract)**

If Supplier violates any provision of this schedule and fails to correct the violations in a reasonable period of time stipulated by a notification from Accenture, Accenture may cancel all or part of Purchase Order. The cancellation based on this article does not prevent the claim for damages from Accenture to Supplier.

**Article 10 (Compensation for damages, etc.)**

1. If Supplier cause damage to Accenture or a third party by violating this schedule, Supplier shall be liable to Accenture or the third party for the damage. The scope of liability for damages shall include legal fees including attorney's fees, and damages associated with all expenses such as money paid to the victim by Accenture regarding the accident that occurred.
2. In addition to the preceding section, if a dispute arise between Accenture and its customers or other third parties and Accenture is claimed for damages etc. by its customers or other third party in or out of court due to any violations of the provisions set forth in this schedule by Supplier or its subcontractor, Supplier shall settle the dispute or claim at Supplier's expense and responsibility consulting with Accenture, provided that, if Accenture resolves the dispute or claim at its own discretion, Supplier shall promptly pay to Accenture the amount equivalent to all costs incurred by Accenture for such resolution.

**Article 11 (Survival clause)**

Even after Purchase Order is completed or terminated, Article 3, Section 2, Items 2 and 3, Article 4, Section 1, Item 1 and Article 4, Section 2, Articles 5 to 10, and Article 12 shall continue to be valid for an indefinite period.

**Article 12 (Priority)**

In case of any conflict or inconsistent between the provisions of this schedule and the provisions of Purchase Order, the provisions of this schedule shall prevail.

