



01/03/2023

WHY TECH IN NEWCASTLE? KELLY'S STORY

VIDEO TRANSCRIPT

[Music]

I'm Kelly, I'm an Application Support Associate, based in Newcastle.

It's basically just helping a company, with their sort of bespoke applications, making sure it's all running smoothly.

I went to uni in Newcastle, I did an electronic engineering degree, and then I took a year out, to just sort of have a break after doing my degree and then I started straight at Accenture.

So I know I wanted to go into a technical role after my degree but I wasn't sure specifically like did I want to be like a front-end developer? Did I want to go in to testing? Did I want to go into app support?

Accenture's model is you can go in different roles within the company and do sort of different jobs while still having your one job. I got to manage like the service reviews, I got to roll out a release of the software. So that meant like working with the third parties, working with the client and making sure everyone was on the same page. It was being like sort of the middleman for everyone to make sure everything rolled out smoothly, which I think I wouldn't have imagined myself doing especially like leading big meetings and stuff.

When I first started, I wouldn't have wanted to do that or thought I could do that but then I had a lot of support to get to the point where I was like in charge of a whole project to roll out on my own really.

I think it's quite outdated thinking that there's only London as an option. There's opportunities in every city if you actually look for them there's a lot more than what people would expect.

[Music]