



SALMAN MASOOD MAHMUD

VIDEO TRANSCRIPT

Hi, my name is Salman and I'm part of Accenture for the past 15 years in Global service delivery. Before Accenture, I was part of one of the largest NGO, where I was responsible for the IT infrastructure for Middle East, Eastern Europe, and North Africa region. Prior to that, I was part of a global telecommunication sector. After I finished working with the NGO, I moved to Czech Republic to seek more challenges in the world of technology. And then I had an opportunity to apply in Accenture and I got admitted. For the past 15 years, I have been engaged in Accenture with various different customers, different clients, different areas.

Currently I am part of a global client service delivery team for one of the largest life sciences projects with Accenture, where me and my team are responsible to make sure that all the technical infrastructure that a client has, which includes Azure, AWS, Palo Alto, Cisco and several other market leaders, we work together with the client, we make sure that the services are available.

A typical day starts with coffee in the office or at home, and then we have a series of meetings planned with our clients, with our team, where we talk about what is the plan, what is a roadmap for us for today, for the next month, for the next year. And this is where we need a collaborative approach with all our teams to make the plan for today and then act on it. And by the end of the day, we can benchmark what we have planned and what we have achieved.

You get to meet various different people around the world. You get to travel to the client locations, try to understand what is their real business and how we can make an impact using our abilities as delivering the services, the infrastructure and the cloud with Windows, Microsoft, Cisco, Palo Alto, UNIX, all the technologies that within our scope of infrastructure, how do we make sure that we bridge them all together for services to the client.

What I like about the job is that it is full of challenges because when we look into the size of the client with the global presence on almost every country and the teams that are scattered all over the globe, how you bring them together, how you make them all realize one common goal and objective, what are the checks and balances that you have for those objectives. That is the most challenging and interesting part.



If you have a knack of learning new technologies and infrastructure in general IT, if you have a very good sense of friendliness towards your team, toward the customer, toward their goals, and if you want to travel around the world, wherever the customers are to understand, absorb what the services they provide to their end customers, that what you would learn, that would be the motivation for you to learn not only for your career growth, but also for your personality.

We give a huge career opportunities that you can go into or you can move into any industry, including airline industry, automotive industry, health and safety, education, entertainment sectors, whichever sectors that you would prefer Accenture has an ability to give you those opportunities. This world is a constantly changing market. In order for us to stay ahead, we need to be the market leaders. Our professionals who are working with us, they have to absorb the changing environment of our world whether it is related with the climate, whether it is related with the IT sector. Accenture makes huge impact with this world. You're most welcome to join our Infrastructure Engineering Team in Accenture, Czech Republic.

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