

# Future-ready careers | Health

## Video Transcript

ISSA:

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ISSA:

Hi, I'm Issa, I am the Clinical Training and Quality Lead for Care Innovation Operations.

I am also a nurse by profession, licensed in the state of New York.

ROSTRO:

Hi, I'm Rostro, I was a Philippine Registered Nurse when I joined Accenture. I signed up for the USRN Build Program where I was able to get my US nursing license. I now handle a group of USRNs for a US health insurance client.

ROSCH:

I am Rosch, I am a Service Delivery Lead in Health and a Global Process Owner for Provider Operations, leading a team across Manila, Ilocos and Chennai.

ISSA:

I felt that my work before didn't give me the continuous learning and career growth I was looking for. So, I joined Accenture as a US Registered Nurse. Now, I am a Clinical Training and Quality Manager. As a nurse, we review patients medical records to make sure that services are medically necessary.

ROSCH:

Our team caters to North America's leading healthcare Payers, Providers like doctors and nurses, and Non-traditional health organizations. We help our clients meet the essential expectations that every person has of the healthcare system: access, experience and outcomes. We have a strong learning and development capability for our talents. The opportunity to learn and develop new skills is not limited to your specific function or role.

ISSA:

I've learned different skills in leadership, business acumen, technology like robotic process automations and artificial intelligence, which gave me the advantage in managing the various clinical teams for delivery and quality.

ROSTRO:

The USRN Build program is an Accenture initiative, wherein the company provides opportunities for Philippine Registered Nurses to become US Registered Nurses. Accenture shoulders all the expenses starting from the review center, processing of all your documents on your behalf, and all the way down to taking the USRN Licensure exam. All you have to do is just focus on the review and pass the test.

ISSA:

As a first-time mom of a one year-old boy, Accenture gave me the opportunity to work with flexibility, which allows me to spend more time with my son, while at the same time, feel more connected with my team all over the world.

ROSCH:

Future-ready is being able to get ahead of the curve. For the last 17 years, I have seen the Healthcare industry continue to evolve and adapt to change. The pandemic has accelerated the shift to digital, opening up untapped potential in deploying Artificial Intelligence and Robotic Process Automation. All with the goal to be future ready. With Accenture as their partner, our insights and value driven culture will help our clients deliver their promise of care to their customers.