

best in test

For adding something on top in United Arab Emirates
and reaching an overall score of 848 dots in mobile network
benchmarking survey we proudly award this certificate to

e& United Arab Emirates

Score 848 out of 1000

Reliability score 494 out of 600

Crescenzo Micheli

Crescenzo Micheli
Global Network Benchmarking Lead





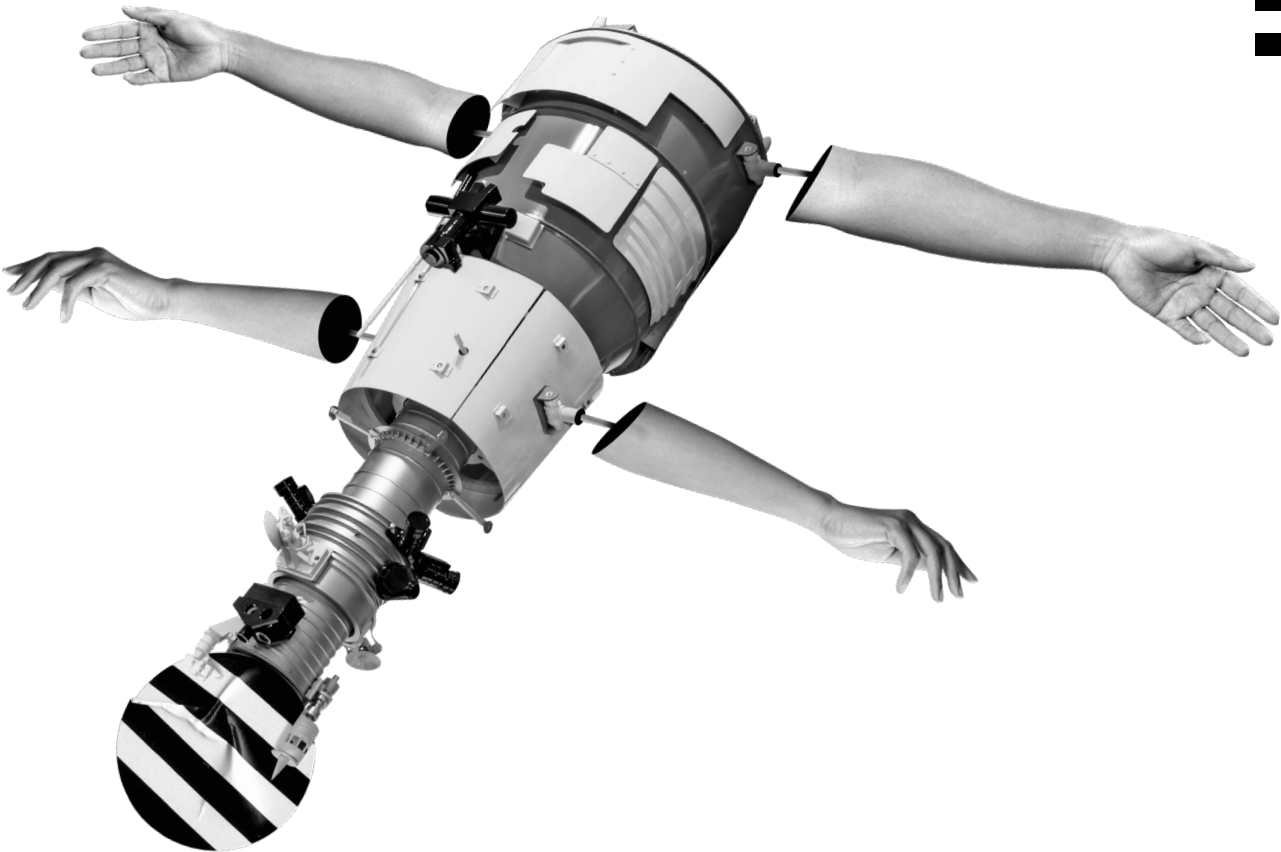
Report facts

 **1.17 billion**
Samples

 **24 weeks,
W10 2026
to W33 2026**
Data collection
time period

 **122 thousand overall
providing samples**
Users

 **99.8 %**
of the 'Built-up area'
covered
99.9 %
of the 'Population area'
covered





Testing area



99.8%
of the 'Built-up area'
covered



99.9%
of the 'Population area'
covered



48,924 km²
Size of tested area



Best in test
e& UAE



Best rated broadband coverage
e& UAE



Best rated latency
e& UAE

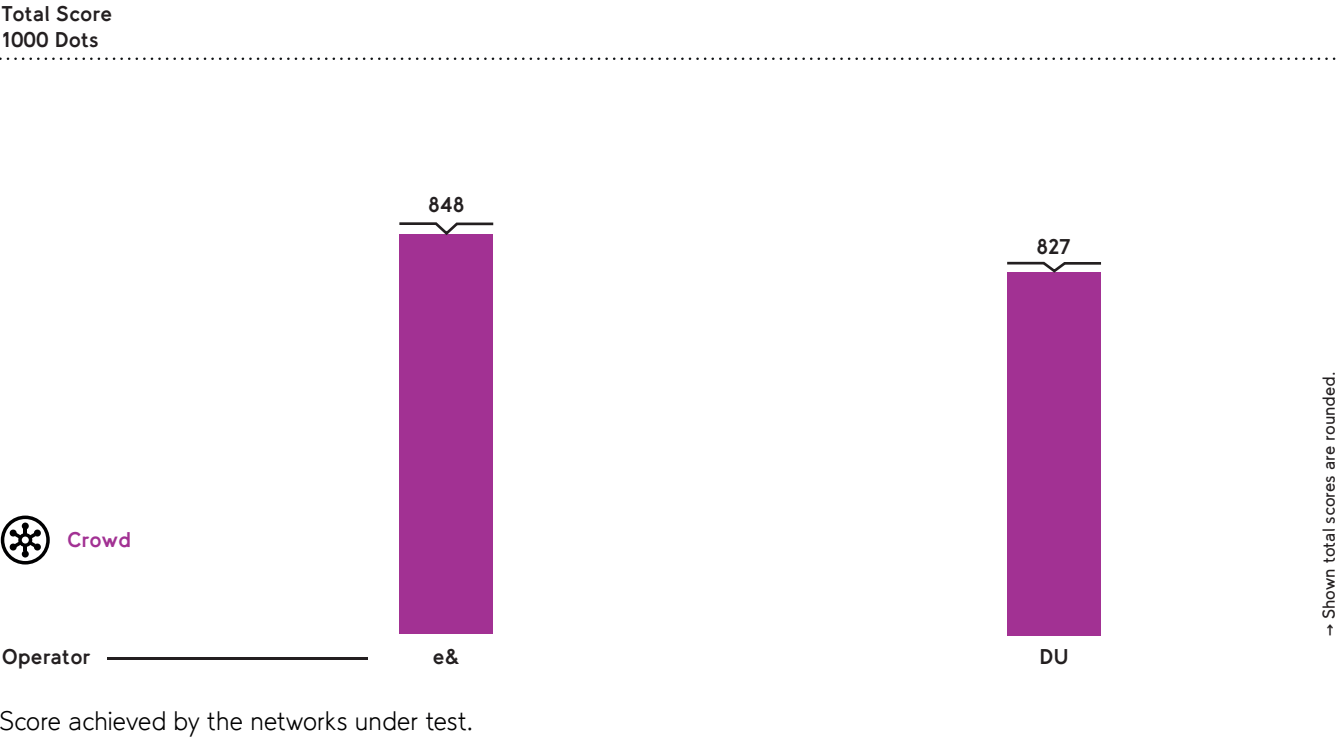


Best in Reliability
e& UAE



Score and breakdown

e& UAE achieved the highest overall score among competitors with 848 dots out of 1000.



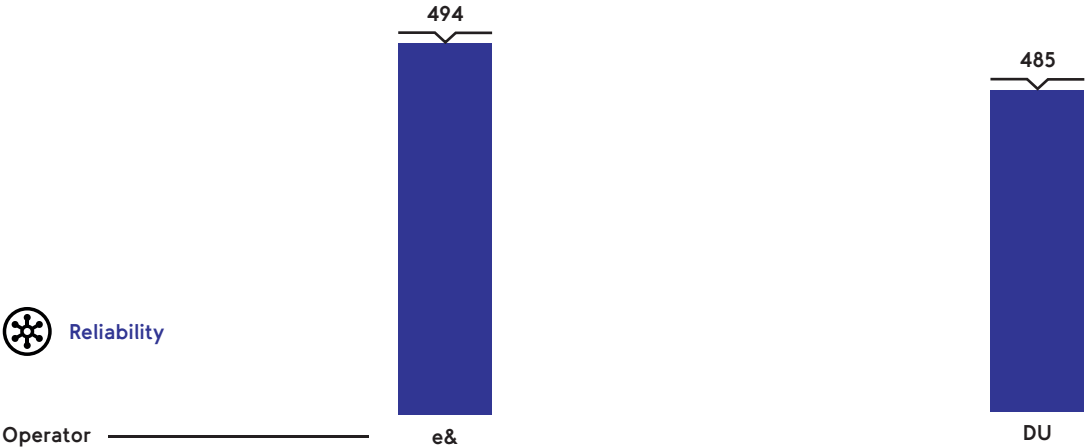
Category	max.	e&	DU
Broadband Coverage	400	390	387
Download Speed	150	114	115
Upload Speed	150	127	131
Latency	200	126	101
Voice	40	37	38
Stability	60	54	55
Total	1000	848	827

Shown scores are rounded.



Reliability

Total Score
600 Dots



→ Shown total scores are rounded.



	Service group	Max.	e&	DU
Reliability	Crowd	600	82%	81%
	Grand Total		494	485

Score achievement in school grades:
outstanding (95%), very good (85% and <95%), good (75% and 85%), satisfactory (65% and <75%), sufficient (55% and <65%).



Crowd KPI overview

Achieved values of all networks under test in each of the relevant Crowd Key Performance Indicators (KPIs) for the categories "Broadband Coverage", "Download Speed", "Latency Web", "Voice", "Latency" and "Stability".

Category	KPI name	Unit	e&	DU
Broadband Coverage	Coverage Reach	[%]	99.8	99.7
	Time on broadband	[%]	98.1	97.6
Download Speed (Service Category)	Basic internet class	[%]	98.7	98.8
	HD video class	[%]	79.2	79.7
	UHD video class	[%]	60.8	47.1
Upload Speed (Service Category)	Basic Internet Class	[%]	95.5	96.5
	HD Video Class	[%]	74.8	78.5
Download Speed (Rate)	P10 DATA RATE	[Mbit/s]	2.7	3.1
	P90 DATA RATE	[Mbit/s]	368.9	385.1
	AVG DATA RATE	[Mbit/s]	124.0	110.1
Upload Speed (Rate)	P10 DATA RATE	[Mbit/s]	3.0	3.3
	P90 DATA RATE	[Mbit/s]	65.9	62.2
	AVG DATA RATE	[Mbit/s]	27.6	26.6
Latency Web	DNS 100MS	[%]	72.9	65.5
	SSL 150MS	[%]	78.6	74.4
Voice	HD Voice	[%]	95.1	95.9
Stability	TRANSACTION SUCCESS	[%]	89.8 %	91.5 %
Latency	OTT voice class	[%]	90.2	88.8
	Gaming class	[%]	82.9	72.4
	Egoshooter class	[%]	14.9	8.2



Methodology

As the de-facto industry standard, umlaut’s benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user’s phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



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