

best in test

For adding something on top in United Arab Emirates and reaching an overall score of 882 dots in fixed broadband benchmarking survey we proudly award this certificate to

e& United Arab Emirates

Score 882 out of 1000

Reliability score 476 out of 540

Crescenzo Micheli

Crescenzo Micheli
Global Network Benchmarking Lead





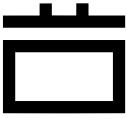
Report facts

umlaut tested and measured the performance of fixed broadband services in United Arab Emirates. Focusing on the real user experience, we tested the categories Geo Availability, Download Speed, Upload Speed, Latency and Stability.



31.5 million
Samples

For this report crowdsourced performance data has been collected and evaluated in 24 weeks from CW10 2026 until CW33 2026. We collected over 31.5 million samples from 353,754 lines.



**CW10 2026
to CW33 2026**
Measurement
window



353,754
Number of lines

Claims





Best in test
e& UAE



Best rated geo-availability
e& UAE



Best rated latency
e& UAE

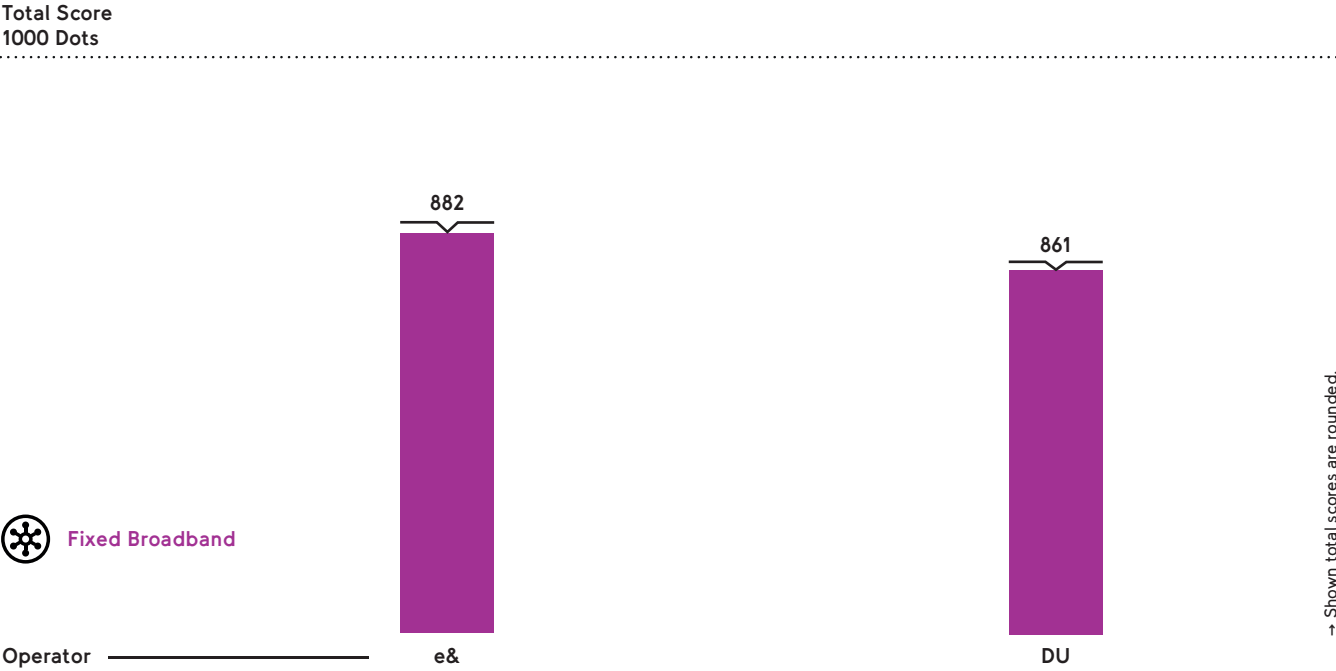


Best in Reliability
e& UAE



Score and breakdown

e& UAE achieved the highest overall score among competitors with 882 dots out of 1000.



Score achieved by the networks under test.

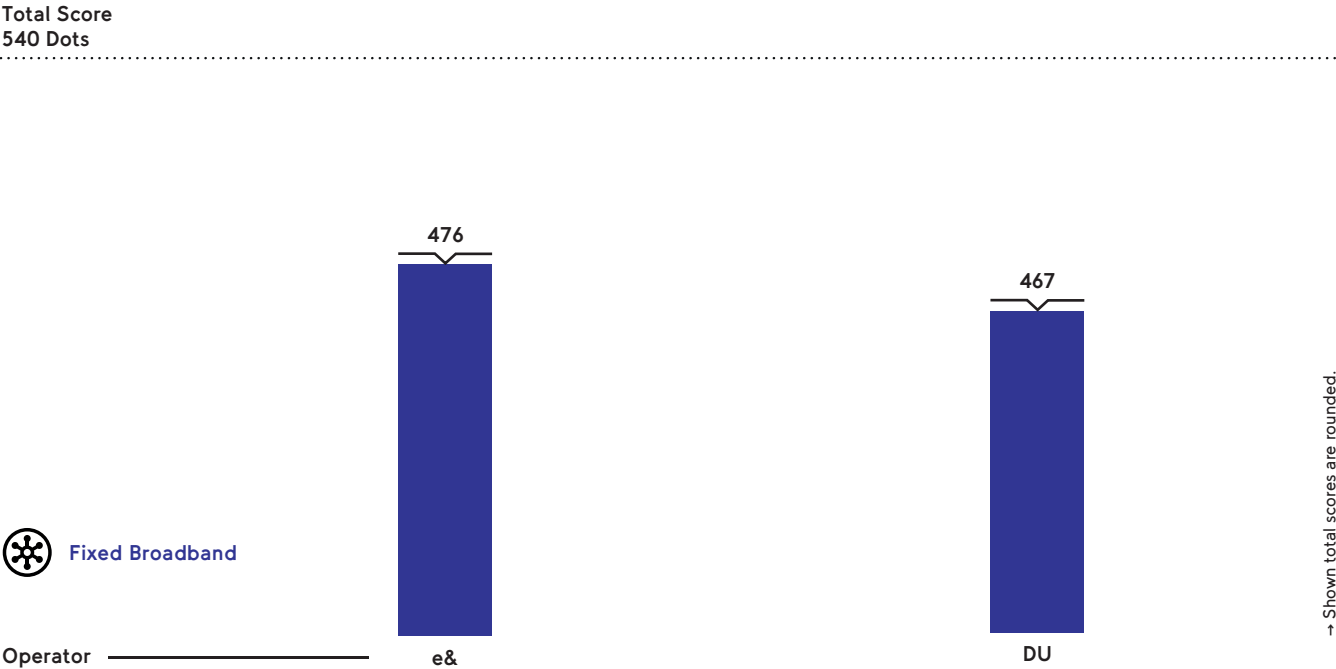


Service	max.	e&	DU
Geo Availability	100	76	71
Download Speed	405	365	381
Upload Speed	225	196	197
Latency	225	203	169
Stability	45	42	43
Total	1000	882	861

Shown scores are rounded.



Reliability



	Service group	Max.	e&	DU
Reliability	Download Speed	243	218	226
	Upload Speed	135	110	112
	Latency	135	123	104
	Stability	27	25	25
Grand Total		540	476	467

Score achievement in school grades:
outstanding (95%), very good (85% and <95%), good (75% and 85%), satisfactory (65% and <75%), sufficient (55% and <65%).



Methodology



As the de-facto industry standard, umlaut's benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user's phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



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