

best in test

For adding something on top in Tanzania and reaching an overall score of 612 dots in mobile network benchmarking survey we proudly award this certificate to

Vodacom Tanzania

Score 612 out of 1000

Reliability score 370 out of 570

Crescenzo Micheli

Crescenzo Micheli
Global Network Benchmarking Lead





Report facts



1.77 billion
Samples



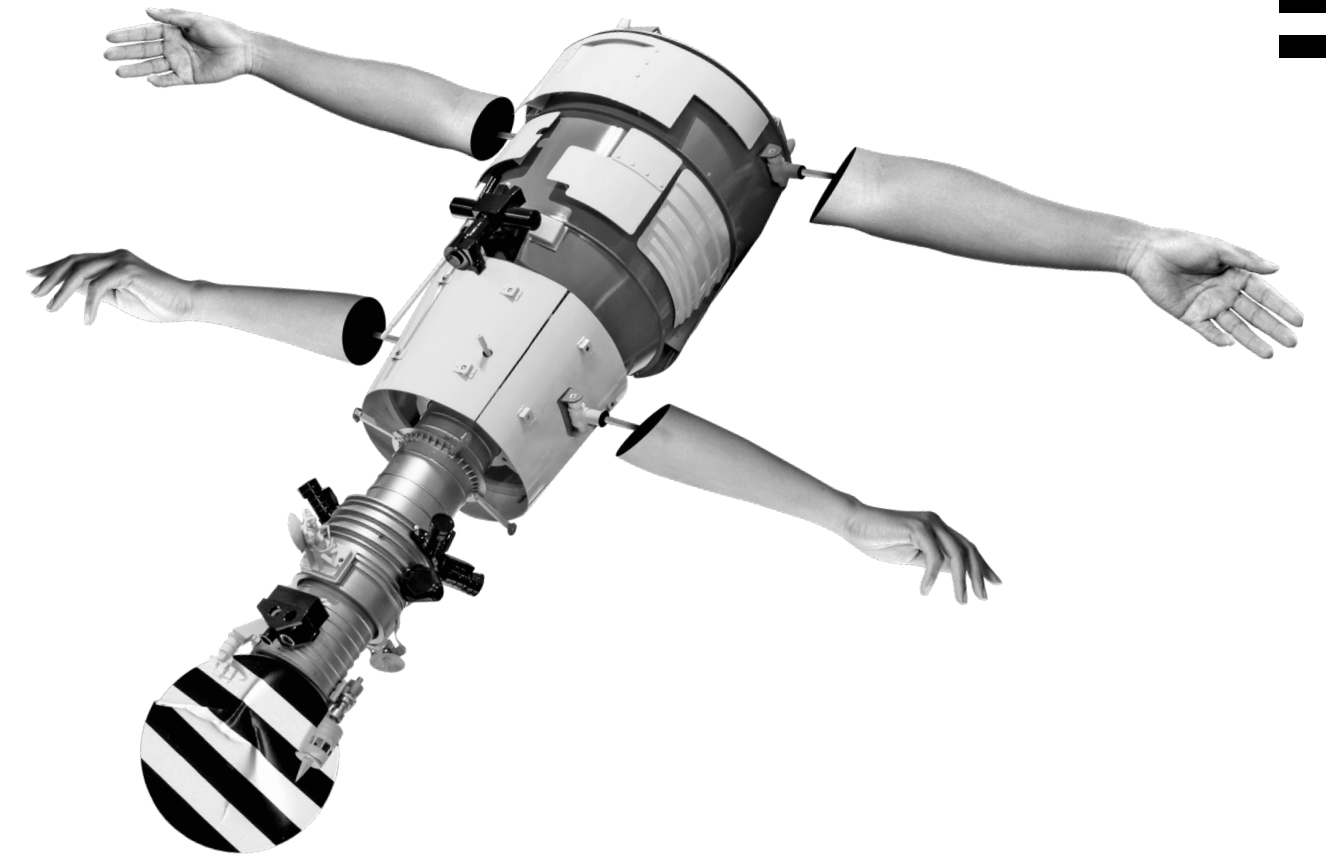
**24 weeks,
W07 2026
to W30 2026**
Data collection
time period



**145 thousand overall
providing samples**
Users

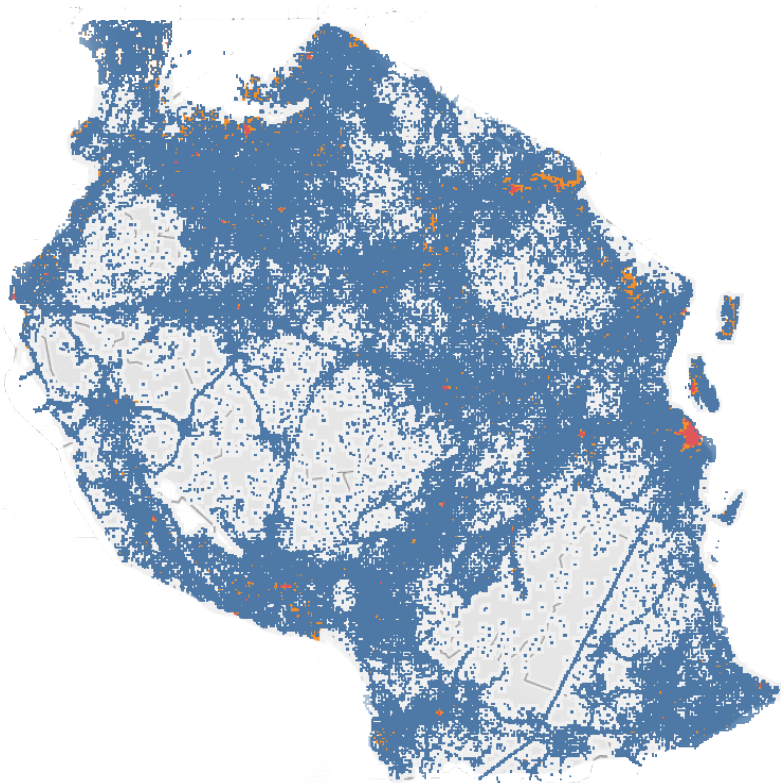


91.6 %
of the 'Built-up area'
covered
93.8 %
of the 'Population area'
covered





Testing area





91.6%

of the 'Built-up area' covered



93.8%

of the 'Population area' covered



427,115 km²

Size of tested area





Best in test

Vodacom Tanzania



Best rated broad-band coverage

Vodacom Tanzania



Best rated latency

Vodacom Tanzania



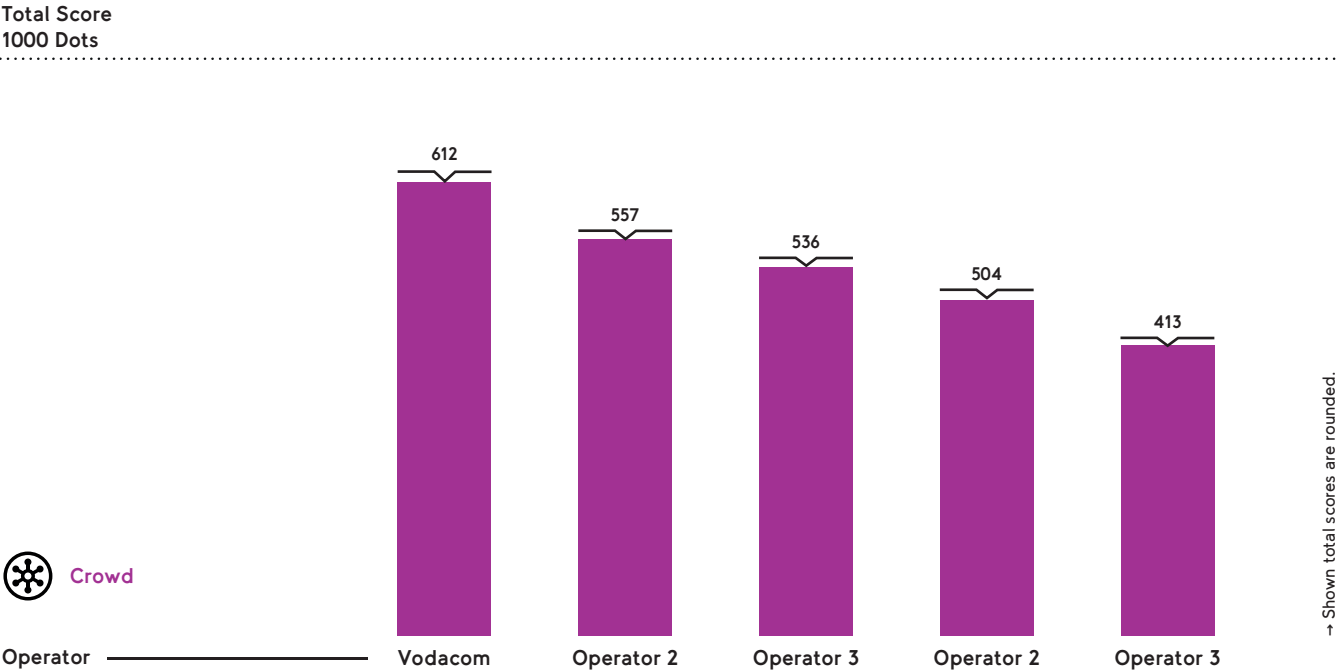
Best in Reliability

Vodacom Tanzania



Score and breakdown

Vodacom Tanzania achieved the highest overall score among competitors with 612 dots out of 1000.



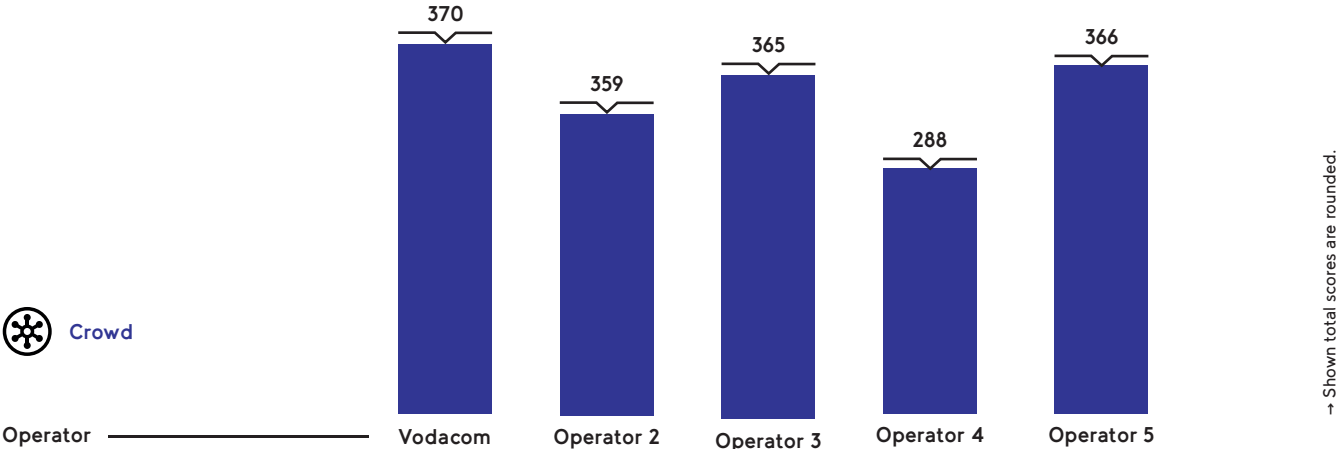
Category	max.	Vodacom	Operator 2	Operator 3	Operator 4	Operator 5
Broadband Coverage	450	295	260	270	214	179
Download Speed	300	232	245	235	221	219
Latency	120	51	18	26	26	9
Voice	50	25	30	0	23	2
Latency Web	80	9	4	5	20	4
Total	1000	612	557	536	504	413

Shown scores are rounded.



Reliability

Total Score
570 Dots



	Service group	Max.	Vodacom	Operator 2	Operator 3	Operator 4	Operator 5
Reliability	Crowd	570	65%	63%	64%	51%	55%
	Grand Total		370	359	365	288	316

Score achievement in school grades:
outstanding (95%), very good (85% and <95%), good (75% and 85%), satisfactory (65% and <75%), sufficient (55% and <65%).



Crowd KPI overview

Achieved values of all networks under test in each of the relevant Crowd Key Performance Indicators (KPIs) for the categories "Broadband Coverage", "Download Speed", "Latency Web", "Voice Crowd" and "Latency".

Category	KPI name	Unit	Vodacom	Operator 2	Operator 3	Operator 4	Operator 5
Broadband Coverage	Coverage Reach	[%]	86.3	78.4	78.6	80.8	66.8
	Time on broadband	[%]	84.3	85.4	87.0	74.7	79.8
Download Speed	Basic internet class	[%]	92.6	94.6	93.5	91.1	91.6
	HD video class	[%]	71.1	73.7	71.5	68.6	67.0
	UHD video class	[%]	15.0	15.0	14.9	16.0	15.4
Latency Web	DNS 100MS	[%]	55.2	17.8	15.8	67.2	18.1
	SSL 150MS	[%]	61.3	40.8	55.7	55.6	38.3
Voice	HD Voice	[%]	73.5	77.9	0.6	70.6	21.4
Latency	OTT voice class	[Mbit/s]	88.3	74.7	77.9	76.7	69.3
	Gaming class	[Mbit/s]	57.8	41.7	49.3	50.6	21.4
	Egoshooter class	[Mbit/s]	0.9	1.9	5.0	3.8	0.4



Methodology

As the de-facto industry standard, umlaut’s benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user’s phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



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