

best in test

For adding something on top in Saudi Arabia and reaching an overall score of 859 dots in mobile network benchmarking survey we proudly award this certificate to

stc Saudi Arabia

Score 859 out of 1000

Reliability score 499 out of 600

Crescenzo Micheli

Crescenzo Micheli
Global Network Benchmarking Lead





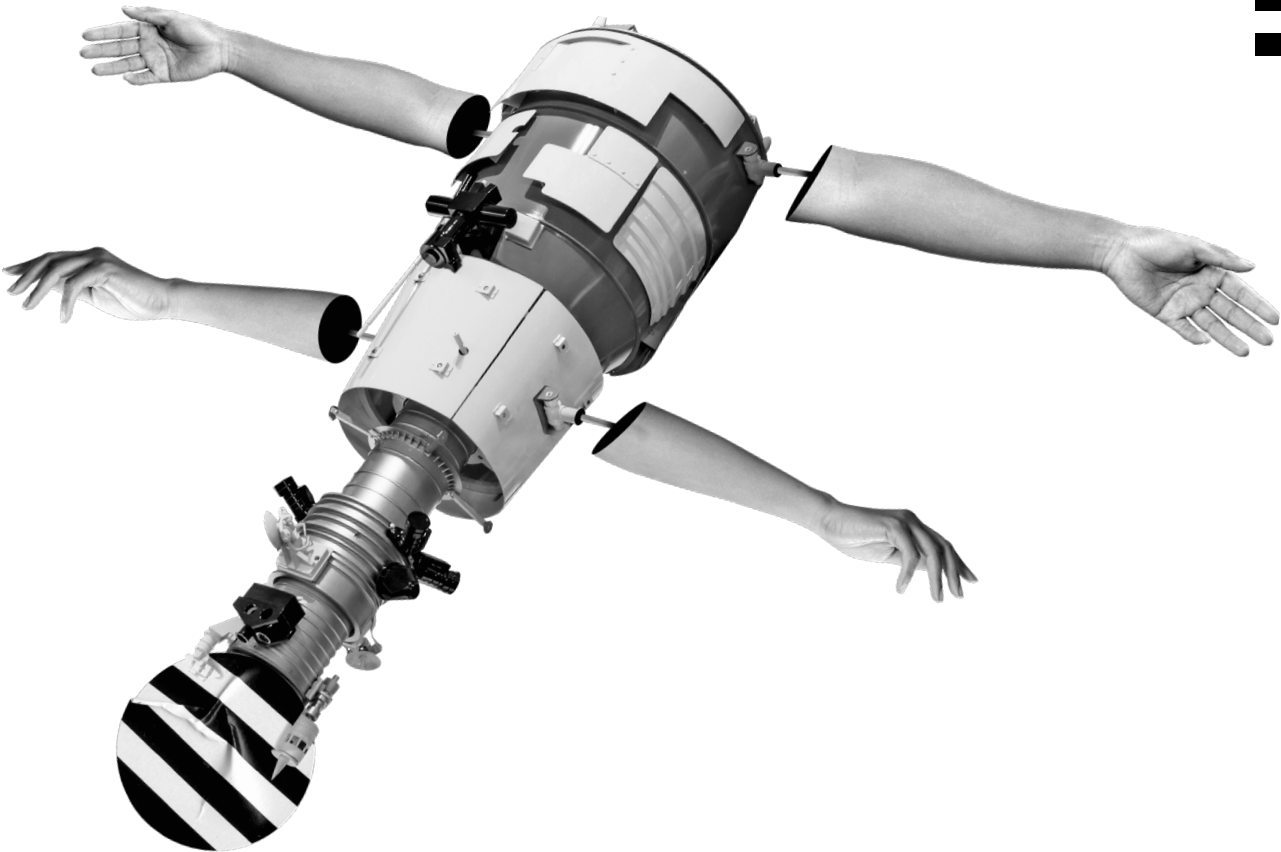
Report facts

 **1.92 billion**
Samples

 **24 weeks,
W09 2026
to W32 2026**
Data collection
time period

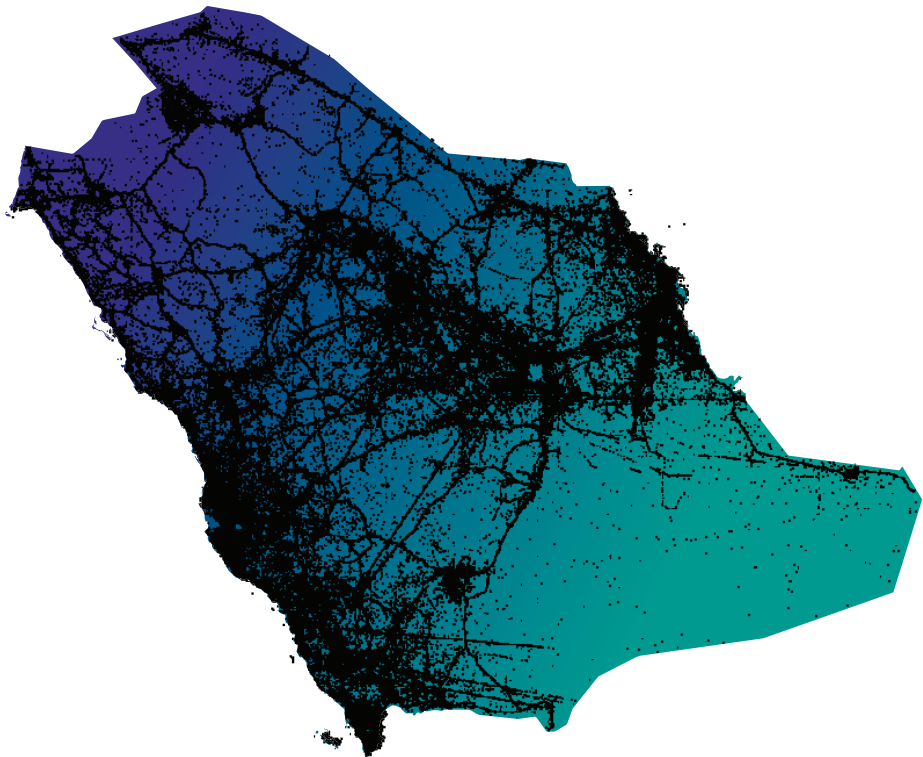
 **192 thousand overall
providing samples**
Users

 **97.2 %**
of the 'Built-up area'
covered
98.9 %
of the 'Population area'
covered





Testing area



97.2%
of the 'Built-up area'
covered



98.9%
of the 'Population area'
covered



429,859 km²
Size of tested area



Best in test
stc Saudi Arabia



**Best rated broad-
band coverage**
stc Saudi Arabia



**Best rated
stability**
stc Saudi Arabia



**Best rated upload
speed active**
stc Saudi Arabia



Best in Reliability
stc Saudi Arabia

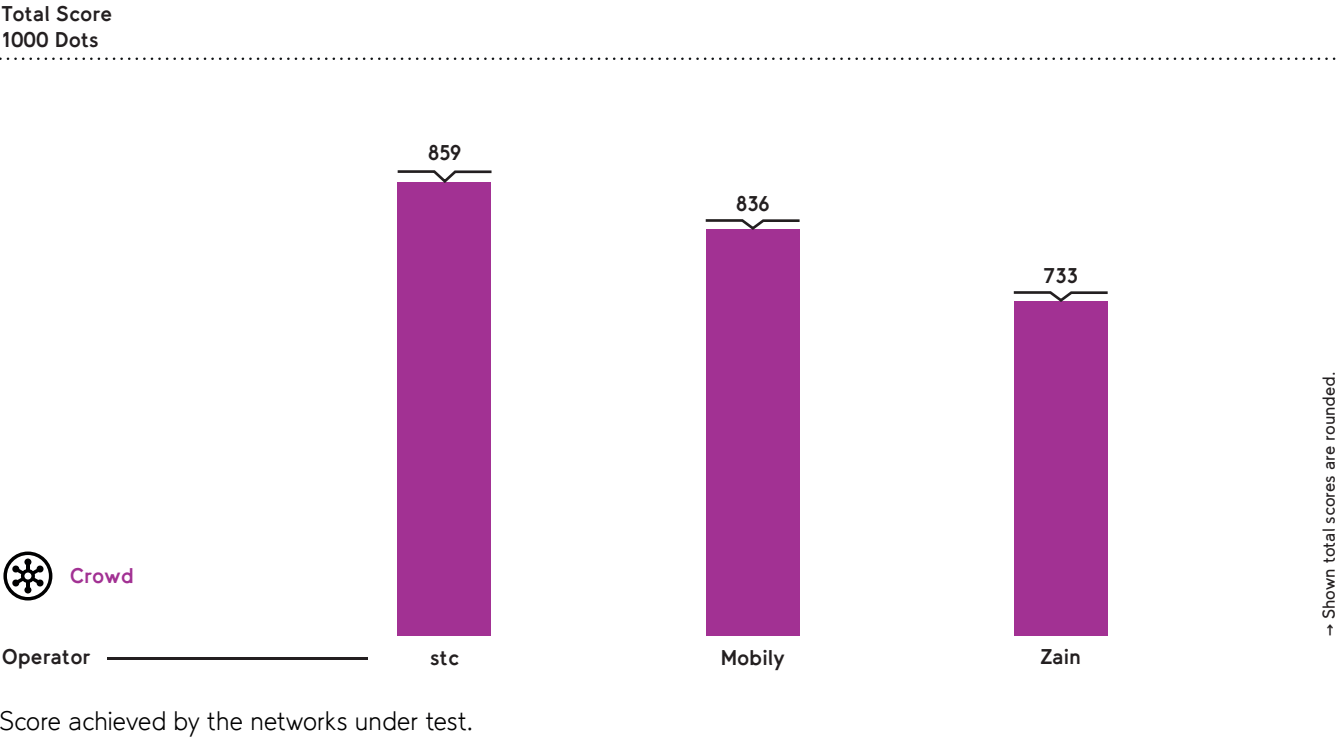


Best in voice
stc Saudi Arabia



Score and breakdown

stc Saudi Arabia achieved the highest overall score among competitors with 859 dots out of 1000.

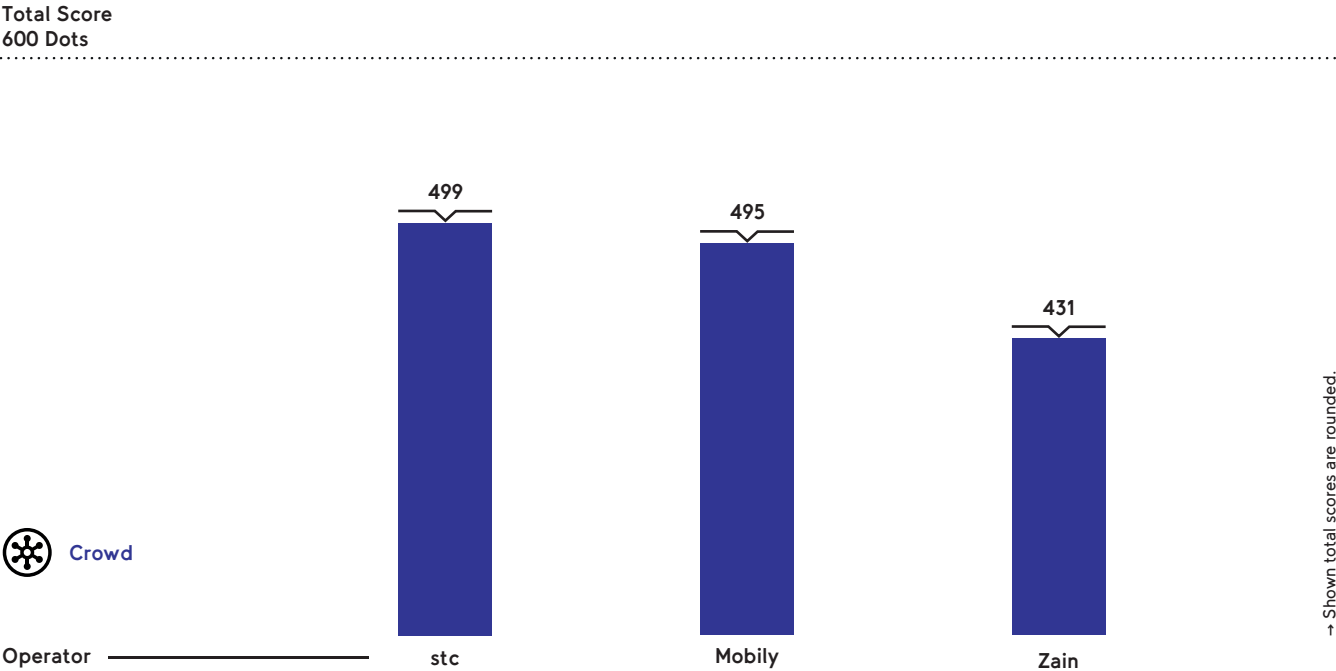


Category	max.	stc	Mobily	Zain
Broadband Coverage	400	389	368	358
Download Speed	150	136	136	128
Upload Speed	150	137	132	128
Latency	200	104	109	33
Voice	40	38	37	36
Stability	60	55	54	50
Total	1000	859	836	733

Shown scores are rounded.



Reliability



	Service group	Max.	stc	Mobily	Zain
Reliability	Crowd	600	83%	83%	72%
	Grand Total		499	495	431

Score achievement in school grades:
outstanding (95%), very good (85% and <95%), good (75% and 85%), satisfactory (65% and <75%), sufficient (55% and <65%).



Crowd KPI Overview

Category	KPI name	Unit	STC	Mobily	Zain
Broadband Coverage	TIME ON BROADBAND	[%]	98.8 %	96.1 %	95.2 %
	COVERAGE REACH	[%]	98.8 %	97.1 %	95.7 %
Download Speed (Service Category)	BASIC INTERNET CLASS	[%]	98.5 %	98.5 %	97.8 %
	HD VIDEO CLASS	[%]	91.0 %	91.4 %	87.5 %
	UHD VIDEO CLASS	[%]	69.6 %	70.0 %	63.0 %
Upload Speed (Service Category)	BASIC INTERNET CLASS	[%]	95.7 %	93.9 %	93.6 %
	HD VIDEO CLASS	[%]	85.1 %	82.0 %	79.1 %
Download Speed (Data Rates)	P10 DATA RATE	[Mbit/s]	5.7	6.0	4.7
	P90 DATA RATE	[Mbit/s]	451.9	411.6	377.6
	AVG DATA RATE	[Mbit/s]	159.8	143.0	126.3
Upload Speed (Data Rates)	P10 DATA RATE	[Mbit/s]	3.6	3.0	3.0
	P90 DATA RATE	[Mbit/s]	75.0	77.4	59.3
Voice	AVG DATA RATE	[Mbit/s]	32.3	34.8	26.3
Latency	OTT VOICE CLASS	[%]	88.1 %	89.2 %	76.8 %
	GAMING CLASS	[%]	72.0 %	70.7 %	53.6 %
	EGOSHOOTER CLASS	[%]	9.1 %	12.5 %	3.5 %
Latency Web	DNS_100MS	[%]	72.0 %	65.2 %	37.5 %
	SSL_150MS	[%]	73.3 %	79.5 %	43.8 %
Voice	HD VOICE	[%]	97.4 %	94.1 %	92.6 %
Stability	TRANSACTION SUCCESS	[%]	92.2 %	90.2 %	83.3 %



Methodology

As the de-facto industry standard, umlaut’s benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user’s phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



umlaut

umlaut communications GmbH

Am Kraftversorgungsturm 3 · 52070 Aachen · Germany

www.umlaut.com/benchmarking