

# best in test.

For adding something on top in Serbia and reaching an overall score of 902 dots in fixed broadband benchmarking survey we proudly award this certificate to

## Yettel Serbia

Score 902 out of 1000 in Total

*Maziar Kianzad*


Maziar Kianzad  
Global Network Benchmarking Lead

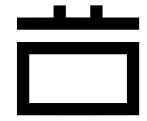




# Report facts

umlaut tested and measured the performance of fixed broadband services in Serbia. Focusing on the real user experience, we tested the categories Geo Availability, Download Speed, Upload Speed, Latency and Stability.

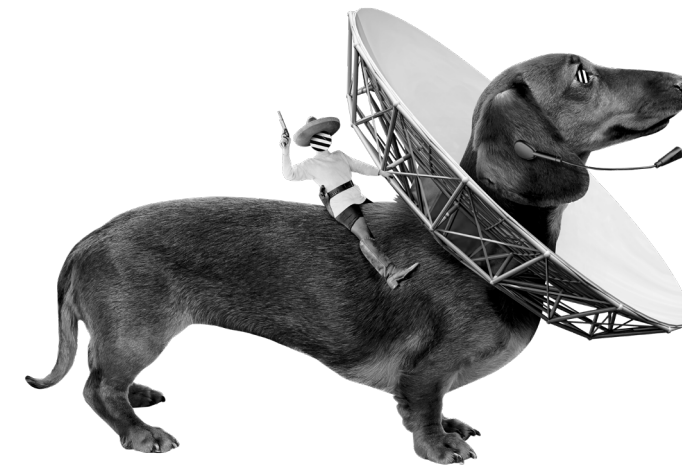
 **20.7 million**  
Samples


 **CW39 2025 to CW10 2026**  
Measurement window


 **55,582**  
Number of lines


# Claims

For this report crowdsourced performance data has been collected and evaluated in 24 weeks from CW39 2025 until CW10 2026. We collected 20.7 million samples from 55,582 lines.



 **Best in test**  
Yettel Serbia

 **Best rated user download speed**  
Yettel Serbia

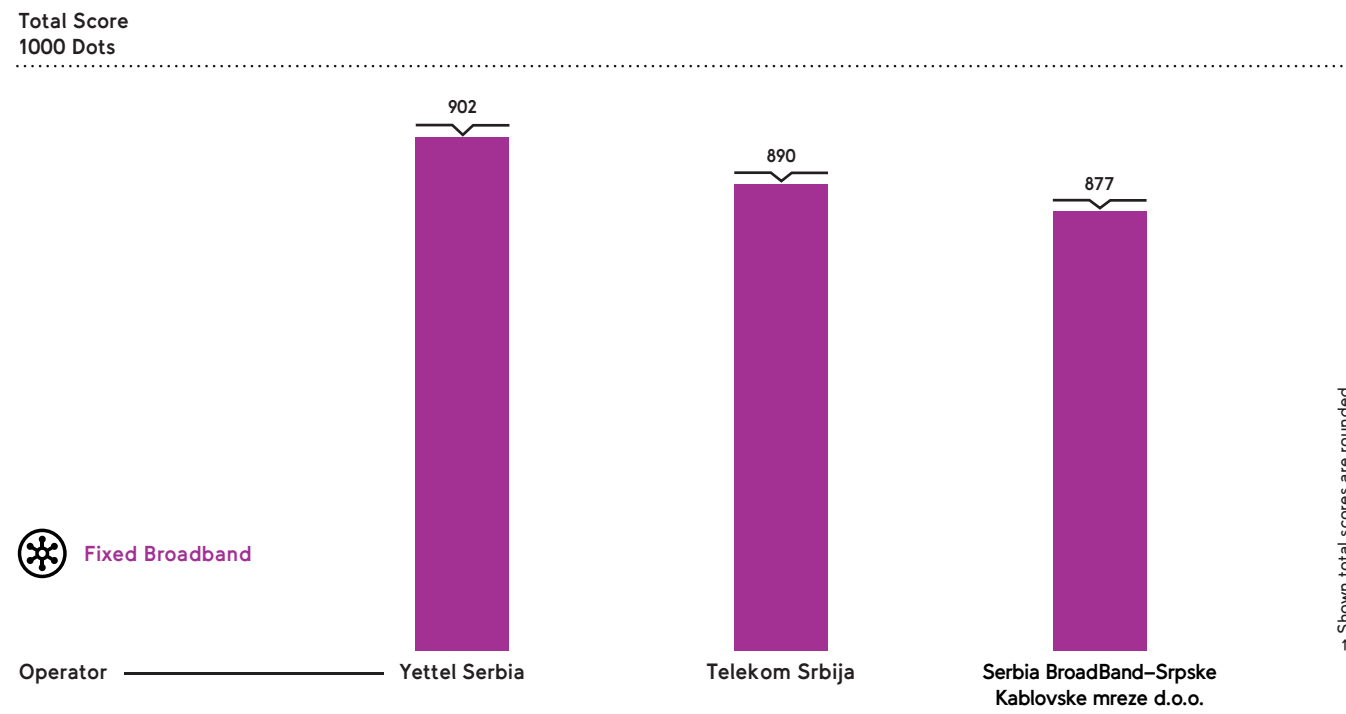
 **Best rated user upload speed**  
Yettel Serbia

 **Best in Reliability**  
Yettel Serbia



# Score and breakdown

Yettel achieved the highest overall score among competitors with 902 dots out of 1000.



→ Shown total scores are rounded.

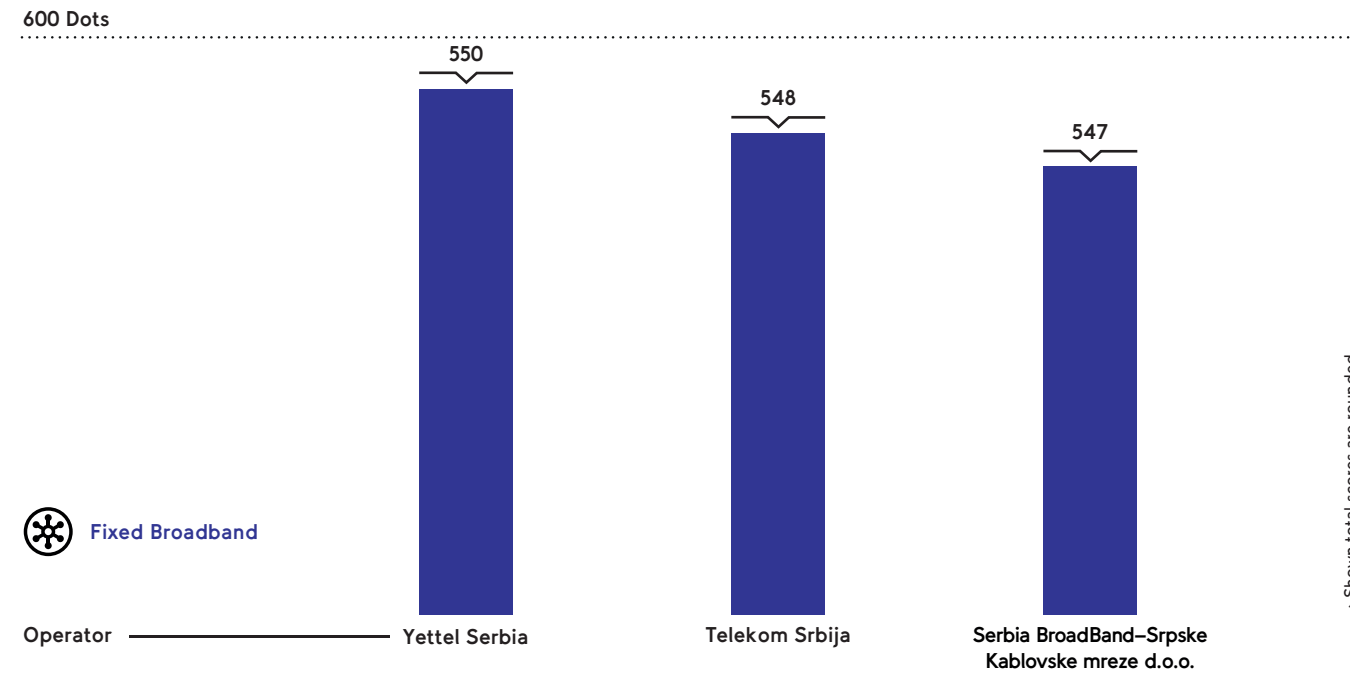


Service	max.	Yettel Serbia	Telekom Srbija	Serbia BroadBand-Srpske Kablovske mreze d.o.o.
Geo Availability	100	67	79	57
Download Speed	400	371	356	358
Upload Speed	220	204	186	199
Latency	230	214	220	214
Stability	50	46	49	49
<b>Total</b>	<b>1,000</b>	<b>902</b>	<b>890</b>	<b>877</b>

Shown scores are rounded.



# Reliability



→ Shown total scores are rounded.

	Service group	Max.	Yettel Serbia	Telekom Srbija	Serbia BroadBand-Srpske Kablovske mreze d.o.o.
Reliability	Geo Availability	60	51	57	41
	Download Speed	240	222	223	224
	Upload Speed	132	119	106	119
	Latency	138	133	133	134
	Stability	30	26	29	29



# KPI overview

Achieved values of all networks under test in each of the relevant Key Performance Indicators (KPIs) for the categories "Geo Availability", "Download Speed", "Upload Speed", "Latency" and "Stability".

Geo Availability KPI		Unit	Yettel Serbia	Telekom Srbija	Serbia BroadBand– Srpske Kablovske mreze d.o.o.
Geo Availability	Basic Availability	[%]	84.1	94.7	68.9
	Speed Availability	[%]	28.1	38.9	27.9
Download Speed KPI					
Download Speed Active	P10 data rate	[Mbit/s]	31.5	31.0	33.3
	P90 data rate	[Mbit/s]	343.1	238.8	220.9
	AVG data rate	[Mbit/s]	175.7	102.3	97.8
Download Speed Passive	HiSpeed Class	[Mbit/s]	72.0	56.0	62.0
	UHD video class	[Mbit/s]	96.0	96.8	97.3
Upload Speed KPI					
Upload Speed Active	P10 data rate	[Mbit/s]	23.5	7.7	14.6
	P90 data rate	[Mbit/s]	203.8	199.8	62.5
	AVG data rate	[Mbit/s]	107.1	70.7	37.6
Upload Speed Passive	HD video class	[Mbit/s]	97.2	95.4	98.3
	UHD video class	[Mbit/s]	88.4	57.5	79.1
Latency KPI					
Latency	ULL class	[%]	40.3	48.9	33.0
	Gaming class	[%]	97.1	97.6	97.8
	Egoshooter class	[%]	73.6	80.5	78.8
Stability KPI					
Stability	Transaction Success	[%]	96.4	98.8	98.9
	Basic Internet Class	[%]	99.7	99.9	99.8



# Methodology

As the de-facto industry standard, umlaut's benchmarking methodology focuses on customer-perceived network quality and covers a wide range of mobile and fixed broadband services.

For the collection of crowd-data used for this certification report, we have integrated a background diagnosis processes into thousands of diverse Android apps. If one of these applications is installed on the end-user's phone, data collection takes place 24/7, 365 days a year. We focus on the user experience. Our data collection is compliant with the GDPR, since we do not include any personal user data. This unique crowdsourcing technology allows us to collect data about real-world experience wherever and whenever customers use their smartphones to consume data services or place phone calls.

The umlaut benchmarking framework is based on a unified measurement method for true international comparability combined with the umlaut-Score approach. Our top priority is to fairly and transparently assess the global development of networks, push their quality and performance with our benchmarks and ultimately achieve improvements for every customer.



**umlaut**

umlaut communications GmbH

Am Kraftversorgungsturm 3 · 52070 Aachen · Germany

[www.umlaut.com/benchmarking](http://www.umlaut.com/benchmarking)