

TMT DEMO VIDEO TRANSCRIPT

These days, we're more dependent on technology than ever before. People want answers and information in real time. Or at least with a lot less wait time. That was exactly the challenge one government organization faced on what seemed to be an easy-going Tuesday morning. Everything changed when Tom received an email from a member of congress's chief of staff. I was just settling in to my first cup of coffee when I received an email from a congressman who had an issue with our last response. I didn't want this to go from an email to a call to the secretary. That response was before we had Accenture TMT. Utilizing Microsoft Power Apps...It changes...well, everything. Here's how...With Accenture TMT, I can easily keep track of existing and upcoming tasks...There's no more digging through emails to find the information I need. Talk about a time saver... But let's get back to solving the congressman's issue... I pull up the dashboard we created as part of our implementation and run a report to see who can work the response. I've got everything I need to create the task and mark its priority as highly critical. I assign it to the right people at the right organizations who have expertise on the topic and give them specifics, including the task's purpose ...what the deliverable is...instructions, space for storing documents and files and give clear deadlines to ensure there is time for all necessary reviews and approvals, including mine.

Once each organization has accepted its task, I keep track of its progress. This is key to keeping everyone on top of their responses and allows me to see who wrote them and who reviewed them so when the time comes for me to approve the package, I can do so with confidence. It's what's known as "decisions at the speed of trust." After I'm sure all tasks are complete and the report has all the necessary reviews and approvals, I can close out the task and send the report on to the member of congress. Find out how Accenture TMT can help save your organization time, money and keep your easygoing Tuesday...easy going.

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