The biopharma industry responded to the pandemic with new urgency, delivering life-saving vaccines at unprecedented speed. These breakthroughs have created expectations for the discovery, development and delivery of new treatments.

Within companies, labs are looking to expand digital capabilities and further transform productivity.

Progress in digital lab transformation continues across geographies, industries and life sciences segments. New categories, such as home care and long-term care (LTC), have come online within biopharma organizations. In addition, the survey found that 65% of respondents in the United States (69%) and Europe (31%), at levels of director or above, indicated that they have either accelerated or doubled down on their digital efforts.

Labs2 accelerated digitalization efforts in response to COVID-19 and ongoing trends to improve productivity and regulatory compliance. As a result, they are now uniquely positioned to further capitalize on the value they have already created and achieve additional business, technology and compliance objectives.

Across all labs, core business drivers for advancing digital are:

- Faster time to file
- Increased speed and collaboration
- Faster access to data
- Fuel and accelerate digital lab transformation

Those who have scaled up digitalization report significant value:

- 91% in either executive management or leadership role
- 69% in general management

People play a vital role in accelerating digital transformation:

- 73% in research
- 57% in development
- 51% in QC manufacturing
- 32% in quality operations

Fuel and accelerate digital lab transformation:

- 65% of respondents stated that they are either piloting, scaling-up or in a phase of wide-scale adoption of technology
- 91% in other technology or digital initiatives
- 39% in change management, strategy and talent
- 27% in business capabilities and cost structure
- 62% in change management and talent
- 17% in business capabilities and cost structure
- 9% in business capabilities and cost structure
- 38% in change management and talent