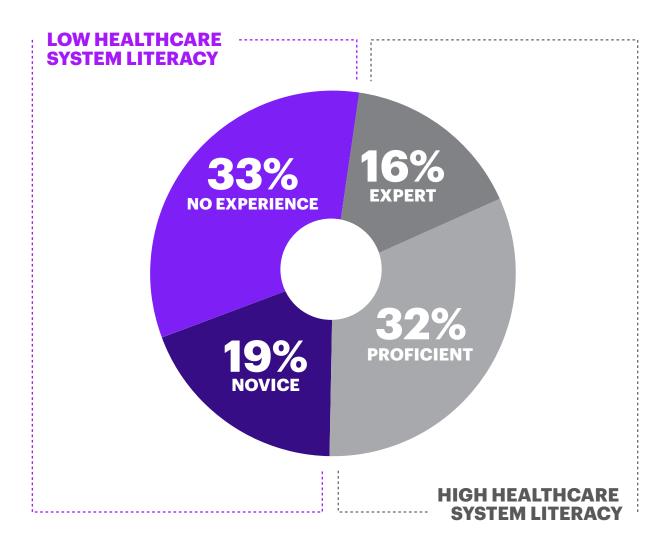


Healthcare system literacy of US consumers



Source: Accenture 2017 Consumer Experience Payer Benchmark Survey