



ACCENTURE AT WORKDAY ELEVATE: BUSINESS CONTINUITY AT SCALE

VIDEO TRANSCRIPT

Transcript:

Let's kick off with the first question which is, what is your view on the importance of business continuity to CIOs at the moment? Very, very interesting question actually. And when we talk about business continuity, and especially from a CIO perspective, right? There are a few things that really are the heart of it, right, from the CIO and the CIO organization's perspective. The first one being agility. The pandemic that we're going through. Everyone's, everyone's seen what it does to us, and it has highlighted the business case for agility within the organizations. The need for an organization to be able to respond at pace that is adjusting their strategic directions and also make an implement tactical decisions and deploy resources, has become an overriding priority. So that that in my mind is the number one thing from the CIO's perspective. The second one is around scalability. So workday, again, is one of the most scalable system that we've seen. And the ability to be able to scale up or down at pace, being the key word over here. Again, be it's tactical adjustments in team structures, and cadence due to changing demands, or be it

strategic changes in talent management or training our resources to ensure organization agility as we shift to the new normal is, is maintained, is very, very important. The third thing that springs to mind is, is availability right. Traditionally, I mean, you've, you've been in the CIO organization, we've worked I've worked in CIO organization and in my past life as well. And traditionally the part of the hesitance to move to a cloud-based platform, especially like Workday, was the reliability of the platform and its availability, right? Also relinquishing the in-house control or the service availability that their CIO organization enjoyed 10 years ago. Now it remains one of the main concerns, even right now for the CIO organization. And rightly so COVID situation that we're in again has proliferated that in the current crisis where there is an increased need for services to be online and accessible whenever they are needed. So again, availability remains one of the key priorities for a CIO. And then the next one would be performance right. System performance has always been at the forefront of any CIO organizations for a while now.



Page loading slow for an example, when an employee is trying to access Workday or transactions too long or taking too much time has a direct correlation to productivity, right? Especially when the demands are so agile and I'm changing all the time and we're seeing a lot more remote working, a lot more online working of our, of our employees across bearing networks. I think performance is key.

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