

# PHARMACOVIGILANCE ACROSS ALLR&D

# ACCENTURE'S PHARMACOVIGILANCE SERVICES



**11+ years** of Patient Safety Operations



**1,400+** Pharmacovigilance

Professionals
>70% healthcare
professionals



**1.5 million+ ICSRs** processed





Experience in 20+ therapeutic areas



**15+ Bots** in Safety Operations



**33,000** Clinical safety documents and **1,200+** Aggregate reports drafted and reviewed



**100,000 Literature abstracts** reviewed annually



15+ Projects for PV Safety Database implementation, upgrades and tech support



Signal and Safety analytics across projects

#### **Contact us for more information**

AppliedLifeSciences@accenture.com

Accenture's Pharmacovigilance (PV) team provides comprehensive Patient Safety solutions to Pharmaceutical and Biopharma companies. Accenture has evolved in its patient safety journey and adapted to higher regulatory expectations, tougher inspection regimes, business growth and more proactive physician/patient reporting. Accenture is committed to help companies achieve best in industry safety capabilities through innovation, automation, analytics, quality and strategic safety solutions for better patient outcomes.

Accenture has a strong global Life Sciences presence with over 15,000 professionals working across 50 countries. With over 23 years of Business Process Outsourcing experience and over 11 years of patient safety experience, Accenture provides end to end PV services. Accenture continues to make significant investments in Intelligent Patient

Safety Operations through technology and automation and is first in the industry to integrate Robotic Process Automation to PV processes.

Accenture through deep industry and functional experience, and knowledge of our clients' business operations has helped clients make more insightful decisions. Accenture's Pharmacovigilance Operations align with the current industry priorities for patient safety and our clients' strategic and proactive safety governance and benefit-risk management for drugs.

#### End to End Pharmacovigilance services

Accenture offers the complete array of safety services and provides support through consulting and technology. Accenture's global PV delivery centers offer a diverse talent pool providing end-to-end pharmacovigilance solution to Pharmaceutical and Biopharma companies.

#### **Pharmacovigilance Core Services**

- ICSR Case processing
- Affiliate Activities
- · Aggregate Reporting
- Literature Management
- Signal Management
- · Risk Management
- Product Quality Complaints
- Japanese case processing
- PSMF Management
- SDEA Management
- HA query management
- Regulatory Intelligence
- xEVMPD/IDMP management
- QPPV/Deputy QPPV servicesTranslations

## Pharmacovigilance Technology and Consulting

- Safety Database implementation
- Safety Database upgrades and migration
- Application maintenance and support
- Reporting, testing, training and content creation
- RPA enabled processes
- PV Analytics
- · Customized PV tools
- PV Strategy & Operating Model Design & Implementation
- PV Industry Leader's Roundtable
- PV Benchmarking and process optimization



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# ACCENTURE'S COSMETOVIGILANCE SERVICES



**11+ years** of Patient Safety Operations



**1,400+** Patient and Consumer Safety Professionals



**End-to-end delivery** for Cosmetics Adverse Event cases and reports



**70,000+** Cosmetic Adverse Event reports (ICSRs) submitted annually



200+ Cosmetic products including Cosmetic-drug and Cosmetic-device combinations



**15+ Bots** in Safety Operations



**Social Media** Monitoring and Analytics

Accenture's Patient and Consumer Safety team provides comprehensive safety solutions to Cosmetics and Consumer Goods companies. Due to the vast reach of cosmetics, availability of products over-the-counter and over internet, and nominal regulations before the products come into the market. Cosmetovigilance act as an important public health surveillance methodology with consumer safety as its objective. As the demand for cosmetic and beauty products continues to surge, understanding the trends and dynamics of the fastevolving regulations has become vital. Accenture's Consumer Safety Operations are aligned to the newer regulatory expectations, business growth and more proactive consumer reporting.

Accenture is committed to help companies achieve best in industry safety capabilities through innovation, automation, analytics, quality and strategic safety solutions for better patient and consumer outcomes. Accenture continues to make significant investments in **Intelligent** 

Patient and Consumer Safety
Operations through technology and automation and is first in the industry to integrate Robotic Process
Automation to safety processes.

## **End to End Cosmetovigilance services**

Accenture leveraging its robust
Pharmacovigilance and Regulatory
Affairs competences offers end-to-end
Cosmetovigilance solution. Accenture's
global PV delivery centers offer a
diverse talent pool providing the
complete array of safety solutions to
Cosmetic and Consumer Goods
companies.

#### **Cosmetovigilance Core Services**

- Cosmetics Adverse Reactions Case Processing
- Cosmetics Product Complaints management
- · Aggregate reporting
- · Literature Search and screening
- Social Media monitoring and analytics
- · Signal management
- Risk management
- Labeling and Artwork

## Cosmetovigilance Technology and Consulting

- Safety Database Implementation and support
- Safety Database migration and upgrades
- Safety Analytics and Safety Data Insights
- PV Strategy & Operating Model Design & Implementation
- PV Industry Leader's Roundtable
- · Safety Operations Benchmarking
- · RPA enabled processes

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# ACCENTURE'S NUTRIVIGILANCE SERVICES



**11+ years** of Patient Safety Operations



**1,400+** Patient and Consumer Safety professionals



**End-to-end delivery** for Nutraceutical Adverse Event cases and reports



**1.5 million+ ICSRs** processed annually



Experience in 20+ therapeutic areas



Safety analytics including **Social Media Analytics** 

Accenture's Patient and Consumer Safety team provides comprehensive safety solutions to Consumer Goods and Services companies manufacturing nutraceuticals and herbal products. In the recent years, there had been a rise in the demand of health supplements both in the form of nutritional supplements and herbal products/drugs. Most of the products are available over the counter and are popular through online sales. Nutraceuticals plays a central role in preventative healthcare. As the demand for nutraceutical products continues to surge, the local regulations are steadily evolving. Nutrivigilance act as an important public health surveillance methodology with consumer safety as its objective.

companies achieve best in industry safety capabilities through innovation, automation, analytics, quality and strategic safety solutions for better patient and consumer outcomes. Accenture's **Intelligent Patient and Consumer Safety Operations** ensure scalability and flexible adaptation to increasing volumes or diverse case types and formats.

Accenture is committed to help

## **End to End Nutrivigilance services**

Accenture leveraging its robust
Pharmacovigilance and Regulatory
Affairs competences offers end-to-end
Nutrivigilance solution. Accenture's
global PV delivery centers offer a
diverse talent pool providing the
complete array of safety solution to
companies manufacturing
Nutraceuticals and Herbal products.

#### **Nutrivigilance Core Services**

- Adverse Event Case Processing
- Product Complaints management
- · Aggregate reporting
- · Literature search and screening
- Social Media screening and analytics
- Signal and Risk management
- · Labeling and Artwork

# **Nutrivigilance Technology and Consulting services**

- Safety Database implementation and support
- Safety Database migration and upgrades
- Safety Analytics and Safety Data Insights
- PV Strategy & Operating Model Design & Implementation
- PV Industry Leader's Roundtable
- · Safety Operations Benchmarking
- RPA enabled processes

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# ACCENTURE'S TOBACCO SAFETY SERVICES



**11+ years** of Patient Safety Operations



**1,400+** Patient and Consumer Safety Professionals



**End-to-end delivery** for Tobacco Adverse Event cases and reports



**1.5 million+ ICSRs** processed annually



**15+ Projects** for **Safety Database** implementation, upgrades and tech support



**15+ Bots** in Safety Operations

Accenture's Patient and Consumer Safety team provides comprehensive safety solutions to companies manufacturing tobacco products and are aligned to the newer regulatory expectations and more proactive consumer reporting. Risks associated with tobacco-use are a public health concern. Tobacco use is the single largest preventable cause of disease and death in many developed and developing countries. Tobacco industry is heavily investing in research and innovation and much of this is dedicated to the development of next generation products, such as e-cigarettes and Modified Risk Tobacco product (MRTP). Regulatory Authorities continue to enforce stricter regulations for the tobacco product industry. The aim of tobacco products safety and vigilance is to benefit not only individual smokers, but the health of the population as a whole.

Accenture is committed to help companies achieve best in industry safety capabilities through innovation, automation, analytics, quality and strategic safety solutions for better patient and consumer outcomes.

## **End to End Tobacco Safety services**

Accenture with its robust Pharmacovigilance and regulatory affairs competences provides end-toend Tobacco Safety solution.

#### **Tobacco Safety Core Services**

- Tobacco Products Adverse Events Case Processing
- Tobacco Product Complaints management
- Multi-language affiliate services
- · Aggregate reporting
- Literature search and screening
- Social Media monitoring and analytics
- · Signal management
- Risk management

## **Tobacco Safety Technology and Consulting**

- Safety Database Implementation and support
- Safety Database migration and upgrades
- Safety Analytics and Safety Data Insights
- PV Strategy & Operating Model Design & Implementation
- PV Industry Leader's Roundtable
- · Safety Operations Benchmarking
- RPA enabled processes

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# ACCENTURE'S VETERINARY VIGILANCE SERVICES



**11+ years** of Patient Safety Operations



#### 1,400+

Pharmacovigilance Professionals



#### **End-to-end delivery**

for Veterinary Adverse Event cases and reports



#### 1.5 million+ ICSRs

processed annually



VeDDRA Coding and EvVetMPD support



**33,000+** Clinical safety documents and **1,200+** Aggregate reports drafted and reviewed



**15+ Bots** in Safety Operations

Accenture's Pharmacovigilance team provides comprehensive safety solutions to Pharmaceutical companies manufacturing Veterinary medicines and Animal Health Products. The global veterinary drugs market is growing at a rapid rate and this growth directly corresponds to increasing demand for Pharmacovigilance reporting. Guidelines and regulations for veterinary products are as elaborate as that for human medicines, with requirements for expedited reporting, aggregate reporting and management of signals. After emerging as industry leader in Pharmacovigilance service delivery, Accenture is now on the forefront of delivering Animal Safety services.

Accenture is committed to help companies achieve best in industry safety capabilities through innovation, automation, analytics, quality and strategic safety solutions for better patient and consumer outcomes. Accenture continues to make significant investments in Intelligent **Patient Safety Operations** through technology and automation and is first in the industry to integrate Robotic Process Automation to safety processes. The current processes ensure scalability and flexible adaptation to increasing volumes or diverse case types and formats.

# **End to End Veterinary Vigilance services**

Accenture leveraging its robust
Pharmacovigilance and Regulatory
Affairs competences offers end-to-end
Veterinary Vigilance services.
Accenture's global PV delivery centers
offer a diverse talent pool providing the
complete array of safety solution to
Animal Health companies.

#### **Veterinary Vigilance Core Services**

- ICSR Case Processing
- · VeDDRA Coding
- · Multi-language Affiliate services
- Aggregate reporting
- · Signal Detection
- · Literature Management
- · Risk Management
- Safety Data Exchange Agreements
- Product Complaint Management
- EvVetMPD entry and update
- Regulatory Intelligence

## **Veterinary Vigilance Technology and Consulting**

- Safety Database Implementation and support
- Safety Database migration and upgrades
- Safety Analytics and Safety Data Insights
- PV Strategy & Operating Model Design & Implementation
- PV Industry Leader's Roundtable
- Safety Operations Benchmarking
- RPA enabled processes



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# Learn more:

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