



Accenture Life and Annuity Software

## **Video Experience (VX) for Life Products**

### **Video/Podcast Transcript**

Hi Dean.

Welcome to Immediate Life Insurance. Thank you for choosing us as your Life insurance provider.

We'd like to take a couple of minutes to talk to you about your term life policy, confirm your premium payment details, and tell you about some of our valuable online services.

In the next few days, you'll be receiving a phone call and your life insurance policy by mail. Or you can access your account online to get that access today and sign your delivery receipt. To get started, let's take a look at the details of your life insurance policy. You'll see we received your coverage request and your premium payments have been calculated accordingly. Your first premium payment is due on the 15th of this month. Be sure to enrol in e-statements. You'll love the convenience of accessing your contract documents online anytime, anywhere. And while you're in your account, make sure to check out the helpful video tutorials for even more insight about your contract.

Speaking of your account, it appears you haven't designated a beneficiary for your contract. It only takes a minute. Simply go to the 'Add a beneficiary' section of your account and complete the fields.

We hope you'll take some time to explore your account. To access your policy overview section, download your policy contract, or update your beneficiary information, just click on screen.

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