



# INTELLIGENT LEARNING SERIES Q&A WITH ACCENTURE LEADS VIDEO TRANSCRIPT

Opening:

On this edition of our Intelligent Learning Series, get to know three of our Accenture Operations female leads in this Q&A vlog to get first-hand insights on how they build their future-ready careers.

Question 1: What was it like during your first job interview?

Kris: My first job interview was nerve-wracking. I really wanted to get the job I was applying for but I wasn't sure that I was saying the right things.

Question 2: What did you learn during your 1st job interview?

Andie: So, I learned during my first job interview is to always, always, follow the instructions. Read those instructions carefully and listen to the instructions given by the recruitment people.

Question 3: What will you change differently?

Alex: I think I answered the questions to the best of my ability but if I could've relaxed more, I think there would have been more impact with how I answered the questions of the interviewer.

Question 4: How do you handle rejection? Share a time when you experienced rejection and what did you learn from it?

Alex: So, what I did though was I just allowed myself to grieve it. If it's not for you, then it's not for you. The earlier you learn to accept that, the easier it will be for you along the way because there will be a lot of rejections and it's normal. It's not that you're not good enough, it's proof that you are trying.

Question 5: Please give three tips for graduates who have been selected for a job interview with Accenture.

Kris: Firstly, if you're going into an interview, relax as much as you can and be prepared. Secondly, listen to your interviewer's questions, and answer with very specific points. Thirdly, it will help if you can elaborate. If you can give examples and be focused on the outcomes of your actions. Really just tell your story and let it come out.

Andie: My first tip is, research the company that you are actually applying to. Be presentable or look presentable at least. Another tip is, understand what the role is, as well. Ask questions to your interviewer and your recruiter.



Question 6: Do you have any advice for new female graduates looking for a career in the BPO industry?

Alex: Smile, enjoy, relax, and be honest.

Question 7: Do women in the BPO industry have a hard time getting promoted? Why or why not?

Alex: No. If I did have a hard time getting it was because I had to work for it not because of any other reasons, especially not because I'm a woman. And that's what I love about this industry. Women are given the same equally opportunity given to men.

Question 8: What advice would you give to the next generation of female leaders?

Alex: This moment is yours. We have to respect this, it's our time, it's your time. And take it with respect and with such responsibility, I think.

Question 9: Name three things about Accenture that attracted you to work for the company and why?

Alex: Competitive benefits, definitely. Number two, the workplace. I wouldn't have lasted this long if I'm not happy in the workplace. Eight years and counting! And the name, the prestige itself. I remember I would just see the name on buildings along EDSA, or anywhere in Manila, and I would always wonder, what's about this company that just says its name, and nothing else. Like it's so secure in its identity as a company. It made me so curious.

Question 10: What Accenture Core Value(s) do you live up to and why?

Alex: I remember when I got hired for Accenture. I got this email, and it said: "Welcome to being part of the best people." And that almost made me cry.

I was so flattered, and it felt so good. And since then, the effect in me was that, okay, I'm part of the best people. I have to live up to that all the time.

Question 11: What in your opinion is the best part about working for Accenture?

Andie: We truly, and genuinely care about the welfare of individuals. We have programs that are truly human wherein we make sure that the employees take care of themselves and at the same time take care of others. We also care about, you know, the wellbeing of the individuals, we respect their time, we respect their health, we make sure that they are equipped with the information that they need, and everybody is, you know, well in tuned with this program.

Alex: I've been with Accenture for years now, and the best part about it is that it allows me to become myself. The work doesn't get more relaxed, but I feel more relaxed in who I am and what I do. That's one special thing about Accenture, and I love that. It values you and it allows you to become the person you are and the best version you can be.

Closing

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