



Operations 360° Virtual Tours

PHILIPPINES

Health

Video Transcript

Welcome to the virtual tour of our Intelligent Operations Centers in the Philippines.

This short video can be paused at any point if you want to look around for longer. If you are watching this on your laptop, you can navigate the 360-degree experience using your cursor or touchscreen. You may also use a virtual reality headset for a fully immersive experience.

Ready?

Let's go!

Welcome to the Philippines!

The Philippines is the world's fifth-largest island country with a rich history combining Asian, European, and American influences. Its beaches, heritage towns and monuments, rainforests and diving spots make it one of the most popular tourist destinations.

Our locations in Manila, Cebu and Ilocos are part of network of 50+ centers around the world dedicated to enabling your journey to intelligent operations , and among the 10 centers that specialize in driving exceptional innovation needed to build and sustain a healthcare function that's resilient, and future-ready.

Our team of health industry, and domain experts work together in collaborative and innovative spaces, focused on healthcare processes including:

- Complex Claims and Administrative Appeals;
- Membership, including benefits set up, enrollment and billing; and
- Provider Network Management.
- And lastly, Clinical and Care Management

Health Leaders can accelerate innovation, drive revenue growth and continuously reduce medical and administrative cost and improve provider, member & group satisfaction. In short, the back office is now expected to power the front office keeping members at the heart of what we do every day in operations.

Our teams are ready to work with you to deliver agile and data-driven healthcare business process services, using design thinking and our proprietary technology to transform your healthcare operations.

At the heart of our approach for accelerating the journey to digital, data-driven, intelligent operations is our SynOps platform.

SynOps orchestrates the optimal combination of human + machine talent, driven by data and insights, to create an evolved, intelligent operating model, to deliver target business outcomes.

The SynOps dashboard help us continuously monitor the performance of people and technologies. Ultimately, giving us the control to get ahead of issues before they become critical.

Exceptional talent.

Innovative technology.

Powerful Insights

SynOps is powering intelligent operations.

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