

How can Accenture
Supply Chain BPO Services help you
achieve greater business value?



High performance. Delivered.

Did you know?

Accenture can deliver business results for your organization like these:



\$5 of benefits for every
\$1 of cost



Reduced inventory costs by
up to 50% and logistics
by **up to 30%**

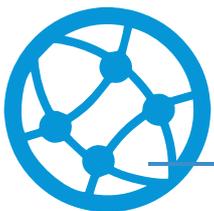


Improved product
availability by **5-15%**,
revenue **2-5%**



Reduced warranty costs by
30-35%, improved
service revenue by
15-20%

[SEE HOW WE DELIVER](#) ▾



We understand what organizations need and the challenges they are facing.

Economic volatility, data anomalies and a scarcity of talent are causing chaos in our client's supply chains and negatively impact our clients' financials, inventory levels, transportation costs and customer relationships. We help clients:



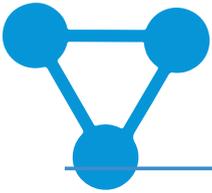
Increase revenue



Optimize working
and fixed capital



Reduce costs



Delivering business value through BPO

Accenture Supply Chain BPO Services works closely with clients to manage and improve the planning, procurement, distribution and service of supply chain operations in order to enhance their analytics capabilities, reduce operating costs and increase working capital.



Analytics and insight

Clients plug into Accenture's Supply Chain Control Tower, which leverages cloud and social networking technologies, to achieve inventory optimization, transport/logistics optimization, warranty cost management, customer service improvement and labor cost optimization.



Dramatically improved process and operational performance

Through planning, fulfilment and aftermarket services, help reduce inventory and improve service levels, optimize transportation and improve spare parts operation.



Continuous improvement

Implement global process standardization, sustainability and rigorous analytical performance measurements to deliver increased business value.



Global reach and scale

Worldwide delivery model boasts a highly skilled team with a broad range of skills and the flexibility to respond to seasonal or product launch requirements, while still maintaining a consistent workforce.



Integrated consulting, technology and outsourcing

Offer an end-to-end transformation strategy by combining deep functional and industry expertise, flexible technology architectures and outcome-based delivery at scale.



Accenture Supply Chain BPO is different



8,500+ Supply Chain professionals



Manage 30,000+ suppliers across 8,000 contracts



\$16 billion in managed revenue and
\$3.5+ billion in managed inventory



Execute 65,000 orders each day for our clients

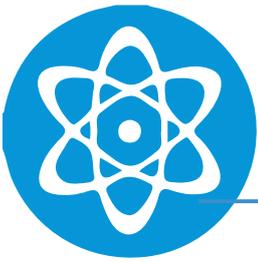


Primary locations:

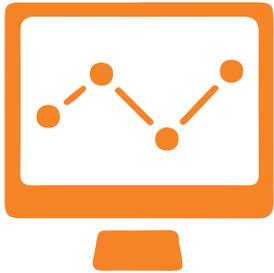
- San Antonio, Texas
- Barcelona, Spain and Prague, Czech Republic
- Mumbai/Chennai/Delhi India, and Dalian, China



For 6 consecutive years, Accenture has been ranked the top ITO/BPO provider—IAOP Global Outsourcing 100



Key Accenture Supply Chain BPO Services



Plan: Planning & Analytics

- Demand and Supply Planning
- Forecasting Analytics and Promotions Management
- Inventory Planning and Replenishment
- Customer and Supplier Collaboration



Source: Direct Sourcing & Procurement

- Strategic Sourcing of Direct Material, Capital and Fixed Assets Purchases
- Procure-to-Pay Operations and Sourcing Support
- Interface to Product Design, Planning, and Setup



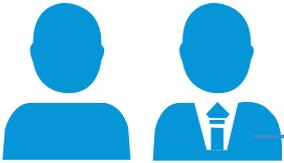
Deliver: Fulfillment

- Order Management
- Transportation Planning
- Cost-to-Serve Analytics
- 4PL Operations and Transaction Administration
- Compliance Monitoring and Performance Management



Service: Service Management

- Aftermarket Service Support (Warranty Management)
- Spare Parts Planning
- Returns and Repair Management



Client Speak

How Accenture Helped a Global Aerospace and Defense Manufacturer

Provided material planning, delivery assurance, procurement analytics, master data management, and repair and overhaul

support to improve material on-time delivery up to 95 percent while reducing inventory and labor costs by 40 percent. Net benefits exceeded \$50M through reduced manufacturing plant down-time and lower working capital.

Developed a scalable global delivery model while balancing client-specific export control restrictions and managing service arrangements in line with client's business objectives.

Provided continuous improvement capability to monitor business performance, while identifying further opportunities to improve efficiencies.

How Accenture Helped a Global Industrial Products Company

Improved warranty costs and dealer parts operations

by deploying a global delivery team along with state-of-the-art analytic capabilities to help identify product quality issues, prioritize execution and track/monitor benefits while driving savings to the bottom line.

Provided the tools and process to measure performance through advanced statistical modeling, dealer classification and segmentation, new product analysis, and promotional and event data management.

Helped achieved over \$100M in annual savings through reduction in warranty costs, dealer inventory and improvement in product quality.

How Accenture Helped a Global Consumer Products Company

Reduced shipping costs by 20 percent and increased service level by 15 percent by building a global centralized transportation planning and execution team to optimize shipments and execute orders across a wide network of multiple logistics companies.

Managed service from Barcelona and India, entering shipment plans daily and fine-tuning network improvements to improve lead times for delivery.

Improved shipment visibility for end users and customers while proactively predicting and addressing issues before they occur.