

SAP LEONARDO SOLUTION: INTELLIGENT PORTAL

An employee experience as unique as your employee

Application Overview

Interactions with Human Resources can be infrequent but are often very meaningful moments in an employee's overall work/life experience. Improving the experience of employee interactions with the Human Resources organization helps improve overall employee satisfaction and happiness.

Accessible from any device, Intelligent Portal is a one-stop shop for employees to access company-relevant, job-related and personal information in an environment that remains consistent with company branding.

Solution

This SAP Cloud Platform application works across multiple devices to pull together data from multiple sources within an organization to support the employee experience.



Function: Employee Experience | Process: Human Resources | Industry: Cross-Industry

Business Value

- Fewer in-person and live interactions between employees and HR function.
- Consolidated and consistent information for all employees, varying at regional and country levels, as applicable.
- Quick and efficient communication of key messages in mass for changes and updates to the organization (e.g., open enrollment dates).
- Single user experience enables improved user adoption, including quick access to support material and knowledge articles.
- Time efficiency for employees and managers by providing a single location to receive HR information.
- Extended capability to offer corporate benefits, well-being, inclusion and diversity, etc.

Features

- Single, online destination that all employees in the organization, across all locations, can use to fulfill their HR needs.
- Employee and manager self-service capabilities (e.g., tracking PTO, leave of absence approval, etc.).
- Ability to leverage technical help desk and chat functions for tailored or live support.
- Ability to search and provide single inbox across multiple tools and platforms.
- Level of personalization possible (images, branding, colors, fonts, features, portlets, etc.).
- Language, collaboration, mobile and social features.
- AI and machine learning features.
- Technical integration capabilities: with SAP and non-SAP.

Technologies in Use

- SAP Cloud Platform

