

The main title graphic. It features the text "AI:" in a large, bold, black font, with a purple chevron shape behind it. Below this, the word "OUTCOMES" is written in a very large, bold, black font, followed by a superscripted "2". Underneath the main title, the subtitle "CHANGING THE GOVERNMENT AND HEALTH SERVICES GAME FOR CITIZENS" is written in a bold, black font.

# AI: OUTCOMES<sup>2</sup>

## CHANGING THE GOVERNMENT AND HEALTH SERVICES GAME FOR CITIZENS

### TRANSCRIPT

**Edmund Gardner, Government and Health ANZ Innovation Lead, Accenture**

To meet citizens' rising expectations for more personalised services and to lower costs, manage risks, drive efficiencies and empower employees, Australian government and health agencies need to look at doing things differently and doing different things.

By combining human ingenuity with intelligent technologies we can help government and health agencies drive better outcomes for citizens.

My team and I work with government and health agencies to unlock trapped value, to explore, understand and unleash the power of Artificial Intelligence such as robotics, machine learning and advanced analytics.

Our end to end capabilities, industry expertise and approaches like design thinking, co-innovation and change management allows us to work with agencies to create solutions that can 'sense, comprehend, act and learn'.

By partnering with Accenture, agencies are enabled to build government and health services that meet citizens', businesses' and employees' needs today and into the future

**EXPLORE MORE:**

[www.accenture.com.au/governmentai](http://www.accenture.com.au/governmentai)