



HOW WILL INTELLIGENT AUTOMATION INFLUENCE THE FUTURE OF TECHNOLOGY?

VIDEO TRANSCRIPT

Emma McGuigan: Intelligent Automation is bringing to life IT and computing. It's not just about following a rule, it's about digital devices learning from the processing they're doing, so they can do it smarter the next time.

Laetitia Cailleteau: Over the last few years we've seen a lot of Typical Automation and Standard Automation taking place in the market. Recently however, we've taken it to the next level. We're starting to see some stunning progress in the space of natural language understanding as well as vision processing and vision detection.

Emma McGuigan: We are using it to show the art of the possible. We're really bringing to life how accessible and interface is if you've got Intelligent Automation sitting behind it. We're seeing Intelligent Automation coupled with augmented reality to help engineers work on large scale operations, bringing manuals to life - right in front of their eyes!

Shalini Chaudhari: We've seen Intelligent Automation help us reduce testing times by anywhere between 45-50%. If we can intelligently automate the repetitive tasks today that human beings do, we can not only make them more efficient but also make them more effective.

Laetitia Cailleteau: I think with some of the productive capabilities of Artificial Intelligence we will be able to visualise better what would be the impacts of a particular idea on the world, before you actually invest into it.

Emma McGuigan: I don't think we can ever be too reliant on Intelligent Automation. I think we can only be scared of Intelligent Automation.

Shalini Chaudhari: A bot does not get bored, does not get tired, and can repeatedly test something over and over again.



Emma McGuigan: If you look at Accenture's own business, we took 10,000 roles in our business processing operations in India, and we replaced it with robots. These robots are learning how to run those processes, not just once and always, but learning how to do them better. The 10,000 people who did those roles, they didn't disappear, we upskilled them, and they have new roles for us. If anything it created more opportunity. Once we lose the fear of change, which is inherent in us all, then I think the limits of how far the advancement will be, will only be limited by that ambition to change

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