IT IN THE NEW

VIDEO TRANSCRIPT

Hello, I'm Andrew, Accenture's CIO. Today, every CIO - and indeed every business executive, is thinking about the rate of change in technology. We all need new ways to keep up, get ahead and focus on value and outcomes – when the world is moving ever faster every day.

Enterprise IT must be more fluid, more liquid and more agile. It can no longer take months and years to take requirements and deliver value to the business down the line.

At Accenture, we met this challenge head-on, with what we call *IT in the New*.

Our goal was to evolve in the digital space, creating a modern work environment for end-users and modernizing our platform powered core.

We saw the need to move away from a one-size-fits-all model to a customized one, meeting our employee's diversified needs.

Our employee base is 75 percent millennials, and we hire 100 thousand people each year. We made sure our enterprise was getting the right experience at the right time from very rapidly changing technology. You might even say that I'm a *chief experience officer* now, given how much I concentrate on our employee's experience and outcomes across our business.

We have a vision for the digital worker which mirrors their consumer experiences.

Today we communicate in the New, moving away from email to curated, custom content via a personalized portal, television and video services.

Plus, we are the world's largest enterprise consumer of

Windows10, Office 365, Skype for Business, and OneDrive.

We are increasingly platform-based, while reaping amazing benefits. Accenture is already over 90 percent in the public cloud – and rising, migrating existing apps and building new client native services in equal measure and - at speed.

We are providing world-class cost effectiveness with our IT investments delivering tremendous savings for the spend.

Meeting the demand for insight, intelligence and automation is embedded in our internal and external resources. At Accenture, Applied Intelligence is here and it's real - today. Along with AI, we are increasingly using robotics, blockchain, analytics and other automations to create an insight-driven enterprise.

Security is at the core of how we deliver technology – and is always top of mind.

Our transformation to the New has changed how we deliver and operate. Using these digital capabilities, we enhanced our ability to serve clients globally and deliver the enterprise experience our digital workers demand..

We would be happy to share our experience of IT in the New. Thank you.