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**ACCENTURE  
WATER  
ANALYTICS**

## **Video transcript**

### **August 2015**

Today, water utilities make too many decisions based on reactive information. This creates avoidable challenges such as: High operational costs to repair failures, high capital costs to build extra capacity, and higher risk of noncompliance and poor service.

At the same time, Water Utilities are under increasing pressure to invest in improved service and network resilience, And reduce prices to meet cost of living challenges for cash-strapped customers.

Addressing these challenges needs new thinking, new approaches, and new solutions.

Accenture can help.

Accenture Water Analytics is a ready to deploy suite of intelligent monitoring Apps, designed by front-line staff.

The service unlocks the huge potential in existing investment within the installed base of instrumentation, SCADA and telemetry, using this data to dramatically improve operational efficiency to be more forward looking, proactive and helping to make more informed investment decisions.

The service allows water companies to view the performance and costs of their assets in real time, with one version of the truth available to whoever needs it in the organization, meaning risks can be spotted before assets fail. And proactive and informed decisions can be taken to mitigate customer service and environmental issues.

To complement the technology solution, Accenture has designed next generation business processes and proven change techniques to embed a proactive work culture. When deployed, the service can lead to totex savings of 15-20%

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