accenture

High performance. Delivered.

Technology

Achieving your IT objectives with Accenture Application Capacity Services

• Consulting • Technology • Outsourcing

The challenge

You have good people in your IT organization – but never enough of them, and not always in the skill areas you need. Changing technologies and fluctuating customer demands require increased resource flexibility. Finding the right resources and on-boarding them can be difficult, costly and time-consuming. And no matter what you do, there's always the challenge of sustaining cost-efficient solutions, as you juggle the intricacies of effective offshoring, the onrush of customer demands and the disruptive downtime between projects.

To meet the variety of challenges you face day-in and day-out, you need a trusted partner, with standardized processes, methodologies and tools as well as extensive experience with formal quality models. You need a dependable low risk service provider capable of meeting the critical skills requirements of your organization and with the means to grow with you as your needs evolve. Accenture can provide the scale, technical skills and customer service you need at prices you can afford. Who says you can't have it all?

Accenture's simple contracting terms make it easy for companies to quickly reduce IT costs and gain flexibility – increasing your ability to meet ever changing demands.

The solution

With Accenture Application Capacity Services, skilled IT professionals are available to support your development, testing and maintenance activities at the point of need. You can engage Accenture to bolster your IT staff capacity or to extend your capabilities beyond your existing skill set. Our Application Capacity Services team to address your needs across a broad range of application projects and technologies, including:

- Application Development

  - Custom Development

  - Packaged Applications

- Application Maintenance

  - Production and User Support

  - Enhancements and small projects

- Testing

  - Test Assessment

  - Test Planning and Execution

  - Test Automation services

  - Technical Testing

  - Performance, Stress, Stability

  - User Acceptance Testing support

  - including running UAT scripts & User Interface testing etc.

- Specialized services

  - DBA services, UI services, PMO support (Reporting/ MIS etc.)

Whatever your needs, Accenture's reliable service delivery is based upon flexibility. If you require scalable skilled resources for projects as they come up, we can provide them. If you're looking for a complete team to handle one or more steps in an application lifecycle, we can supply it – for as little or long as you need it.

Over the life of an Application Capacity Services agreement with Accenture, we will assist with on-boarding activities, respond to changes in resource demand, and provide issue and risk escalation and management.

The benefits

The most important benefits organizations receive by using our Application Capacity Services are the quality, reliability and knowledge of Accenture's people. Built on strong values and a culture of innovation, our team is known for its world-class capabilities and high level of consistency. Accenture's Application Capacity Services can help you

- Reduce cost by leveraging any combination of offshore, nearshore and/or onshore resources as an extension of your IT organization to lower resource spend by up to 40 percent

- Increase agility by adding a flexible capacity to meet changing levels of demand

- Accelerate your project start-up time by 5-10 percent with real-time access to our skilled team and simple contracting terms

Because we provide our people with ongoing support through training, mentoring and career management, they are nimble and efficient in aligning with your needs. With our Application Capacity Services, you're not just acquiring resources...you're hiring Accenture.

Why Accenture

Accenture is a name with a proud history of successful service delivery behind it. Our delivery capabilities include onsite, on shore and offshore resources and leverage the deep skills and know-how of the Accenture Global Delivery Network, tailored specifically to address your Application Capacity Services requirements. What makes Accenture the safe bet?

Best people

Accenture is committed to helping you achieve your IT goals with resources that are second to none. Well-known for our world-class training, we continuously update our people's industry and technology based skills to deliver for you. As a learning organization, Accenture stands behind the talent and skills that our people bring to you.

Exceptional delivery

Accenture provides access to highly skilled IT professionals with the ability to team effectively within the client's organization. In addition, we constantly enhance our tools, models and frameworks based on best practices and lessons learned from our highly diverse technology work, to the benefit of all of our clients.

Flexible service arrangements

Accenture takes the complexity out of contracting process – minimizing procurement costs and making it easier for you to adjust or expand your resource mix in response to changing technologies or market demands.

Innovator

Accenture employs advanced technology and processes globally to effectively match our resources with your needs while providing new levels of service transparency.

You can trust Accenture for quality IT skills and resources. Recognized for our world-class development programs, Accenture provides career long training designed to develop well-rounded skill sets.

Contact

For more information on our
Application Capacity Services,
please contact:

Karen Bobear
+1 216-535-5231
Karen.m.bobear@accenture.com

About Accenture

Accenture is a global management
consulting, technology services
and outsourcing company, with
more than 215,000 people serving
clients in more than 120 countries.
Combining unparalleled experience,
comprehensive capabilities across all
industries and business functions,
and extensive research on the world's
most successful companies, Accenture
collaborates with clients to help them
become high-performance businesses
and governments. The company
generated net revenues of US$21.6
billion for the fiscal year ended Aug.
31, 2010. Its home page is
www.accenture.com.

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