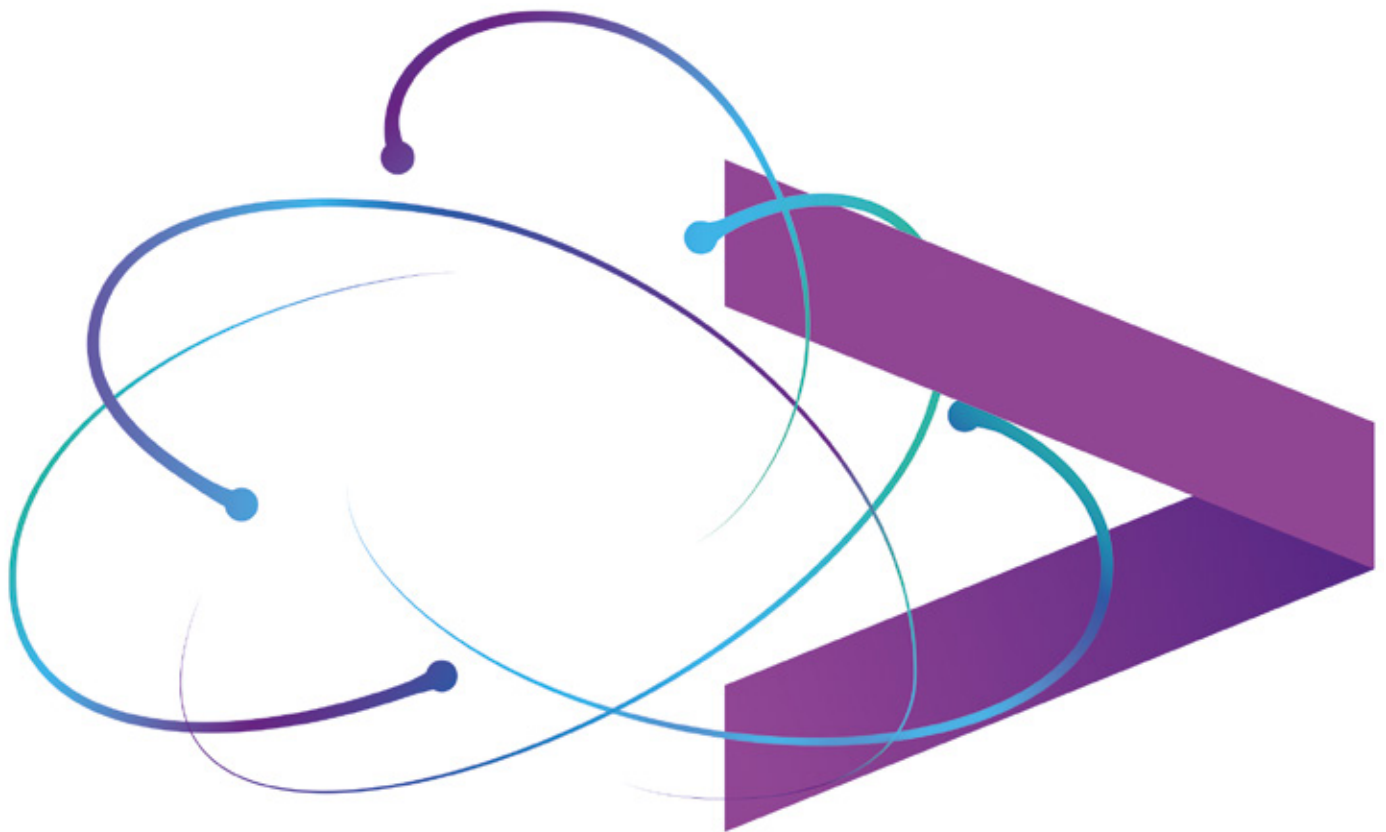




# ACCENTURE & HITACHI VANTARA

ACCENTURE CLOUD INNOVATION CENTER



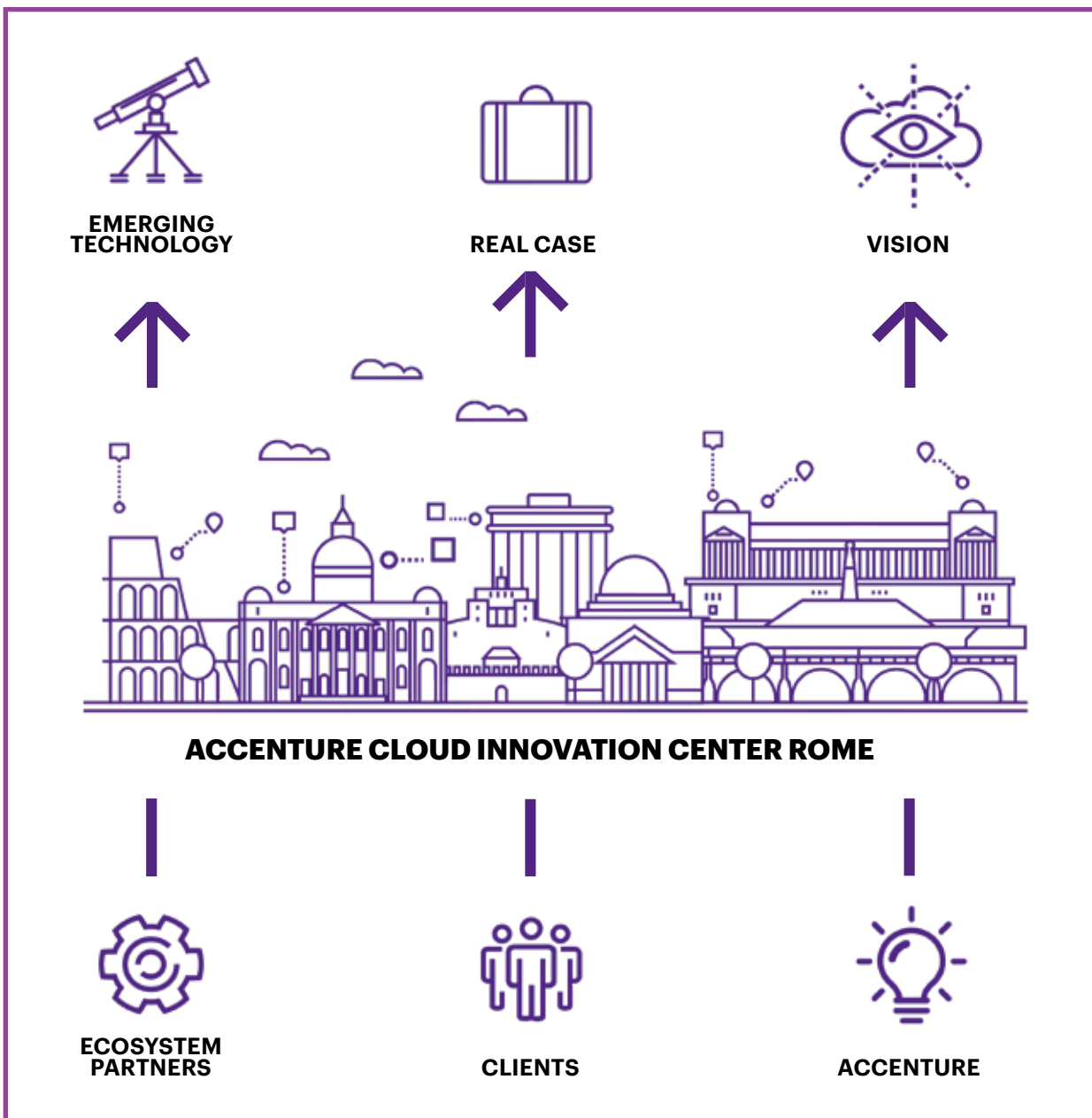
**DATA MANAGEMENT**

# ACCENTURE CLOUD INNOVATION CENTER

PUSHING CUSTOM CLOUD  
SOLUTIONS TO THE MAX.

Cloud delivers undeniable benefits – agility, rapid innovation and lower IT costs. The Accenture Cloud Innovation Center harnesses the full potential of Cloud to custom build latest generation solutions for our clients. We access a catalog of tested real cases to imagine, trial and implement leading edge cloud services that can help take your business into tomorrow. **NOW.**

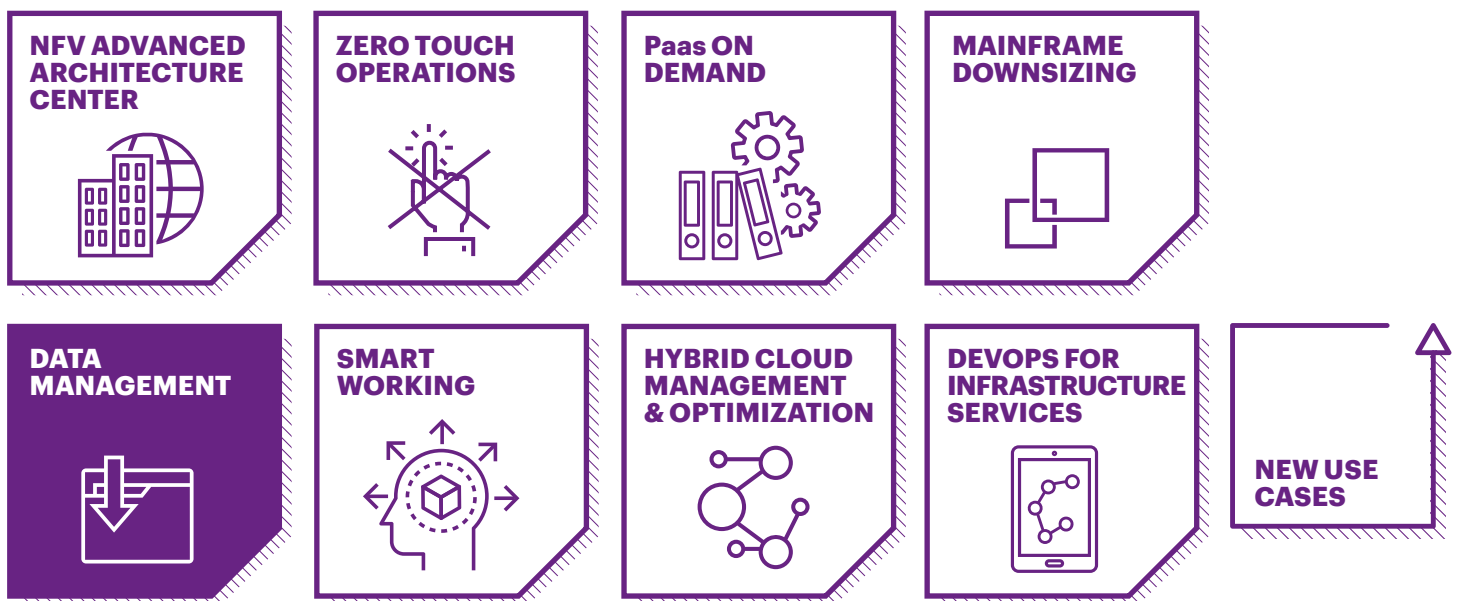
ACIC Rome brings together Accenture’s deep technical know-how and industry expertise to help companies deploy cloud to transform their operations. At a time when innovation is racing ahead, Accenture is broadening its collaboration with leading cloud solution vendors to have instant access to the level of specialist services that can help meet our clients’ specific business objectives. At ACIC Rome, we bring together not only the major technology vendors but the best offerings from emerging providers in step with market evolutions. Our clients benefit from the very latest real and tested solutions.



# THE PARTNERSHIP WITH HITACHI

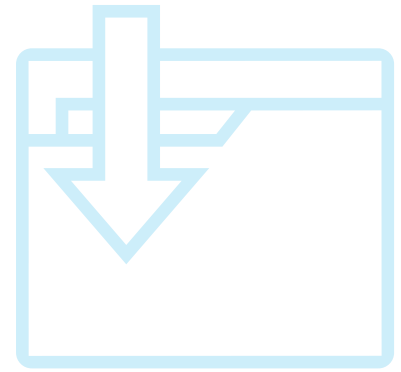
The use cases built in ACIC, leveraging Hitachi Vantara partnership, help organizations providing solution to manage enterprise information in the better way and obtain advantages by a full data digitalization along with compliance to regulations, data protection, data retention and data intelligence. The use cases main topics are: Digital shopping, Lawful Interception performance improvement, Multi-Channel Enterprise Communication Monitoring.

## ACIC USE CASES CATALOGUE



Most big and mid-size Organizations want to embark on an agile business transformation to improve. They are already reorganizing and restructuring, leveraging processes standardization and implementing a single view of all enterprise data, while maintaining data integrity and enterprise application alignment. We can accelerate the process by helping them adopt a qualified framework and best-of-breed technology.

# USE CASE DIGITAL SHOP



## CONTEXT

The Use case has been developed for customers that need and want to simplify and speed up the contract signature processes with a fully E2E digital/paperless solution as well as:

- Guarantee data legal value
- Manage sensitive data in compliance with GDPR and other regulations
- Mobilize certain data in the cloud maintaining total control

## ACCENTURE VALUE

Accenture can help clients to adopt a new business model based on paperless branch offices with contract and signature process that will be fully digitalized and compliant with regulations.

## USE CASE

The solution is based on the integration of Hitachi technology (HCP) for safe digital archiving, with a third party solution for the automation of the signature workflow and contract digitalization, providing a turnkey solution ready to be integrated with clients and third parties applications.

## THE TECHNOLOGY

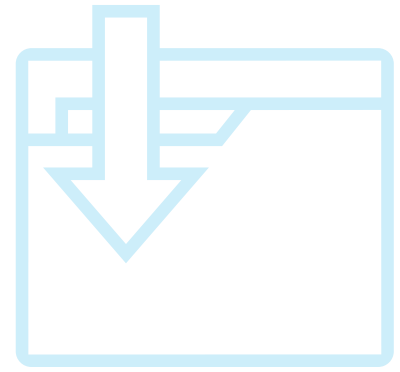
The solution is based on Hitachi Vantara technologies integrated with an application suite provided by Star Storage, an Hitachi Vantara Global partner. The environment is hosted on a VMware platform.



## CLIENTS' BENEFITS

- SPEED UP THE CONTRACT SIGNATURE WITH A FULLY MANAGED AND DIGITIZED PROCESS
- HIGH PERFORMANCE SOLUTION FOR DATA DEMATERIALIZATION AND DIGITAL ARCHIVING
- PROTECT CUSTOMERS' SENSITIVE DATA

# USE CASE LAWFUL INTERCEPTION MANAGEMENT – TRAFFIC CDR ANALYSIS



## CONTEXT

Lawful interception requirements change and this force Telcos and MVNOs to be ready to quickly respond to new challenges and needs. In this scenario, Enterprises are searching for solutions that can help to respond to the new requirements avoiding the uncontrolled infrastructures (and costs) growth.

## ACCENTURE VALUE

Accenture can help clients to be quickly compliant with new Lawful Interception requirements leveraging the integration of high performance contents search and data archiving solutions with a own Custom Data Management application.

## USE CASE

The solution is based on the integration of Hitachi technologies (HCI and HCP) and of a custom Accenture application. The performed test aims to show the value and advantages obtained with HCI, how it allows to obtain better performance (vs old content search solution) and helps customers to be compliant with regulations without increasing infrastructure costs.

## THE TECHNOLOGY

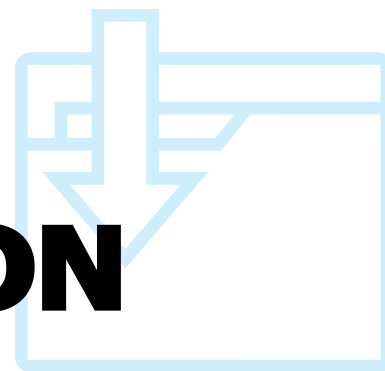
The solution is based on Hitachi Vantara technologies and Accenture applications. The environment is hosted on a VMware platform.



## CLIENTS' BENEFITS

- QUICKLY SATISFY REGULATORY COMPLIANCE
- HIGH PERFORMANCE DATA MANAGEMENT AND CONTENT SEARCH
- COSTS REDUCTION WITH CONTENT SEARCH TECHNOLOGIES FULLY VIRTUALIZED
- PROTECT CUSTOMERS' SENSITIVE DATA

# USE CASE ENTERPRISE COMMUNICATION MONITORING



## CONTEXT

Enterprises are often required to trace any form of communication with their customers or their stakeholders. Either it is a voice recorded contract signature or an email exchange or any other form of communication established with the customers, the communication have to be archived and managed accordingly to the regulatory compliance.

## ACCENTURE VALUE

Accenture can help customers providing a turnkey solution enabling Operator to have a centralized solution to manage and store multichannel communications (phone, chat, mail,...) and enable e-discovery on data with legal value.

## USE CASE

The solution is based on the integration of Hitachi technologies (HCI and HCP) and Search Technologies application.

The test performed in ACIC shows the advantages rising from a centralized Data management platform that can reduce operations and SW costs and remove IT from data investigations.

## THE TECHNOLOGY

The solution is based on Hitachi Vantara technologies in synergy with Search technology application. The environment is hosted on a VMware platform.



## CLIENTS' BENEFITS

- REDUCE OPERATION AND SW COSTS MANAGING ALL THE COMMUNICATION CHANNEL WITH A SINGLE DASHBOARD (ELIMINATE SILOS)
- PROVIDE A SINGLE INTERFACE TO SEARCH ACROSS EVERY DATA SOURCE AT ONCE
- REMOVE IT FROM DATA INVESTIGATIONS

## CONTACTS

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## ABOUT ACCENTURE

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions – underpinned by the world’s largest delivery network – Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With 459,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at [www.accenture.com](http://www.accenture.com)

## LEARN MORE

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