

Transcript: Achieving High Performance With Accenture Outsourcing

At Accenture, we're all about high performance. Fact is, in the last 20 years, we've helped deliver high performance through Accenture Outsourcing Services to some of Australia's biggest public and private organisations. In fact, we've delivered a cost saving of almost 30% to the Victorian State Government through our shared services human resources arrangement. We've saved Optus up to 5% on business purchases, and improved compliance by 10% with our offshore/onshore procurement support services model. And as the National Broadband Network is rolled out, we've created an outsourced HR service that helped nbn recruit at a rate of 80 staff per month in only 12 weeks. Impressive right? Well here are a few more fast facts.

We support and maintain a CRM system for a leading Australian bank servicing more than 10 million personal banking customers and more than 500,000 business customers across 800 branches. At another leading Australian bank, we're building a world class finance and accounting shared service centre to create better service, faster delivery and secured savings for customers. And we're helping cut costs for the offshore arm of a major Asia Pacific banking group by providing finance and procurement services.

Where do we get the energy? The fact is, we deliver it. Right now, we're helping a top Australian energy retailer get people connected, with delivery support on core processes locally and overseas. We're providing SAP support for a major mining company through our global delivery centres servicing thousands of users across more than 10 countries. And we helped save a leading Australian transport fuel supplier 20% on operational expenses through an SAP application outsourcing agreement.

It's a fact. When you want high performance, Accenture delivers.