Research suggests most elderly people want to stay in their own home—rather than moving to a care home—and be supported to live independently. But in the digital era, older people are emerging as the least connected demographic; often lacking, for example, the support needed to contend with online services. Accenture Independent Living Platform uses Artificial Intelligence and analytics to serve older people’s needs through voice and AI, specifically:

- **Mind and communication:** video calling, managing reminders, learning a language, listening to music.
- **Body:** activity tracking, managing medicines, health appointments.
- **Home:** managing security, shopping lists, IoT devices.
- **Support and monitoring:** family and carers can remotely support using a combination of video conference and notification of their family member’s activities via a portal interface. Analytics create alerts to spot anomalies in activity patterns and warn family or carers.

Accenture Independent Living Platform is equally applicable for the >20% of UK households where at least one person has a mobility problem and needs support and access to the online world.

**KEY FACTS**

- >20% Of UK households include at least one person with a mobility problem, most of whom are over 60 years old. [1]
- 10 million Britons alive today are expected to live to be 100 years old. [2]
- 4% Increase predicted in care home fees by 2050, forcing most care home residents to sell their homes. [2]

**BENEFITS**

1. **Ability to support family members remotely:** Accenture Independent Living Platform’s analytics can reassure family members that their relative is safe and going about their normal activities. And they can alert carers, fast, if something goes wrong.
2. **Autonomy for the elderly family member:** AI and voice-activated tools enable and support an older person with online transactions and managing their appointments. They can even set their home security through voice alone.
3. **Supporting people to live at home:** Most older people want to remain at home and Elderly Care supports this goal and complements traditional care models.