

SAP LEONARDO SOLUTION: PAULA – PROCUREMENT AUTOMATED LEARNING ASSISTANT

Taking guided buying to the next level

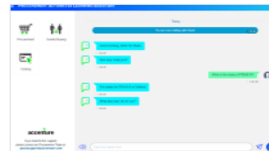
Application Overview

Requisitioners are often casual users. While SAP Ariba Guided Buying capabilities are available and intuitive, users still look for support and easy and quick mechanisms to check the status of their transactions.

PAULA (Procurement Automated Learning Assistant) is an artificially intelligent chatbot equipped with system knowledge to assist users in understanding the functionality and usages of the system and to retrieve transaction details for them.

Solution

PAULA is built using SAP Leonardo and powered by the Recast.AI for machine learning and artificial intelligence. It uses SAP Ariba Open Application Programming Interfaces (APIs) to retrieve data from SAP Ariba instance(s).



Function: Sourcing & Procurement | Process: Operational Procurement | Industry: Cross-Industry

Business Value

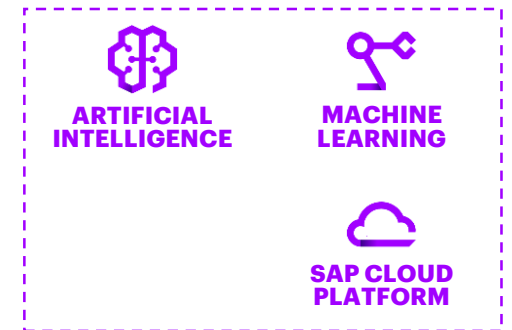
- Reduces the cost of procurement through automation. It eliminates redundant and manual navigation via simple and direct inquiries to the tool.
- Enables focus on strategic activities.
- Enhances the user experience, adoption and compliance.

Technologies in Use

- SAP Ariba
- SAP Cloud Platform
- Recast.AI

Features

- Frequently Asked Questions – Equipped with knowledge to guide users in the processes and functionalities of the system.
- Requisition Details, Accounting Information and Document Approvals – Saves time by inquiring about information through simple text and voice commands.
- Catalog Lookup – Faster lookup through retrieval of lists of catalogs based on activation date.



[Click here](#) to watch the video.